

SPB JERSEY Threshold Guidance: *Guidance is often criticised for over standardising practice and undervaluing the skills required when applying safeguarding policy/procedures in diverse circumstances. The focus is on using professional skills to gain a real understanding of what the adults wants to achieve and what action is required to help them to achieve it rather than a prescriptive process that must be followed. This guide is an aid to the promotion good safeguarding practice. We ask you to apply professional judgment in relation to all safeguarding concerns. The guide below shows a range of **examples only**: this is not an exhaustive list. Also, where an individual is affected, all safeguarding staff need to consider the possible impact on others, and to think about prevention of abuse on a wider scale. Remember: an adult at risk is: a person who has care and support needs (irrespective of whether such needs are being formally met) and, is experiencing, or is at risk of, abuse or neglect and; is unable to protect themselves because of their care and support needs.*

Key:

<u>Type of harm and abuse</u>	<u>Non-reportable – consider other responses</u>	<u>Requires Consultation</u>	<u>Reportable – Concern to be raised</u>
	<p>Incidents at this level do not require reporting to the Adult Safeguarding Team. However, agencies should keep a written internal record of what happened and what action was taken.</p> <p>Responses other than reporting to adult safeguarding should always be considered.</p> <p>Actions/outcomes may include advice, information, risk management and staff training / supervision.</p>	<p>Incidents at this level should be discussed with the Adult Safeguarding Lead in your own organisation or the Safeguarding Adults Team. on 01534 444440 (for advice & guidance). After the consultation, you may be asked to formally report the concern</p>	<p>Incidents at this level should be reported using the linked form.</p> <p>If there is an indication a criminal act has occurred the Police must be consulted</p>

Type of harm and abuse	None Reportable <i>consider other responses</i>	Requires Consultation	Reportable – <i>concern to be raised</i>		
<p>PHYSICAL</p> <p>Can include (but not limited to):</p> <ul style="list-style-type: none"> • Hitting • Slapping • Pushing • Restraint <p>Intentional or reckless serious injury including:</p> <ul style="list-style-type: none"> • Burns • Fractures • Chastisement <p>(Female Genital Mutilation FGM is located under domestic abuse category)</p>	<p>Minor one-off incident causing no harm and abuse – e.g. a fall or friction mark on skin due to ill-fitting hoist sling.</p> <p>Minor events that still meet criteria for ‘incident reporting’.</p> <p>Minor altercation between people accessing a service with no harm occurring - quickly resolved and risk assessment put in place.</p> <p>Minor bruising caused by informal carer due to poor lifting and handling technique. No harm and abuse intended. Immediately resolved when given correct advice/equipment.</p>	<p>Inexplicable minor marking found where there is no clear explanation as to how the injury occurred.</p> <p>Isolated incident between people where one or both people are affected.</p> <p>Unwanted physical contact from informal or formal carer. E.g. rough handling, pushing.</p> <p>Repeated incidents of bruising caused by formal or informal carer despite receiving up to date advice /equipment.</p> <p>Reoccurring ‘incidents’ between</p>	<p>Inexplicable marks or injuries.</p>	<p>Physical restraint undertaken outside of a specific care plan or not proportionate to the risk.</p> <p>Withdrawal of food, drinks or aids to independence.</p> <p>Unauthorised physical restraints.</p> <p>Significant Restrictions on Liberty without due authorisations taking place.</p> <p>Fabrication of illnesses.</p>	<p>Assault or act resulting in serious injury/death.</p> <p>Negligence and recklessness causing injury.</p> <p>Deliberate maladministration or misuse of medication.</p> <p>Assisted suicide.</p>

		<p>people using the same service.</p>			
<p><u>SEXUAL</u> Can include (but not limited to):</p> <ul style="list-style-type: none"> • Inappropriate touching • Indecent exposure 	<p>ALL INCIDENTS OF A SEXUALLY ABUSIVE NATURE MUST BE REPORTED TO THE SAFEGUARDING ADULTS TEAM FOR INFORMATION SHARING & RELEVANT BACKGROUND CHECKS TO OCCUR.</p>	<p>Verbal and gestured sexualised teasing.</p> <p>Sexualised activity, grooming or attention between two service users where one lacks capacity to consent.</p>	<p>Low level sexualised attention/touching including low level sexual assault.</p> <p>Sexual harassment – unwelcome sexual advances, requests for sexual favours, and</p>	<p>Recurrent sexualised touching or isolated/recurring masturbation by another person without consent.</p> <p>Penetration or attempted by any means including rape.</p>	

