

Our new recording system

Leicestershire County Council has an electronic recording system to capture and record their work with children and families. This is important for how we accurately record information and show our involvement, in a way that is clear, accurate and shows a child and families journey with us.



We process your personal, and sometimes sensitive personal data, to carry out our duties and deliver services. Further information about how we process your personal data, our lawful bases and your rights are available on our [website](#). Please let us know if you would like a hard copy of this information.

In December 2022 we are introducing a new and upgraded recording system.

What do this mean for children, young people, families, and carers?

Your plans, assessments and other written reports may look different.

Our new system

Within our new system focus is on using our practice model Signs of Safety – this includes talking about what we are worried about, what's working well, and what needs to happen. This system will also help us to take forward our commitment of becoming a trauma informed service. This is about us recognizing and understanding any frightening experiences or personal harm you or any of your family may have or are experiencing so that we can ensure you get the right service.

Benefits of the new system

There will be more concise and focused reports which means that our practitioners will be able to spend more time with families and less time recording.

Feedback

We would really like your feedback on our new forms – please let us know what you think about them along with any changes you think we should make.

Send us an email on mosaicrecordingforchildrenandfamilies@leics.gov.uk.