



## Multi Agency Policy & Practice Guidance

# After-care Section 117

Mental Health Act 1983 (Amended 2007)



Serving Kent, serving you

## **Document Information**

Owners:	
KCC	Janice Grant, Strategic Safeguarding & Quality Assurance Manager Kent County Council Adult Social Care & Health Directorate 3 <sup>rd</sup> Floor, Invicta House, Maidstone, Kent. ME14 1 XX
KCC	Sarah Hammond, Director Integrated Children's Services (East Kent & Social Care Lead) Kent County Council Children, Young People & Education Sessions House, Maidstone, Kent. ME14 1XQ
KCC	Stuart Collins, Director Integrated Children's Services (West Kent & Early Help Lead) Kent County Council Children's Social Work Services Sessions House, Maidstone, Kent. ME14 1XQ
KMPT	Kay Learmond, Head of Legal Services Kent & Medway NHS & Social Care Partnership Trust Farm Villa, Hermitage Lane, Maidstone, Kent. ME16 9PH
The Four East Kent CCGs	Sarah Vaux, Chief Nurse East Kent Clinical Commissioning Groups Ground floor, Council building, Canterbury, Kent CT1 1YW
North & West Kent CCGs	Paula Wilkins, Chief Nurse North & West Clinical Commissioning Groups 50 Pembroke Court, Chatham, Kent ME4 4EL
Review by	Catriona Brodie, Policy & Quality Assurance Officer, Kent County Council Policy&StandardsEnquiries@kent.gov.uk Tel: 03000 415 364

Version	Status	Date	Issued by/ Amended	Revie w Date	Changes
				Date	

V.1	Final	2013		2014	
V.2	Final	2015	Jean Wells & Joanna Jackson	Sept 2015	<ul><li>Care Act 2014</li><li>PCT replaced with CCG</li><li>Cane Tool Added</li></ul>
V.2.1	Draft	July 2016	Catriona Brodie	Sept 2017	<ul> <li>New MHA CoP 2015</li> <li>New Reference Guide to MHA 2015</li> <li>SKC to use CANE tool</li> <li>Who Pays? 2013 amended April 2016</li> </ul>
V.2.2	Draft	Nov 2016	Catriona Brodie & Rachael Horner	Nov 2017	Medway Council Added     Changes to make compliant with MC
V.2.3	Draft	Jan 2017	Catriona Brodie	Jan 2018	Changes by KCC
V.2.5	Draft	March 2017	Catriona Brodie	March 2018	Changes by Multi-Agency     Stakeholders Steering Group
V.2.6	Draft	July 2017	Catriona Brodie		<ul> <li>KCC Register</li> <li>CANFOR</li> <li>Information Rights Leaflet</li> <li>Information Rights Leaflet – Easy Read</li> </ul>
V.2.8.	Draft	Sept 2017	Catriona Brodie		<ul><li>Medway Council removed</li><li>Appendices</li></ul>
V.2.10	Draft	May 2018	Catriona Brodie		<ul> <li>Process for adding a new individual who is detained under s3 MHA in Adult Social Care, KCC</li> <li>Use of CANFOR for individuals subject to s37/41 MHA and placed in residential care</li> <li>NELFT added as a partner agency</li> </ul>
V.2.11	Draft	Jan 2019	Catriona Brodie		<ul> <li>Changes to make compliant with CSWS</li> <li>Process for new KCC register</li> <li>New process for CSWS</li> </ul>
V.2.12	Draft	April 2019	Catriona Brodie		<ul><li>Changes to escalation</li><li>Use of short CAN tools</li></ul>
V.2.13	Draft	May 2019	Catriona Brodie		• NRPF
V.3	Final	July 2019	Catriona Brodie		Removal of appendices

V.3	Final	Oct 2019	Catriona Brodie		Add all C&YP not just LAC
V.3	Final	Feb 2020	Catriona Brodie	June 2022	Remove CPA references
V.3	Final	Aug 2020	Catriona Brodie	Aug 2022	Clarification when the CANDID & CANFOR will be used
V.3	Final	Nov 2020	Catriona Brodie	Nov 2022	Revised Who Pays     Guidance for CCGs
					Changes to process for KCC register

## **Document Governance**

Sign Off	Date		
Multi-Agency	30.01.2017	s117 MHA Multi-Agency Steering Group	
Multi-Agency	05.09.2019	s117 MHA work stream, Independent Pathway (Health & Social Care Integration)	
KMPT	21.05.2020	Mental Health Operational Group	
KMPT		Mental Health Act Committee	
NELFT		Leadership Team	
ксс	18.12.2019	Adult Social Care & Health Wider Leadership Team	
ксс	12.05.2020	Children's Social Work Services – Joint Div. MT	
The Four East Kent CCGs	11.12.2019	East Kent Quality Committee Meeting	
North & West Kent CCGs	June 2019		
Kent & Medway CCG	01.10.20	Quality, Safety and Safeguarding Committee	
ксс	03.09.2020	Adult Social Care & Health Directorate – Senior Management Team Meeting	

## **Contents**

No	Title	Page
	Glossary	6
	1. Policy	7
1	Executive summary - Purpose of the policy	7-11
2	The guiding principles of MHA	12
3	Eligibility for s117 MHA – Scope	13-14
	2. Practice Guidance	15
1	Processes to add an individual to the s117 MHA registers.	15
2	Assessment and after-care planning	16-18
3	Advocacy	18-21
4	After-Care services	21-23
5	Funding by a social care personal budget	24
6	Accommodation	25-27
7	Charging	27-28
8	Top ups	28
9	Reviewing and discharge from s117 MHA	29-32
10	Processes to remove an individual from the s117 MHA registers.	32-33
11	Commissioning	33-36
12	Dividing the funding between the responsible bodies	37-40
13	Escalation – when there is a disagreement between the responsible bodies	41-43

## Glossary

AMHP	Approved Mental Health Professional
CCG	Clinical Commissioning Group

CHC	Continuing Health Care		
CETR	Care Education Treatment Reviews		
CNP	Complex Needs Panel		
CoP	Mental Health Act 1983 Code of Practice		
CSWS	Children's Social Work Services		
СТО	Community Treatment Order		
CTR	Care and Treatment Reviews		
DoH	Department of Health		
IMHA	Independent Mental Health Advocate		
KCC	Kent County Council		
KMPT	Kent and Medway NHS and Social Care Partnership Trust		
LSSA	Local Social Services Authority		
MCA	Mental Capacity Act 2005		
MHA	Mental Health Act 1983 (Amended 2007)		
NELFT	North East London NHS Foundation Trust		
NFA	No Fixed Abode		
OPPD	Older People and Physical Disability		
Reference Guide	Reference Guide to the MHA		
S	Section		
SAPT	Specialist Assessment and Placements Team		

## Part 1: Policy

## 1. Executive Summary – Purpose of the Policy

1.1. s117, Mental Health Act 1983 (Amended 2007) (MHA) imposes a joint duty on the Local Social Services (LSSA) and the Clinical Commissioning Groups (CCGs) to plan and provide after-care services free of charge to those who

have been detained under applicable sections of MHA (S.29.20, Reference Guide to the MHA (Reference Guide)).