<ul style="list-style-type: none"> • Sexual grooming • Sexual harassment • Sexual teasing or innuendo • Subjection to pornography or witness to sexual acts • Rape 			<p>Two people who lack capacity engaged in a sexual activity or relationship.</p> <p>Non-contact sexualised behaviours which cause distress.</p> <p>Unwanted 'Sexting'.</p> <p>'Up-skirting.'</p>	<p>other verbal or physical conduct of a sexual nature.</p> <p>Threats of revenge porn (relating to a person with care and support needs)</p>	<p>Sexualised attention in a relationship between staff and a person at risk.</p> <p>Sex in a relationship characterised by authority, inequality or exploitation e.g. staff and person using services.</p> <p>Voyeurism. Being made to look at pornographic material against will/where valid consent cannot be given.</p> <p>Being made to participate in a sexual act against will/where valid consent cannot be given.</p> <p>Trafficking an adult at risk for sexual exploitation. (Also see modern slavery)</p>
<p>Type of harm and abuse</p>	<p>None reportable <i>consider other responses</i></p>	<p>Requires Consultation</p>	<p>Reportable concern to be raised</p>		
<p>PSYCHOLOGICAL</p> <p>Can include (but not limited to):</p> <ul style="list-style-type: none"> • Threats of harm and abuse or abandonment 	<p>Isolated incident where adult is spoken to in a rude or other inappropriate way – respect is undermined, but no distress is caused.</p> <p>Isolated incident whereby threats occur e.g.</p>	<p>The occasional withholding of information to disempower.</p>	<p>Occasional taunts or verbal outbursts which cause distress.</p> <p>Online bullying – repeated incidents/distress caused.</p>	<p>Humiliation Emotional blackmail e.g. threats of abandonment.</p> <p>Threats to injure, harm or abuse.</p> <p>Threats to invite others to cause harm and abuse.</p>	<p>Denial of basic human rights or civil liberties.</p> <p>Overriding advance directive, forced marriage.</p>

<ul style="list-style-type: none"> • Deprivation of contact • Humiliation • Harassment • Control • Intimidation • Coercion • Verbal abuse • Isolation • Radicalisation 	<p>intimidation harassment but no harm and abuse or distress occurs.</p>	<p>Recurrent incidents of person being spoken to discourteously.</p> <p>Fabrication of illnesses -bullying (also see hate/mate crime).</p> <p>Pervasive, dismissive and undermining of choices, respect and rights.</p>	<p>Treatment that undermines dignity and damages esteem.</p> <p>Denying or failing to recognise a person’s choice or opinion in key matters affecting their dignity and well-being.</p> <p>Frequent verbal outbursts to a person at risk.</p> <p>Deliberate withdrawal of services or supportive networks by carer.</p> <p>Threats of abandonment and deliberate isolation of person.</p>	<p>Frequent and frightening verbal outbursts to an adult at risk.</p>	<p>Prolonged intimidation.</p> <p>Producing and distributing inappropriate photos via any media. (See also other categories of abuse).</p> <p>Incitement of others to inflict abuse, or derogatory comments.</p> <p>Vicious/personalised verbal attacks.</p> <p>Forced Marriage of an adult at risk.</p>
<p>Type of harm and abuse</p>	<p>None reportable <i>consider other responses</i></p>	<p>Requires consultation</p>	<p>Reportable concern to be raised</p>		
<p><u>FINANCIAL OR MATERIAL</u></p> <p>Can include (but not limited to):</p> <ul style="list-style-type: none"> • Theft • Fraud 	<p>Inadequate financial records.</p> <p>Isolated incident of staff personally benefiting from the support they offer service users in a way that does not involve the actual abuse of money.</p>	<p>Adult’s monies kept in a joint bank account – unclear arrangements for equitable sharing of capital and interest.</p> <p>Staff personally benefit from the support they offer</p>	<p>Adult denied access to his/her own funds or possessions.</p> <p>Failure by representative to pay care fees/ charges and adult at risk experiences distress or harm through</p>	<p>Misuse/misappropriation of property, possessions or benefits by a person in a position of trust or control.</p> <p>Personal finances removed from adult’s control without legal authority.</p>	<p>Fraud/scamming and or exploitation including cybercrimes relating to benefits, income, property or wills.</p> <p>Theft.</p> <p>Doorstep crimes – e.g. fraudulently obtaining</p>

