

Dear (Person with Parental Responsibility) for:-

Your baby was noted by a health or social care professional to have a bruise or mark (which they thought could be due to injury) and was referred for medical assessment under the Safeguarding Board for Northern Ireland's Protocol for Bruising/Marks on Pre-Mobile Babies (SBNI) to try and establish the cause. We would like you to take a few minutes to answer the following questions so we can get some feedback on your experience as this may be used to influence and improve practice.

- |  | YES                      | NO                       |
|--|--------------------------|--------------------------|
| 1. Was the protocol explained clearly? <i>Any comments</i>                                     | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Did you understand the reason behind this referral? <i>Any comments</i>                     | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Were you given a copy of the Bruising or Marks on Babies parent/carers information leaflet? | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Did you understand what was going to happen?  | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. Did you feel you were kept informed?  | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Did you feel you were listened to and understood?   | <input type="checkbox"/> | <input type="checkbox"/> |

7. How did you feel about any of the professional's behaviour towards you?
8. Where the staff involved with your baby professional and polite?
9. Did you feel you were treated fairly? Any comments
10. Where you advised of the outcome of the assessment? Any comments
11. Please add any additional comments - either any aspect you found helpful, or suggestions for improving the process/assessment.

Thank you for taking the time to complete this questionnaire.

Please return this form in the attached SAE to :-