- **1.2.** The ultimate aim of s117 MHA is to maintain service users in the community, with as few restrictions as are necessary, wherever possible (S.33.3 MHA Code of Practice (CoP); S.29.1 Reference Guide).
- **1.3.** This policy and practice guidance is in accordance with the Health Service Circular HSC 2000/03 and the Local Authority Circular LAC 2000(3) namely:

"Social services and health authorities should establish jointly agreed local policies on providing s117 after-care. Policies should set out clearly the criteria for deciding which services fall under s117 and which authorities should finance them. The s117 after-care plan should indicate which service is provided as part of the plan. After-care provision under s117 does not have to continue indefinitely".

- **1.4.** This Policy has been reviewed to reflect:
  - **1.4.1.** The changes to:
    - The MHA Code of Practice (2015)
    - The Reference Guide to the MHA (2015)
    - Who Pays? Determining responsibility for payments to providers (2020)

## **1.4.2.** The additions of:

- South Kent Coastal CCG adopting the Camberwell Assessment of Need for the Elderly (CANE) tool
- Kent County Council (KCC) developing a new s117 MHA register for adults
- KCC developing a new process to add a child or young person to their register
- The application of the CANFOR tool for those individuals who are subject to s37/41 MHA and being placed in residential care.
- The application of the CANFOR tool for those individuals who are under the age of 65 years and who has mental health needs requiring 24-hour care and support, which are over and above those needs that can be met by commissioned services will be jointly funded by the LSSA and the CCG using either the CANDID or CANFOR tool
- **1.4.3.** All actions and decisions made in response to the duty to provide after-care under s117 MHA must be taken with due regard to the guiding principles of the MHA (s1 CoP)

#### Please note:

All five of the Guiding Principles are of **equal** importance (s1.23 CoP)

For more information please see:

Part 1: Policy, S.2 The guiding principles, page 12

- **1.5.** This policy aims to ensure the following:
  - **1.5.1.** The **joint** after-care planning of all individuals admitted to hospital for the purpose of treatment for "mental disorder" <sup>1</sup> or mental disorders will be planned and delivered within a multi-agency context. Where relevant this will also include planning and delivering the provision of s117 MHA aftercare services under the Care Act 2014 and the Children Act 2004.

#### Please note:

If the individual is under the Transition pathway this **must** also be carried out in conjunction with her/his Care Treatment Reviews (CTR)

## and

If the individual is a child, this **must** also be carried out in conjunction with her/his

Care, (Education) Treatment Reviews (CETR)

For more information please see:
The Children and Adults Care, (Education) and Treatment
Review Kent and Medway Protocol on Knet

- **1.5.2.** That arrangements are in place to identify those individuals who are entitled to provision under s117 MHA and processes to maintain registers of them.
  - A process has been developed to identify all new individuals (adults, children and young people) subject to s3 MHA and add them to KCC's register where KCC holds the responsibility for their s117 MHA.
  - A process has been developed for all new adult individuals who come through the Secure Care pathway and add them to KCC's register where KCC holds the responsibility for their s117 MHA.
  - Additional processes will be developed for all new individuals who

-

<sup>&</sup>lt;sup>1</sup> "mental disorder" is defined by s1 MHA

come through the prison pathway, are admitted immediately to an out of area bed and come through KCC's 'front door' to be added to KCC's register where KCC holds the responsibility for their s117 MHA.

- Kent and Medway NHS and Social Care Partnership Trust (KMPT) will continue to adopt the processes it has for all those individuals who are currently under their services and eligible for s117 MHA.
- Additional processes will be developed for all partners to share their registers (where relevant) to ensure these are validated and up to date.
- Additional processes will be developed to end s117 MHA and remove the individual from the register.
- All additional processes will be developed and agreed by the s117 MHA workstream, which is part of the Mental Health Sustainability and Transformation Partnership - Independence Pathway.

#### Please note:

The registers held by KMPT, NELFT and the CCGs will also include individuals that KCC is **not** currently commissioning and/or providing any social care services to

1.5.3. That provision is responsive to both the health and social care needs of individuals who are recognised as being entitled to provision under s117 MHA.

## Please note:

All those services provided under s117 MHA must be clearly recorded in all the individual's care plans.

Where relevant this **must** include their care and support plan and their Care Treatment Review (CTR) plan or their Care Education and treatment Review (CETR) plan if they are a child or young person

KCC will also retain the Corporate Parenting Responsibility if they are a Child in Care or a Care Leaver.

Where this is the case the Child in Care review process and pathway planning will also be carried out

- **1.5.4.** That those services provided under s117 MHA are clearly identified, done so **free of charge** to the individual and clearly recorded.
- 1.5.5. That the LSSA in which an individual is "ordinarily resident" immediately prior to being detained is determined in accordance with the Care and support statutory guidance (Department of Health & Social Care, 2018)

For more information please see: Part 2: Practice guidance, S.11 Commissioning, page 37

**1.5.6.** That the **CCG** responsible for payment to providers is determined by "Who Pays? Determining responsibility for payments to providers" (NHS England, 2013).

## Please note:

This has significantly changed over time

For more information please see:

Part 2: Practice guidance, S.11 Commissioning, page 35

**1.5.7.** Any dispute between two **organisations** about which is responsible for

the payment to providers **must** be resolved **after** the assessment.

#### Please note:

The provision of services **must NEVER** be delayed because of any uncertainty regarding which LSSA or CCG is responsible

- **1.5.8.** All parties agree that once this dispute has been resolved any relevant contribution will be paid back as soon as possible.
- **1.5.9.** That an individual's **preferred** accommodation of the same type is provided or arranged and that either the individual or a third party pay any additional cost.