<ul style="list-style-type: none"> • Scams (e.g. telephone, post, internet) • Coercion • Misuse of finances on someone's behalf • Incorrect recording of monies 	<p>Adult not routinely involved in decisions about how their money is spent or kept safe – capacity in this respect is not properly considered.</p>	<p>service users. E.g. accrue 'reward points' on their own store loyalty cards when shopping – adult lacks capacity.</p> <p>Failure by relative to pay care fees/charges where no harm and abuse occurs - but receives personal allowance or has access to other personal monies.</p> <p>Lack of understanding or capacity to enter into a contract e.g. multiple mobile phone.</p>	<p>having no personal allowance or risk of eviction/ termination of service.</p> <p>Demands from family for early access to inheritance – causing upset and distress.</p> <p>Someone acting as Lasting Power of Attorney without proper authority.</p> <p>Scams: e.g. romance, lottery etc when adult is duped into financial exchanges.</p>		<p>money for services/ goods.</p>
<p>Type of harm and abuse</p>	<p>None reportable <i>consider other responses</i></p>	<p>Requires consultation</p>	<p>Reportable concern to be raised</p>		
<p><u>NEGLECT & ACTS OF OMISSION</u> Can include (but not limited to):</p>	<p>Missed home care visit where no harm and abuse occurs.</p> <p>Adult is not assisted with a meal/drink on one occasion and no harm</p>	<p>Inadequacies in care provision that lead to discomfort or inconvenience. E.g. being left in soiled pads.</p>	<p>Recurrent missed home care visits where risk of harm and abuse escalates, or one missed visit where harm and abuse occurs.</p>	<p>Ongoing lack of care to extent that health and wellbeing deteriorate significantly e.g. dehydration, malnutrition, loss of</p>	<p>Failure to arrange access to life saving services or medical care.</p> <p>Failure to intervene in dangerous situations</p>

<ul style="list-style-type: none"> • Ignoring or failing to respond to medical, emotional or physical needs • Failure to provide appropriate care • Failure to follow care plan or health advice • Withholding necessities of life • Failure to provide access to essential services • Failure to follow health and safety legislation 	<p>and abuse occurs. (Consider risks to others)</p> <p>Inappropriate hospital discharge where no harm and abuse occurs.</p> <p>Inadequate care that causes discomfort but no harm and abuse.</p>	<p>Occasionally not having access to aids to independence (if regular may be restraint).</p> <p>Person at risk living with family carer who occasionally fails with caring duties. Temporary environment restrictions but action to resolve is in place.</p> <p>Occasional inadequacies in care from informal carers.</p>	<p>Poor transfers between services for example - hospital discharge without adequate planning and harm and abuse occurs.</p>	<p>independence or confidence.</p> <p>Inappropriate or incomplete DNAR (Do Not Attempt Resuscitation).</p> <p>Carers consistently failing to provide care despite advice/guidance.</p>	<p>where the adult lacks the capacity to assess risk.</p> <p>Gross neglect resulting in serious injury or death.</p>
<p>NEGLECT: PRESSURE ULCERS -</p>	<p>SEE SEPARATE PATHWAY.</p> <p><u>Insert here: XXXX</u></p>				
<p>NEGLECT: FALLS</p>	<p>Adult experiences fall – all risk assessments and plans are in place and followed.</p>	<p>Repeated falls of adult at risk despite advice/guidance to prevent –minor injury occurs.</p>	<p>Repeated falls of adult at risk despite preventative advice re. needs given. Harm, distress and injury occurs.</p>	<p>Fall resulting in harm where preventative advice re. needs and risks have not been followed.</p>	<p>Fall resulting in serious injury or death where preventative advice re. needs and risks have not been followed.</p>
<p>NEGLECT: MEDICATION</p>	<p>Adult does not receive prescribed medication</p>	<p>Recurring missed medication or</p>	<p>Recurrent missed medication or</p>		<p>Pattern of recurring administration errors or</p>

