

Leicestershire Children and Family Services Department Plan 2024 - 2026



This plan sets out our ambition for children and young people and our high-level priorities for Leicestershire County Council's Children and Family Services Department for the next two years. Our vision is for children and young people in Leicestershire to be safe, nurtured, loved and supported to succeed.

The plan has been informed by what children, young people and families have told us about their needs and experiences. This has helped shape our priorities across the plan and in turn the services across the Department.

What Children, Young People and Families have told us

My worker asked what was needed. No-one has ever asked us

Our worker listened to us and the said she would do for us. She was clear about not making promises

children, planned and did what she to us she couldn't achieve

> I feel we are called Children in Care too often. This feels like a negative label and makes me feel different

I would support this (Family Help) way of working, you'll get families to engage more in work if you help them rather than telling them what to do

As Children in Care Council members, we have and share personal experiences which are really important in helping to improve life for other young people who don't have a voice or are unable to speak out

> It is really important that people listen to the families when in need, don't just tell them what they have to do, help them

To make things even better we could keep the same worker even if our situation changes, instead of having to change workers in the same service when our issues change

Really like the idea of shared front door, then we don't have to retell our story again and again, professionals working together always benefits us in the long run

Truly listening to families and creating real change through their voice. Where things are not possible, to be bought in,



that before

I need adults to explain what meetings are about and what they are for clearly because I do not know all of the big words used





Children and Family Services Department Plan 2024 - 2026



On

One Vision

For all children and young people in Leicestershire to be safe, nurtured, loved and supported to succeed in caring and inclusive communities.



Three Ambitions

We want to support all children and young people to:

Build Strong Foundations

Be Safe and Belong Enjoy and Achieve



Ten priorities

To support children and young people to Build Strong Foundations we will:

- Support parents and babies, before and after birth, to create the conditions where stress is reduced, positive bonds and attachments can be formed, and language and communications skills can be developed
- Work in partnership to identify those children and young people who would benefit from support and provide co-ordinated services at the earliest opportunity
- Support children, young people and families to build strength, resilience, confidence and the skills to find their own solutions wherever possible

To support children and young people to Be Safe and Belong we will:

- Work in partnership to ensure risk is understood and reduced and targeted support is provided at the right time, in the right place and by the right service
- Ensure children in care and care leavers feel they have a stable, safe, loving home where they belong
- Ensure children and young people who are most vulnerable are protected, are safe from harm and supported

To support children and young people to Enjoy and Achieve we will:

- Ensure children and young people have access within their community to good quality, inclusive education that enables them to achieve their full potential
- Focus on learning and readiness for learning as a driver of wellbeing for all children and young people
- Ensure that children and young people who have additional needs and vulnerabilities are supported in the right place, at the right time in order to narrow the gap
- Work with schools and educational settings to ensure there is a clear understanding of the impact of poverty and trauma to ensure that children and young people are not disadvantaged from accessing education

Voice:

Putting children and young people at the heart of all of our activities by involving them, hearing them and ensuring their voice is influencing our services.



Supporting children and young people to feel valued, to explore their identity and to tackle discrimination within their local community.

Meaningfully and actively championing diversity across our department.

Demonstrating fairness and inclusivity across our whole organisation.

Robust Commissioning:

Having processes in place that ensure innovation, best value and quality, market engagement and support sufficiency needs.

Having a focus on joint commissioning across partners to ensure collaboration and partnership working where it is appropriate.

Developing and retaining an excellent workforce:

Equipping our workforce with the skills, knowledge and behaviours needed to be the best to support improved outcomes for children and young people in Leicestershire.

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Planning

Having detailed plans in place that outline how each ambition will be achieved and how progress will be monitored.

How

we will

do it

Visible Leadership:

Leading with integrity, purpose and vision.

Clear decision making that keeps children and families at its heart.



Trauma Responsive:

Providing a safe, compassionate and inclusive environment that recognises the pervasiveness and potential impact of trauma on our children and families, our staff, our organisation and our communities.

Acknowledging that every interaction is an intervention and that relationships are at the core of our work.