For more information please see:

Part 2: Practice Guidance S.6 Accommodation, page 26

and S.8 Top ups, page 29

**1.5.10.** That a **personal budget** if requested is provided under certain conditions.

For more information please see:
Part 2: Practice guidance
S.5 Funding by a social care personal budget, page 25

- **1.6.** This policy and practice guidance **MUST** be read in conjunction with:
  - Care and support statutory guidance (issued under the Care Act 2014)
  - Children and Adults Care, (Education) and Treatment Review, Kent and Medway Protocol
  - National Framework for Children & Young People's Continuing Care (2016)
  - Continuing Health Care Framework (2018)
  - KCC's Mental Capacity Act and Deprivation of Liberty Safeguards Policy and Practice Guidance
  - KMPT's Mental Capacity Act Policy
  - KMPT's Deprivation of Liberty Safeguards Policy
  - The Mental Health Act 1983 in particular, s117 (After-Care)
  - The MHA Code of Practice in particular, s33 (After-care)
  - The Reference Guide to the MHA in particular, s29 (After-care)
  - Who Pays? Determining responsibility for payments to providers" (NHS England, 2020).

## 2. The Guiding Principles of the MHA

## **2.1.** People taking decisions and actions under the MHA **must**:

## 1.2. Purpose:

Minimise the undesirable effects of mental disorder by maximizing the safety and wellbeing (mental and physical) of individuals, promoting their recovery and protecting other people from harm

## 1.3. Least restrictive:

Keep to the minimum the restrictions they impose on the individual's liberty, having regard to the purpose for which the restrictions are imposed.

## 1.4. Respect:

Recognise and respect the diverse needs, values and circumstances of each individual including, race, religion, culture, gender, age, sexual disability and any disability.

Consider the individual's views, wishes and feelings (whether expressed at the time or in advance), so far as they are reasonably ascertainable, and follow those wishes wherever practicable and consistent with the purpose of the decision.

There **must** be no unlawful discrimination.

## 1.5. Participation:

Give the individual the opportunity to be involved as far as practicable in the circumstances, in planning, developing and reviewing their own treatment and care to help ensure that it is delivered in such a way that is as appropriate and effective for them as possible.

## 1.6. Effectiveness, efficiency and equity:

Seek to use the resources available to them and to the individual in the most effective, efficient and equitable way to meet the needs of the individual and achieve the purpose for which the decision was taken

## Please note:

These principles are statutory guidance, therefore, **must** be followed at all times.

Any deviation could give rise to legal challenge and reasons for any departure **must** be clearly documented

## 3. Eligibility for s117 MHA

- **3.1.** s117 MHA applies to those individuals who have been:
  - **3.1.1.** Detained in a psychiatric hospital under **s3 MHA** (admission for treatment).
  - **3.1.2.** Transferred from the Courts under **s37 MHA** (admission for treatment).
  - **3.1.3.** Transferred from the Courts under **s37 MHA** (admission for treatment) and then given restrictions such as, place of residence, supervision by psychiatrist and social supervisor under **s41 MHA**.
  - **3.1.4.** Transferred from prison or a remand centre (including those who are detained under the civil law or immigration legislation) to a psychiatric hospital under **s45A MHA** (removal to hospital prior to deciding to impose a sentence of imprisonment for the offence).
  - **3.1.5.** Transferred from prison or a remand centre (including those who are detained under the civil law or immigration legislation) to a psychiatric hospital under **s47 MHA** (removal to hospital of a person serving sentences of imprisonment).
  - **3.1.6.** Transferred from prison or a remand centre (including, those who are detained under the civil law or immigration legislation) to a psychiatric hospital under **s48 MHA** (removal to hospital of other prisoners who do not fall under s47 MHA).
  - **3.1.7.** Those individuals who have been detained under any of the above

## AND

Who then cease to be detained

## AND

Who then **leave hospital** (whether or not immediately after the detention has ended) (s117(1) MHA; S.29.5, Reference Guide).

- **3.2.** In addition, s117 MHA applies to those individuals who:
  - **3.2.1.** Were previously detained under any of the Sections above and are then made subject to **Guardianship** (s7 MHA).
  - **3.2.2.** Were previously detained under s3 MHA or s37 MHA above

## AND

Are then made subject to a **Community Treatment Order** (CTO) (s17A MHA). They remain liable for re-call to hospital.

- **3.2.3.** Have been assessed as, requiring residential accommodation or to receive other non-residential community care services, as a condition of their **leave** (s17 MHA)
- **3.2.4.** Are of **all ages** including, children and young people who meet the legal criteria (S.33.2 CoP)
- **3.3.** Those individuals for who are **NOT** eligible for s117 MHA are detained in hospital under:
  - s2 MHA (Assessment)
  - **s4 MHA** (Assessment in the case of an emergency)
  - **s5 MHA** (Holding power)
  - **s38 MHA** (Interim hospital order via the courts)
- **3.4.** Those individuals who have no recourse to public funds (NRPF) **are still eligible**:

## Please note:

"...After-care services **must**be provided free of charge
and are **not** subject to any immigration exclusions,
so, nationality and immigration status are **not**factors that affect whether a person can
receive after-care under s117 MHA..."

(Local Government Association, 2018:42)

## Part 2: Practice guidance

- 1. Processes to add an individual to the s117 MHA registers.
- **1.1**. Process to add an adult detained under s3 MHA to the KCC register
- 1.1.1. The Approved Mental Health Practitioner (AMHP) Service Administrator must:
  - Identify the individual from KMPT's statement of position report from
- 1.1.2. The Approved Mental Health Practitioner (AMHP) Service Administrator must:
  - Add the individual's details from Rio to Mosaic.
- **1.2.** Process to add a child or young person detained under s3 MHA to the KCC register
- 1.2.1. The AMHP Service Administrator must:
  - Complete the data capture form for children and young people
  - Send the form to the Front Door at Children's Social Work Services (CSWS)

#### Please note:

For a copy of the **s117 MHA register data capture** for children and young people form please see Knet

- 1.2.2. The CSWS Front Door Service Administrator must:
  - Add the details from the data capture form to Liberi
- **1.3.** Process to add an adult detained under s3 MHA to KMPT's register
- 1.3.1. The MHA Administrator must:
  - Amend the individual's statutory status on Rio to include s117 MHA
  - Scan and upload a copy of the s3 MHA statutory forms to Rio

#### Please note:

This is particularly important where an individual is detained in a hospital outside of Kent

## 2. Assessment and after-care planning

- **2.1.** Although the duty to provide an individual with after-care begins at the point of discharge from hospital, it is essential that the planning of the individual's needs **start as soon as they are admitted** (S.33.10 CoP).
- **2.2.** The assessment of an individual's needs and the planning of their after-care must:
  - Be comprehensive

AND

Be within a multi-disciplinary/multi-agency context

**AND** 

 Be carried out at the same time and within the context of her/his health care planning meeting (where appropriate)

AND

 Be carried out within the agreed relevant timeframe or at least once a year

AND

 Include a needs assessment as defined by the Care Act 2014 or Children Act 1989

**AND** 

Be carried out within the CTR framework where appropriate

OR

Be carried out within the CETR framework for children.

