



LANCASHIRE DOMESTIC ABUSE SERVICES – APRIL 2020

Update from:	Area	Service	Contact Telephone /email/support
Clare House - Progress Housing	South Ribble Chorley	Lancashire Refuges - refuges open and continuing using SafeNet covid-19 guidance	Lancashire Refuges 0300 303 3581 Phone lines are staffed 24 hours a day Updates of bed space is available on www.lancshirerefuges.org.uk
Fylde Coast Women's Aid	Fylde Wyre Blackpool	Lancashire Refuges – refuges open and continuing using SafeNet covid-19 guidance All services, although not face to face, are still in operation as follows: IDVA Male IDVA Community Support Children & Young People Services ISAC (Stalking)	Lancashire Refuges 0300 303 3581 Phone lines are staffed 24 hours a day Updates of bed space is available on www.lancshirerefuges.org.uk Referrals to Blackpool, Wyre and Fylde Refuge Service and all of our community services can be made via the Helpline number 01253 596699 or through our website www.fcwa.co.uk .
HARV	Hyndburn Ribble Valley	Helpline still in operation Still taking referrals for support Housing – safe house currently full National stalking service - Paladin still operating as usual – referrals; helpline and support Emily Davidson centre – VAWG hub still providing essentials to victims of DA	HARV - 01254 879855 HARV Housing CIC - 01254 879855 - management@harvhousing.co.uk Paladin - 0203 8664107 - debbie@paladinservice.co.uk The Emily Davison Centre - 03301343434 www.emilydavidsoncentre.com
Lancashire Victim Support	Pan-Lancashire services	LVS deals with referrals of victims of all crimes , which includes domestic abuse, sexual violence and offences against children, as follows: <ul style="list-style-type: none"> • All domestic abuse victims (see below for high risk DA victims) • ISVA service for victims of serious sexual offences- • NEST – support for children and young people (8-18 years old) that have witnessed or are victims of crime 	Lancashire Victim Services Tel: 0300 323 0085 (9am – 6pm) Email: info@lancshirerightservices.org Live chat: livechat.victimsupport.org.uk National Victim Support 24 hours support line 08081689111 (free phone line) Guidance around self-isolating with an abuser on the LVS website: https://lancshirerightservices.org/victims/victim-domestic-abuse/self-isolating-with-an-abuser/
	Lancashire County Council area only services	<ul style="list-style-type: none"> • NEST – support for children and young people that have witnessed domestic abuse • IDVA service for high risk DA victims (LCC area only) For Blackpool IDVA service – see SafeNet /FCWA For Blackburn with Darwen IDVA service see The Wish Centre	

Lancashire Women	Pan- Lancashire	All the centres are closed at the moment. Keeping in touch with clients via telephone. Concentrating on reaching out to vulnerable clients.	Tel: 0300 330 1345 www.lancashirewomen.org
Liberty Centre	West Lancashire	Lancashire Refuges - refuge open and continuing using SafeNet covid-19 guidance. All services continuing and taking referrals – support for women, men and young people/children Additional safe accommodation available Live Chat: 10am-12pm, 2-4pm and 7-9pm Face Book: Liberty Centre WL - with a private group for women/men Mental health support/activities	Lancashire Refuges 0300 303 3581 Phone lines are staffed 24 hours a day Updates of bed space is available on www.lancashirerefuges.org.uk 24-hour helpline: 0808 100 3062 Referrals: liberty@thelibertycentre.org.uk Website: www.thelibertycentre.org.uk Instagram: libertycentrewl Twitter: @LibertyCentreWL
Pendle Domestic Violence Initiative	Pendle	Community services Helpline available Monday to Friday 9am-5pm (including bank holidays) Accepting and managing new referrals Self-referrals and agency referrals accepted Accommodation support Accepting and managing new referrals Staff based within the accommodation with additional hygiene measures in place(1 vacancy at present, maximum household = lady +child +cot)	PDVI Helpline 01282 726000 PDVI email: pdvi@p-a-c.org.uk Bedspaces advertised on routes to support.
Preston Domestic Abuse services	Preston	We continue to provide all our services over the phone or virtually as follows: * Helpline Monday – Friday (office hours only) * Advice service for first time callers * Outreach service for on-going emotional and practical support * Changing Futures Service * Sanctuary Service	Helpline number 01772 201601 <ul style="list-style-type: none"> • Email: enquires@pdvs.org.uk • Email: hope@pdvs.org.uk • Facebook page: PrestonDVS • Twitter: Preston_DVS • Instagram: Preston_DVS • Website: www.pdvs.org.uk
Relate Lancashire	Pan- Lancashire	Now working remotely in small group sessions for: * risk monitoring * behaviour change work Follow up individual sessions where necessary with current attendees. New referrals will work with staff on a one-to-one basis remotely/phone until such time as restrictions are lifted. Women support workers still offering support and safety planning for women and children of men on the Domestic Abuse Perpetrator Programme.	Contact: Colin Davis: 01772 717597

<p>SafeNet</p>  <p>Letter to agencies re COVID-19 30.2.20</p>	<p>Lancashire</p>	<p>Lancashire Refuges - refuges open and continuing using SafeNet covid-19 guidance Increasing safe house / dispersed accommodation Working towards delivering all group work via ZOOM in refuges and local community LIVE CHAT available 7 days a week: 10am-12pm / 2pm-4pm / 8pm-10pm</p>	<p>Lancashire Refuges 0300 303 3581 Phone lines are staffed 24 hours a day Updates of bed space is available on www.lancshirerefuges.org.uk</p>
<p>SafeNet</p>	<p>Blackpool IDVA service</p>	<p>Telephone support service for IDVA High Risk families and Children's IDVA Service for agency and self-referrals Working towards group support for clients via zoom Access to Safenet Live Chat service as above</p>	<p>Tel: 03003033581 or: 01253 347119</p>
<p>The Den</p>	<p>Blackpool</p>	<p>Children's IDVAs are providing telephone support to check in with victim/ all families that are open to the service. Children's IDVAs are video calling children and young people weekly.</p>	<p>T: 0300 32 32 100 W: www.empowermentcharity.org.uk</p>
<p>Trust House, Lancashire</p>	<p>Pan-Lancashire</p>	<p>Still taking new referrals and completing assessments over the phone. Clients who wish, are receiving telephone or Zoom counselling and where they aren't comfortable with this counselling will restart face to face with them once things revert to normal. Specialist Family Support Workers are offering Zoom or Telephone contact and support and taking new referrals.</p>	<p>The office phone number is currently 07809 330136 for all enquiries. You can also email support on support@trusthouselanacs.org Referral forms and their return address can be found on our website; www.trusthouselanacs.org</p>
<p>Wish Centre /BDDWA</p>  <p>Wish Centre Service update.docx</p>	<p>DA services - Blackburn with Darwen Perpetrator Programme - Lancashire</p>	<p>Still accepting referrals for victims, perpetrators, children & young people. IDVAs/ Advice staff are risk assessing and safety planning on the phone Counselling sessions will continue to take place on the phone. Our refuges are open, and staff are on site on a rota basis. Perpetrator programme is delivered using online platforms. Assessments for these programmes will be via phone or using technology to do them via video. Victim programmes are also taking place remotely on a 1:1 basis Young people are being contacted & safety planning completed, resources on safety planning are also being sent out via post.</p>	<p>Tel: 01254 260465 Office opening hours remain the same 9am – 5pm Monday – Thursday and 9am – 4pm Friday. Out of these hours our helpline is directed to the National Domestic abuse helpline 08002000247 Referrals can be made via info@thewishcentre.org or via Shigufta.khan@bddwa.cjism.net</p>