Values:

Ensuring that Flexibility, Trust and Respect, Openness and Transparency and Positivity underpin our delivery of services for children and their families.



Data and performance:

Informing planning and driving performance by ensuring the right data and business intelligence is available to the right people, at the right time and in a form that they are able to use.

Strategies that will underpin delivery of the Plan

- Achieving Excellence via Purposeful Practice 2024-2027
- Business Intelligence Strategy
- Care Placements Strategy
- CFS Placement Sufficiency and Market Position Statement
- 📤 Community Safety Strategy

- Corporate Parenting Strategy
- Early Help Strategy 2023-26
- Maternity and Early Years Strategy 2023-26
- Permanence and Adoption Strategy
- Recruitment and Retention Strategy
- SEND Joint Commissioning Strategy
- Transforming SEND and Inclusion in Leicestershire
- Voice and Influence Strategy
- We Care Strategy
- Youth Justice Plan 2023-26





How we will know if we've made a difference

We will use the voice of children, young people and families to shape our priorities and to measure our success, along with key indicators including:

Family Help and Children's Social Care

- Child protection cases which were reviewed within timescales
- Children becoming subject to a Child Protection
 Plans for second or subsequent time
- Re-referrals to social care within 12 mths
- Assessments completed within 45 days
- CPP lasting 2 yrs or more open at the end of the quarter
- Children in same placement for 2+ years or placed for adoption
- Care leavers in suitable accommodation
- Care leavers in education, employment or training
- Children in care who have had dental checks within last 12 months (at end of period)
- Children in care who have their annual health assessment within last 12 months (at end of period)

Free Early Education Entitlement

- Eligible 2 year olds taking up their FEEE
- Eligible 3 year olds taking up their FEEE
- Eligible 2 and 3-year olds taking up their FEEE in a high-quality early years provision



Schools

- Primary schools rated 'Good' or 'Outstanding'
- Secondary schools rated 'Good' or 'Outstanding'
- Pupils in Good or Outstanding schools
- Applicants obtaining their first preferences for first time admission to Primary school
- Secondary pupils achieving their first preference for Secondary transfer
- Young people aged
 16-17 not in education,
 employment or training
- Permanent exclusions as a % of School population
- Children receiving at least one fixed term suspension as a % of School population

Reception pupils

- Reception pupils reaching a 'Good level of development'
- Reception pupils with Free School Meals (FSM) status achieving 'Good level of development'
- Reception pupils with Education, Health and Care Plans achieving 'Good Level of Development'

Key Stage 2

- KS2 pupils achieving expected standard in Reading, Writing and Mathematics
- KS2 Expected level in
 Reading, Writing and Maths
 pupils eligible for FSM
- KS2 Expected level in Reading, Writing and Maths - EHCP
- KS2 Expected level in Reading, Writing and Maths SEN Support

Key Stage 4

- KS4 Progress 8
- KS4 Progress 8 (FSM)
- KS4 Progress 8 (EHCP)
- KS4 Progress 8 (SEN Support)

Youth Justice

- No. of first-time entrants to the criminal justice system aged 10-17 (year to date)
- Re-offending by young offenders
- Instances of the use of custody for young people

Appendix 1

Leadership and Management Expectations



- With integrity, purpose and clear expectations
- With empathy, innovation and creativity
- With high support, high challenge and high expectations
- By valuing others, being inclusive, being ally to those around you and challenging barriers
- With a clear vision that demonstrates ambition for children, young people families, the workforce and services



- Decision making takes place at the appropriate level, is under- pinned by clear rationale and has children at its heart.
- Manage and lead staff, performance and budgets effectively and efficiently
- Using performance and service improvement activity to drive strong service delivery

Ownership and accountability

- Of services, teams and the child's journey
- Is shared 'One Department'
- Issues are escalated as necessary

Values and behaviours

- We will model the values and behaviours we expect of others
- We will listen to and hear the voice of children, young people and families and staff
- We will provide a safe, compassionate and inclusive environment that recognises the impact of trauma on our children, young people and families and our staff