For more information please see:

KCC's Assessment policy
KCC's Care & support planning policy

The Children & Adult's Care (education) treatment review, Kent & Medway protocol

on Knet and i-connect

- **2.3. Both** the health and social care professional **must**:
  - Complete the assessment of the individual's needs jointly.

#### Please note:

To ensure that the after-care plan reflects the **full range** of the individual's needs please see a list of **all those** who could be involved in this process (S.34.12 CoP).

## **2.4.** The individual **must**:

 Be at the centre of the assessment and be given every opportunity to participate fully in the process.

## Please note:

For a standard and easy read information leaflet for adults or children and young people please see: Knet

## **2.5.** The individual **must**:

• Be asked if s/he would like the support of an Independent Mental Health Advocate (IMHA) to help them fully participate if s/he has capacity.

## **2.6.** The individual **must**:

 Be referred to the IMHA service if s/he lacks the capacity to make this decision

For more information and to make a referral please see:

SeAP Advocacy at: http://www.seap.org.uk

## 2.7. The individual's carer/ Nearest Relative must:

• Be consulted for her/his views, **subject to** the individual's consent (S.34.12 CoP).

## Please note:

The individual's carer **must also**, be asked if s/he would like an assessment of their needs

For further information please see: KCC's Carer's policy on Knet

## **2.8.** The practitioner **must**:

 Clearly record on the individual's care plans e.g. where appropriate her/his health care plan and/or care and support plan and/or CTR plan that:

S/he is subject to s117 MHA

**AND** 

Which interventions are being provided under this entitlement

**AND** 

♣ Which interventions are NOT being provided under this

## entitlement

Upload the plan on to the appropriate information management system

## **2.9.** The practitioner **must**:

- Clearly record on a child's or young person's care plans e.g. where appropriate her/his health care plan and/or CETR plan:
  - ♣ S/he is subject to s117 MHA

**AND** 

Which interventions are being provided under this entitlement

AND

- Which interventions are NOT being provided under this entitlement
- Upload the plan on to the appropriate information management system

## 3. Advocacy

**3.1.** An **IMHA** provides an additional safeguard to an individual who is subject to the MHA (S.6.3 CoP).

## Please note:

To ensure IMHAs are as independent as possible they are commissioned by the LSSA (S.6.6 CoP)

For more information and to make a referral please see: **SeAP Advocacy** at: http://www.seap.org.uk

## **3.2.** The individual **must**:

Be given information about IMHA services both orally and in writing.

#### Please note:

For a standard and easy read **information leaflet** please see Knet

## **3.3.** The individual must:

• Be given (wherever practicable) the opportunity to decide for themselves whether they wish to request the help of an IMHA (S.6.24 CoP).

- **3.4.** Those individuals (irrespective of their age) who qualify for the help of an IMHA are:
  - Detained under the MHA

Or

• Liable to be detained under the MHA including, those who are currently on leave (s17 MHA).

Or

Conditionally discharged

Or

Subject to Guardianship (s7 MHA)

Or

- Subject to a CTO (s17A MHA)
- **3.5.** The help IMHAs provide to individuals includes:
  - Information about their rights
  - Help in understanding their rights
  - · Help in exercising their rights including, speaking on their behalf
  - Information about their treatment
  - A range of ways to ensure they can participate in decision-making
  - Help in accessing legal advice (S.6.12-6.24 CoP).
- **3.6.** Those who can request the help of an IMHA on behalf of the individual are:
  - The Responsible Clinician
  - An AMHP
  - The Hospital Managers
  - The individual's Nearest Relative

## Please note:

The individual can refuse to be interviewed by an IMHA, does **not** have to accept their help or can end this help at any time (S.6.25 CoP)

- **3.7.** The hospital managers **must**:
  - Refer an individual who lacks the capacity to make the decision to obtain help from an IMHA (S.6.16 CoP).
- **3.8.** An Independent Mental Capacity Advocate (IMCA) provides an additional safeguard to an individual

#### Please note:

To ensure IMCAs are as independent as possible they are commissioned by the LSSA

For more information and to make a referral please see: **SeAP Advocacy** at: <a href="http://www.seap.org.uk">http://www.seap.org.uk</a>

## **3.9.** Those individuals who qualify for the help of an IMCA:

 Lack capacity to make a specific decision at the time it needs to be made

## AND

 Is facing a decision about a long-term move or about serious medical treatment

## AND

 Has nobody else who is willing and able to represent them or be consulted in the process of working out their best interests (S.10.1 MCA CoP).

## **3.9.** The help IMCAs provide to individuals includes:

- Support for the individual
- Represent the individual in discussions
- Provide information to help work out the individual's best interests
- Raise questions or challenge decisions, which appear not to be in the individual's best interest (S.10.4 MCA CoP).

## **3.10.** KCC and NHS organisations **must**:

- Refer an individual to an IMCA when s/he:
  - Lacks capacity to make a specific decision at the time it needs to be made

## **AND**

Is aged 16 years or over

## **AND**

Is facing a decision about a long-term move or about serious medical treatment

## **AND**

♣ Has nobody else who is willing and able to represent them or be consulted in the process of working out their best interests

## **AND**

♣ When the individual is moving into accommodation² for 8 weeks

<sup>&</sup>lt;sup>2</sup> "Accommodation" may mean a care home, a nursing home, ordinary and sheltered housing, housing association or other registered social housing, private sector housing provided by the LSSA or hostel accommodation (S.10.11 MCA CoP).

or longer or about to change accommodation (S.10.11 & S.10.12 MCA CoP).

#### Please note:

It is the Responsible Body who must make the referral

For more information please see:
KCC's MCA & DoLS Policy and Practice Guidance on Knet
or KMPT's MCA Policy on i-connect

## 4. After-care services

**4.1.** "After-care services" have been defined as:

"services, which have both of the following purposes:

- (a) meeting a need arising from or related to the individual's mental disorder AND
  - **(b) reducing the risk** of a deterioration of the individual's mental condition (and accordingly, reduce the risk of the individual requiring admission to hospital **again** for treatment for mental disorder)" (s117(6), MHA)<sup>3</sup>.

## Please note:

After-care services **only** refer to those provided as a direct result of the specific mental health condition, for the individual's **most recent detention** in hospital

(R (Afework) v LB Camden (2013)4)

- **4.2.** Most individuals who are eligible for S117 MHA can:
  - Have their mental health needs met via **NHS universal** care services, which have already been commissioned by the CCGs.
- **4.3.** NHS universal care services **can** include:

<sup>&</sup>lt;sup>3</sup> This definition was inserted into s117 MHA by the Care Act 2014

<sup>&</sup>lt;sup>4</sup> Mr. Afework had been detained in hospital under the MHA for Schizophrenia in the 1990s during, which time he lived in **ordinary** accommodation. Several years after his discharge from hospital he received a serious assault and obtained a brain injury. His need for specialist accommodation related to his brain injury and not as a result of his schizophrenia.

- Community Mental Health Services provided by KMPT.
- Mental Health Services for Children and Young People provided by North East London NHS Foundation Trust (NELFT)
- Psychological Services
- Rehabilitation Services

#### Please note:

## This list is not exhaustive

- **4.4.** The MHA does **not** prescribe the formulation of:
  - Assessing the individual's needs

## **AND**

- How these will be funded for the purposes of s117 MHA
- 4.5. The CCGs and KCC must:
  - Interpret the definition of after-care services broadly (S.33.4 CoP).
- **4.6.** After-care services must:
  - Meet the individual's immediate health and/or social care needs
- **4.7.** After-care services **should**:
  - Aim to support the individual in:

Regaining or enhancing their skills

OR

Learning new skills

in order to cope with life outside of hospital (S.33.5 CoP).

- **4.8.** After-care services can also include:
  - meeting the individual's:

wider social needs

OR

cultural needs

OR

spiritual needs

(S.33.4 CoP; S.29.3 Reference Guide).

**4.9.** Please note: After-

Any services provided are still **conditional** on an assessment of the individual's needs and them meeting the statutory criteria of s117 MHA care services can include:

• An outpatient appointment with a Consultant Psychiatrist

## And/or

Support from a social care worker

## And/or

Provision of appropriate education

## And/or

Assistance with employment

## And/or

Supported accommodation

#### Please note:

This list is not exhaustive

- **4.10.** After-care services **can** include:
  - The provision of appropriate education for children or for adults with an Education, Health and Care Plan, up to age 25.
- **4.11.** An individual is under **no obligation** to:
  - Accept the after-care services they are offered.

## Please note:

The individual's decision to decline these services **must** be a fully informed one

- **4.12.** An individual's unwillingness to accept services does **not** mean:
  - S/he no longer needs these services

## **AND**

• S/he is therefore automatically discharged from s117 MHA

## Please note:

Complaint against York CC (LGO, 2016)

The individual **has the right** to change their mind at any time (S.33.24 CoP)

## 5. Funding by a social care direct payment

## **5.1.** KCC may:

 Make a personal budget to pay for an individual's after-care services (s75(7) the Care Act 2014)

## 5.2. KCC can:

- Make a personal budget when:
  - The individual has capacity

## **AND**

The individual requests it

## **AND**

On the condition that is it only used to pay for the arrangements of these after-care services under s117 MHA.

#### Please note:

A direct payment will **not** be made if the individual has previously been in debt

For more information please see **KCC's Direct payment policy** on Knet

## **5.3.** KCC may:

- Make a direct payment to an authorised person if:
  - The individual lacks capacity

## **AND**

KCC is satisfied the authorised person will act in the individual's best interests

## **AND**

KCC considers making the direct payment is an appropriate way to discharge its duty under s117 MHA

## **5.4.** KCC will:

 Visit the individual (following an assessment) in order to clarify what her/his role and responsibilities are for arranging and paying for her/his own support

## Please note:

Even at this point the individual may choose to opt out

## 6. Accommodation

## **6.1. Ordinary** accommodation does **not**:

• Come within the scope of s117 MHA after-care but rather is a basic human need that applies to **all** individuals e.g. a private tenancy.

#### Please note:

(R (Afework) v LB Camden (2013))

## **6.2.** Types of accommodation, which can be provided as part of s117 MHA are:

- A residential care home
- A residential education placement for children and young adults
- A nursing home
- A shared lives scheme
- Supported living accommodation
- An extra care setting

## Please note:

When the individual is eligible for housing benefit and universal credit s/he **must** make the necessary arrangements to claim these

## **6.3.** Practitioners must:

 Determine the type of accommodation that an individual needs as part of:

The care and support planning process

Or

The CTR planning process (where relevant).

Or

The CETR planning process for a child (where relevant).

**AND** 

Within the context of her/his health care planning meeting (where relevant).

#### Please note:

An individual's need for a certain type of accommodation can change over time and therefore, **must** be reviewed regularly

## **6.4.** An adult has the right:

• To express a **preference** for a particular type of accommodation and this can include the whole of Kent

## **6.5.** An adult's preference **must**:

• Be suitable to meet her/his needs arising from her/his specific mental health condition for which s/he was most recently detained in hospital

## AND

Be the specific type defined in her/his care and support plan

For more information please see:

The Care & Support & After-care (Choice of Accommodation) Regulations 2014

## **6.6.** The **choice** of accommodation **only applies**:

 Between providers of the same type, as specified in the individuals' care and support plan.

## **6.7.** If an adult's preferred accommodation is **not** immediately available:

 Interim arrangements can be made without the individuals' agreement.

## Please note:

These **must** be an adequate alternative, detail how long they will be for and **not exceed 12 weeks** 

## **6.8.** The adult **must**:

 Be re-assessed in exceptional circumstances where an extension is required beyond the 12-week period.

## **6.9.** The practitioner **must establish**:

 The interim and preferred option is still able to meet the adult's needs

## AND

• This still remains the adult's choice.

## Please note:

All requests for an extension **must** be referred back to the appropriate authorisation panel

## **6.10.** The practitioner must establish:

• Who the responsible authorities are if the individual's circumstances change e.g. s/he is re-admitted under s3 MHA.

For more information please see:

Part 2: Practice Guidance S.11 Commissioning, page 35

## 7. Charging

#### 7.1. The individual is **not**:

 Liable for a financial assessment or charging for any services s/he receives as part of s117 MHA.

#### Please note:

This includes any medication for the relevant mental disorder as NHS (Charges for Drugs and Appliances) Regulations 2015 do **not** apply

## **7.2.** The individual may:

- Also have needs that fall outside the scope of s117 MHA for example:
- A need that is associated with her/his physical health such as, a stroke

## AND/OR

 A need that is unrelated to her/his mental disorder for which they are eligible for s117 MHA

## Please note:

Determining whether a need is "related to" the individual's mental disorder will not always be easy.

There **must** be a clear connection (not necessarily a casual connection) between the individual's need and her/his mental disorder

If an individual's need for residential care arises from her/his physical disability which requires full-time support the fact that s/he continues to suffer from the symptoms of a mental disorder

does not

bring the residential care within the scope of s117 MHA

(Report by HSO & LGO, 2012)

## **7.3.** An adult **must**:

Be subject to KCC charging policies

## AND/OR

 Be assessed as eligible for NHS Continuing Health Care for any needs that fall outside of the scope of s117 MHA.

## 7.4. The Practitioner must:

 Notify KCC's finance department of the adult's legal status to ensure that no charges are made for those services provided or commissioned by KCC under s117 MHA.

## 8. Top ups

## **8.1.** A top up **can** be made:

• To fund an individual in their preferred accommodation that provides a higher level of service or accommodation.

## **8.2.** A top up can be made by either:

• The individual receiving the s117 MHA after-care service

OR

• A third party such as, a family member

## **8.3.** A top up can be made if:

 The individual has been assessed as needing accommodation under the "Care and Support Statutory Guidance" (issued under the Care Act, 2014)

**AND** 

A suitable placement at the usual level of funding is available.

AND

 KCC commits itself to providing a level of funding that will adequately meet the assessed needs of the individual for accommodation

**AND** 

 There is a written agreement with KCC that the payer is both willing and able to pay the additional cost.

#### Please note:

This does **not** apply to individuals solely funded by the NHS

## 9. Reviewing and discharge from s117 MHA

## **9.1**. The duty to provide after-care services **exists until**:

 Both the CCG and KCC are jointly satisfied that the individual no longer requires them (s117(2) MHA).

#### Please note:

This means services are **no longer** required to:

a) meet a need
arising from/related to the individual's mental disorder
and

**b)** reduce the risk of deterioration of her/his mental condition (and accordingly, reduce the risk of her/him requiring admission to hospital again for treatment of that mental disorder)

(s117(6) MHA)

## **9.2.** The CCG and KCC must jointly:

• Ensure the individual **still** requires the need for s117 MHA after-care services at **every** review of the individual's care.

#### Please note:

The nature of the individual's mental condition might have changed since her/his discharge from hospital (Jones, 2017:522)

## **9.3.** The individual **must**:

• Be **fully involved** in every review of her/his care and the decision to discharge her/him from s117 MHA (S.33.20 CoP).

## Please note:

The individual **has the right**to have support at this meeting from an IMHA **and** 

the right to challenge the decision to discharge her/him

## 9.4. The CCG and KCC must:

 Make their decision to either continue to provide services to the individual or discharge her/him from s117 MHA by consulting all those involved in her/his care (Local Authority Circular, 2000).

## **9.5.** The CCG and KCC must:

• Include the individual's carer and/or Nearest Relative at the review meeting (subject to the individual's consent).

## **9.6.** The CCG and KCC can only:

 Decide an individual no longer qualifies for services under s117 MHA if they have continued to monitor her/his progress in the community since her/his discharge from hospital (Jones, 2017:514).

## **9.7.** The individual can:

 Express a wish to be discharged from s117 MHA but this has no legal effect if s/he continues to have a need for after-care services.

## Please note:

In these circumstances please escalate to management and where necessary **must** include consultation with the KCC Policy, Practice and Quality Assurance team

## 9.8. The individual must not:

- Be discharged **solely** on the grounds that:
- S/he has been discharged from specialist mental health services (i.e. KMPT/NELFT).

OR

- An arbitrary period of time has passed since the care was first provided
   OR
- S/he has now been made subject to a Deprivation of Liberty Safeguard (DoLS) under the MCA

OR

 S/he has now been re-admitted to hospital either informally or under s2 MHA

OR

• S/he is no longer subject to a CTO

OR

S/he is currently subject to s17 MHA leave

## Please note:

An individual who is subject to a CTO **must**be provided with after-care services for the entire period of the CTO

and

may still require them even after s/he has been discharged from their CTO (S.33.6 CoP)

## **9.9.** The individual may:

• Still continue to need the provision of after-care services **even when** they have been successful.

#### Please note:

This means that an individual can be well-settled in the community but **still requires** after-care services in order to prevent a relapse or further deterioration in his/her condition

(S.33.23 CoP)

## 9.10. The CCG will:

 Delegate their responsibility to discharge an individual from s117 MHA to the Responsible Clinician within KMPT/NELFT if s/he is under their care.

## 9.11. The individual must:

• Remain eligible for s117 MHA **if** one responsible authority discharges **without** the agreement of the other.

## **9.12.** The two responsible authorities **must**:

 Initially attempt to resolve any dispute between them at an operational level

#### AND

· Escalate further if agreement still cannot be reached

## Please note:

This can and where necessary **must**include consultation with
the KCC Policy, Practice and Quality Assurance team

For more information please see:

Part 2: Practice guidance S.32 Escalation, page 43

## **9.13.** The practitioners **must**:

 Clearly record on the adult's care plans e.g. where relevant on her/his health care plan and/or care and support plan and/or CTR plan that:

S/he is discharged from s117 MHA

## AND

The reasons for this

Upload the plan on to the appropriate information management system

## **9.14.** The practitioner **must**:

- Clearly record on **a child's** care plans e.g. where relevant health care plan and/or her/his CETR plan that:
  - ♣ S/he is discharged from s117 MHA

## AND

- The reasons for this
- Upload the plan on to the appropriate information management system

## **9.15.** The individual may:

- Be provided with after-care services again even after s/he was discharged from s117 MHA if:
  - ♣ It becomes obvious that they were withdrawn prematurely

#### Please note:

This **could be** when the individual's mental health begins to deteriorate immediately after services are withdrawn (S.33.22 CoP)

# 10. Processes to remove an individual from the s117 MHA registers.

- 10.1. Process to remove an adult from the KCC register
  - **10.1.1.** The Practitioner must:
    - Complete the discharge from s117 MHA form for adults
    - Send this form to the AMHP Administrator as soon as practicable at: mhsection117@kent.gov.uk

## Please note:

For a copy of the **s117 MHA register data capture for adults form** please see Knet

- **10.1.2.** The AMHP Administrator **must**:
  - Update Mosaic as soon as practicable.

- **10.2.** Process to remove a **child or young person** from the **KCC** register
  - **10.2.1.** The Practitioner must:
    - Update Liberi
- **10.3.** Process to remove an **adult** from **KMPT's** register
  - **10.3.1.** The Practitioner must:
    - Inform the MHA Administrator
  - **10.3.2.** The MHA Administrator **must**:
    - Amend the individual's statutory status on Rio

## 11. Commissioning

- **11.1.** The CCGs and KCC have a duty:
  - To provide and/or commission (arrange for the provision of) after-care services (s117(2) MHA).
- **11.2.** The term **residence** in s117 MHA was amended to **ordinarily resident** (s117(3)(a) MHA).
- 11.3. The CCG responsible:
  - For payment to providers is set out in "Who Pays?" (NHS England, 2020), which has significantly changed over time:
  - 11.3.1. From 1<sup>st</sup> April 2016:
    - The rule was the CCG where the individual was **resident** immediately prior to her/his detention under MHA.

## For more information please see:

(R (Hall) v MHRT (1999)

<u>https://www.local.gov.uk/ordinary-residence-guide-determining-local-authority-responsibilities-under-care-act-and-mental</u>

# 11.3.2. The Who Pays guidance (2020) was recently changed so the new rules are:

- Where an individual is registered with a GP practice, the responsible CCG will be the one where the GP practice is a member
- Where an individual is not registered with a GP, the responsible CCG will be where the individual is "usually resident".

# 11.3.3. For those individuals who are eligible for s117 MHA these rules will be:

 Applied at the point of the individual's initial detention in hospital (whether for assessment or treatment). This CCG will be known as the "originating CCG"

## 11.3.4. The originating CCG will:

 Retain responsibility for payment throughout the initial detention, for the whole period for which any s117 MHA after-care is provided and for any subsequent repeat detentions or voluntary admissions from aftercare until such time that the individual is finally discharged from s117 MHA

#### Please note:

This is regardless of where the individual is treated or placed, where s/he lives or which GP practice s/he is registered with

## for more information please see:

https://www.england.nhs.uk/publication/who-pays-determiningresponsibility-for-nhs-payments-to-providers/

## **11.3.5.** The two CCGs **must**:

 Initially attempt to resolve any dispute between them at an operational level

## **AND**

Escalate further if agreement still cannot be reached.

#### Please note:

The safety and well-being of the individual is paramount.

Services **must not be** refused or delayed due to any uncertainty or ambiguity as to who the responsible authority is

For more information please see:
Part 2: Practice Guidance S.13 Escalation, page 43

## 11.4. The LSSA responsible:

For payment to providers is set out in s39 Care Act 2014

## 11.4.1. The rule is:

• The LSSA where the individual was **ordinarily resident immediately prior** to her/his detention under MHA is responsible.

## Please note:

This remains the case **even if** the individual will **not** be returning to that area following her/his discharge from hospital

## 11.4.2. This means that when the individual who is:

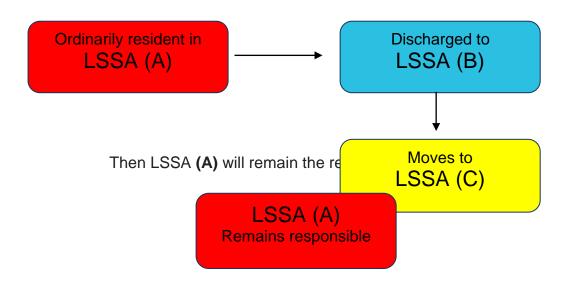
• Ordinarily resident in LSSA (A)'s area

AND

Is discharged to LSSA (B)'s area

AND

Moves again, to LSSA (C)'s area



## **11.5.3.** The exception to this rule is when the individual who is:

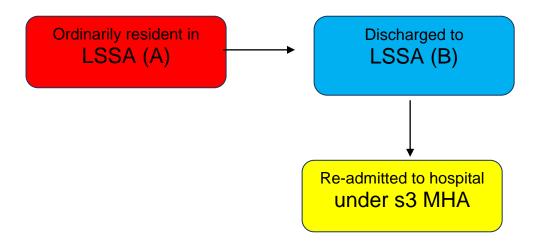
• Ordinarily resident in LSSA (A)'s area

AND

Is discharged to LSSA (B)'s area

**AND** 

• Is re-admitted to hospital under the MHA (which makes her/him eligible for s117 MHA again)



Then LSSA (B) will become the responsible authority.

LSSA (B)

## Please note:

(R (Wiltshire LSSA) v Hertfordshire LSSA (2014))

## 11.5.4. Identifying the LSSA responsible:

 For payment can be a complex matter and must be considered on a case by case basis.

## **11.5.5.** The two LSSAs **must**:

- Attempt to resolve any dispute between them initially at an operational level
- Escalate further if agreement still cannot be reached

## Please note:

The safety and well-being of the individual is paramount.

Services **must not be** refused or delayed due to any uncertainty ambiguity as to who the responsible authority is

This can and where necessary **must** include consultation with the KCC Policy, Practice and Quality Assurance team

For more information please see:

Part 2: Practice Guidance S.13 Escalation, page 43

## 12. Dividing the funding between the responsible bodies

**12.1.** The MHA **does not** define **how** the responsible authorities will determine the apportionment of funding for services provided under s117 MHA.

## **12.2.** The responsible authorities **must**:

• Be identified (where possible) **prior to** an assessment of the individual's needs in order that they can be involved in the process.

## Please note:

If an individual is placed out of Kent and the responsible CCG is **not** Kent then the s117 MHA policy for that area **must** be followed as some areas apply a 50:50 funding split

## **12.3.** An individual **might**:

 Have or develop physical health needs, which are distinct from her/his s117 MHA needs.

## **12.4.** The responsible authorities **must**:

 Be clear whether the individual's needs (or in some cases, which elements of the individual's needs) are to be funded under s117 MHA or Continuing Health Care (CHC) or any other powers.

## Please note:

**Only** those needs that are **not eligible** for s117 MHA should be considered for CHC

(Framework for CHC & NHS funded Nursing Care, 2018:83)

## **12.5.** An individual can:

- Present with complex needs and therefore, in some cases it may not be clear whether they arise from a health or a social care issue.
- **12.6.** KCC and the Kent CCG have agreed that where:
- **12.6.1** An individual **who is over 65 years of age** and who is placed in a residential care home will usually **only** be funded by the **LSSA**.
- **12.6.2** An individual who is placed in a residential care home and who is also subject to s37/41 MHA will be jointly funded by the LSSA and the CCG using the CANFOR tool

**12.6.3** An individual who is under the age of 65 years and who has mental health needs requiring 24-hour care and support, which are over and above those needs that can be met by commissioned services will be jointly funded by the LSSA and the CCG using either the CANDID or CANFOR tool

For more information please see

Part 2: Practice Guidance S.12.7.2 (below)

## **12.7.** KCC and the Kent CCGs have agreed:

- **12.7.1. Both** a health and social care professional **must**:
  - Jointly carry out a comprehensive assessment of the individual's needs.
- **12.7.2. Both** a health and social care professional **must**:
  - **Jointly** complete the appropriate Camberwell Assessment of Need tool whenever this additional element is required.

## Please note:

For individuals with a learning disability this will be the **CANDID** 

For individuals with mental health and with/without forensic needs, this will be the **CANFOR** 

For adults of any age who have an organic impairment, this will be the **CANE** 

For a copy of each tool template, aide memoir and matrix please see Knet

## **12.7.3.** The KCC practitioner **must**:

 Complete the Camberwell Assessment of Need tool jointly with a Mental Health/Learning Disability practitioner from the Specialist Assessment and Placements Team when the individual is the responsibility of the North or West CCG.

For more information please contact the Specialist Assessment and Placements Team at: <a href="mailto:nkccg.placements@nhs.net">nkccg.placements@nhs.net</a>

## **12.7.4.** The KCC practitioner **must**:

 Complete the appropriate funding matrix following the application of the relevant Camberwell Assessment of Need tool.

## **12.7.5.** The KCC practitioner **must**:

- Complete an application to the Younger Adult Mental Health Complex Need Panel (CNP) for an individual who will be funded by or partly funded by KCC (Mental Health (MH)).
- Give the application to their Service Manager

## Please note:

The CNP is **not** a funding panel but rather provides advice about appropriate resources

For more information and the relevant paperwork please see:

the CNP Protocol and Knet and/email the CNP at:

MHcomplexneedspanel@kent.gov.uk

**12.7.6.** The

Service Manager (MH) must:

- Quality assure the application
- Send the application to the CNP at: MHcomplexneedspanel@kent.gov.uk

## **12.7.7.** The KCC practitioner **must**:

 Give their assessment of the individual's needs including, their recommendation for after-care services to their Senior Practitioner for an individual who will be funded by or partly funded by KCC (Older People and Physical Disability) (OPPD))

## **12.7.8.** The Senior Practitioner (OPPD) must:

Present the assessment to his/her local funding panel.

## **12.7.9.** The KCC practitioner **must**:

- Liaise with the Special Education Needs department for a child or young person requiring an education placement to identify a suitable placement.
- Provide their assessment of need including, their recommendation for after-care services to their Senior Practitioner for an individual who will be funded by or partly funded by KCC (Disabled Children, Young People with a Disability and Adults with a Learning Disability (DC, LD))

## **12.7.10.** The Senior Practitioner (DC, LD) **must**:

Present the assessment to his/her local funding panel.

## **12.7.11.** The KCC practitioner **must**:

 Complete an application to NEL Commissioning Support Unit for an individual who will be funded by or partly funded by the East Kent CCGs.

#### Please note:

For a copy of the application form please see Knet

For more information please contact **NEL Commissioning Support Unit** at: <u>NELCSU.117@nhs.net</u>

## **12.7.12.** The KCC practitioner **must**:

 Complete an application to the Specialist Assessment and Placements Team for an individual who will be funded by or partly funded by the North or West CCGs

For more information please contact nkccg.placements@nhs.net

## **12.7.13.** The two responsible authorities **must**:

 Attempt to resolve any dispute between them initially at an operational level

## **AND**

Escalate further if agreement still cannot be reached.

#### Please note:

The safety and well-being of the individual is paramount.

Services **must not be** refused or delayed due to any uncertainty ambiguity as to who the responsible authority is

This can and where necessary **must** include consultation with the KCC Policy, Practice and Quality Assurance team

For more information please see:

Part 2: Practice Guidance S.13 Escalation (below)

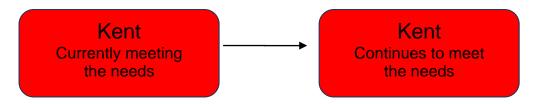
# 13. Escalation – When there is disagreement between the responsible authorities.

## **13.1.** The responsible authorities **must not**:

 Allow the existence of any dispute to prevent, delay, interrupt or otherwise adversely affect the meeting of the individual's needs or her/his carer's needs to whom the dispute relates.

## **13.1.1.** This means that when an individual's needs are:

Currently being met by a responsible authority in Kent



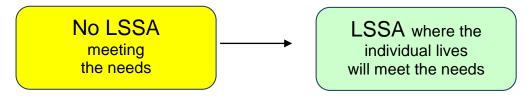
• Then **Kent must** continue to meet the individual's needs until the dispute has been resolved.

## 13.1.2. This means that:

When an individual's needs are not yet being met

## **AND**

 A LSSA has yet to be identified as the responsible authority



## **13.2.** The two LSSAs must:

 Initially attempt to resolve any dispute about where an individual is ordinarily resident between them at an operational level

**AND** 

#### Please note:

The safety and well-being of the individual is paramount.

Services **must not be** refused or delayed due to any uncertainty ambiguity as to who the responsible authority is

This can and where necessary **must** include consultation with the KCC Policy, Practice and Quality Assurance team

Escalate further if agreement still cannot be reached

## **13.3.** The two CCGs must:

 Initially attempt to resolve any dispute about where an individual is ordinarily resident between them at an operational level

## **AND**

Escalate further if agreement still cannot be reached

#### Please note:

In some cases, legal advice might need to be sought

## **13.4.** KCC and the CCG must:

• Initially attempt to resolve any dispute about **how much** should be paid by each responsible authority between them at an operational level

## **AND**

Escalate further if agreement still cannot be reached

#### Please note:

The safety and well-being of the individual is paramount.

Services **must not be** refused or delayed due to any uncertainty or ambiguity as to who the responsible authority is

This can and where necessary **must** include consultation with the KCC Policy, Practice and Quality Assurance team

## **13.5.** The KCC Service Manager **must**:

• Escalate to their relevant Assistant Director

## And

- If still unable to resolve, then s/he must escalate to:
  - ♣ Their relevant Director within Adult Social Care & Health

Or

- Their relevant Director within CSWS
- **13.6.** The NEL Commissioning Support Unit (East Kent CCGs) must:
  - Escalate to Kent & Medway Menta Health Commissioning
  - If unable to resolve, then escalate to the Chief Nurse (CCGs)
- **13.7.** The Specialist Assessment and Placements Team (North & West Kent CCGs) **must**:
  - Escalate to the Head of Mental Health, Specialist Assessments and Placements Team
  - If unable to resolve, then escalate to the Director of Integrated Commissioning (North & West Kent CCGs)
  - If unable to resolve, then escalate to the Chief Nurse (North & West Kent CCGs)

#### Please note:

The safety and well-being of the individual is paramount.

Failure to reach an agreement **must not** result in services being refused or delayed or a delayed discharge from hospital

In some cases, legal advice might need to be sought