	(missed/wrong dose) – no harm and abuse occurs.	administration errors in relation to one service user.	administration errors that affect one or more adult and/or result in a care setting.	Deliberate maladministration of medicines (e.g. sedation). Covert administration without proper medical supervision or decision made outside of the Capacity & Self Determination Law.	an incident of deliberate maladministration or misuse that results in ill-health or death. Over reliance on medications to ‘manage’ challenging behaviours.
NEGLECT: STAFFING	One-off incident of low staffing due to unpredictable circumstances, despite management efforts to address. No harm and abuse caused.	More than one incident of low staffing levels, no contingencies in place.	Single incident of low staffing resulting in harm and abuse to one or more persons.	Repeated incidents of low staffing resulting in harm and abuse to one or more persons.	Low staffing levels which result in serious injury or death to one or more persons. Corporate manslaughter.
Type of harm and abuse	None Reportable <i>consider other responses</i>	Requires Consultation	Reportable concern to be raised		
<u>ORGANISATIONAL ABUSE</u> Can include (but not exhaustive):	Short term lack of stimulation or opportunities for people to engage in meaningful social and leisure activities and where no harm and abuse occurs.	Denial of individuality and opportunities for people to make informed choices and take responsible risks.	Rigid or inflexible routines. Person’s dignity is undermined, e.g. lack of privacy during support with intimate care needs, shared clothing,	Ill-treatment of one or more people as risk such as unsafe manual handling. Failure to report, monitor or improve poor care practices.	Staff misusing their position of power over people accessing a service. Over-medication and/or inappropriate restraint

<ul style="list-style-type: none"> • Failure to follow health and safety legislation • Wide ranging neglect or overall poor practice • Ill treatment • Failure to adhere to care or health advice • Failure to respond to whistleblowing issues • Failure to adhere to legislation (e.g.) CSDL / SROL 	<p>Short term – people not given sufficient voice or involvement in the running of the service e.g. inflexible routines.</p>	<p>Care planning documentation not person centred.</p> <p>Denying person access to professional support and services such as advocacy.</p> <p>Poor or outdated care practice.</p> <p>Client mix of people living together is inappropriate.</p> <p>Failures to recognise shortfalls of service and required standards.</p>	<p>underclothing, dentures etc.</p> <p>Failure to whistle blow on serious issues when internal procedures to highlight issues are exhausted.</p> <p>Failure to refer disclosure of harm and abuse.</p> <p>Inappropriate or incomplete DNAR (Do Not Attempt Resuscitation).</p> <p>Failures to investigate/ address whistleblowing allegations.</p>	<p>Unsafe and unhygienic living environments.</p> <p>Failure to support people at risk to access health care.</p> <p>Punitive responses to challenging behaviours.</p>	<p>used to manage behaviour.</p> <p>Widespread, consistent ill-treatment.</p> <p>Stark or sparse living environments causing sensory deprivation.</p> <p>Intentionally or knowingly failing to adhere to Capacity and Self Determination Law e.g. unauthorised Significant Restrictions on Liberty (SRoL).</p>
<p>Type of harm and abuse</p>	<p>None Reportable <i>consider other responses</i></p>	<p>Requires consultation</p>	<p>Reportable <i>concern to be raised</i></p>		
<p><u>DISCRIMINATORY</u></p> <p>Can include (but not exhaustive):</p> <ul style="list-style-type: none"> • Harassment /slurs rooted in discrimination 	<p>Isolated incident when an inappropriate prejudicial remark is made to a person (at risk) and no distress is caused.</p>	<p>Isolated incident of teasing motivated by prejudicial attitudes – e.g. between clients accessing a service.</p>	<p>Recurring taunts.</p> <p>Recurring failure to meet specific needs associated with culture and diversity.</p>	<p>Medium level hate crime including single verbal and online abuse, threats and damage.</p> <p>Denial of civil liberties, e.g. voting, making a complaint.</p>	<p>Hate crime resulting in serious injury, emergency medical treatment, death, honour-based violence and repeated targeting.</p>

<ul style="list-style-type: none"> • Failure to respond to equality and diversity needs • Hate crime, mate crime and cuckooing. • Radicalisation <p>(Report incidents and suspicions of radicalisation to States of Jersey Police)</p>	<p>Care planning fails to address a person's culture and diversity needs for a short period.</p>		<p>Teasing by person in position of trust.</p> <p>Mate crime – targeted befriending in order to exploit (e.g. financially, sexually, physically).</p> <p>Procurement to commit petty crimes on part of another</p> <p>Hate crimes in general.</p>	<p>Humiliation or threats. Denial of an individual's culturally appropriate diet, access to take part in activities related to their faith or beliefs or not using the individual's chosen name.</p> <p>Making an adult at risk partake in activities inappropriate to their faith or beliefs.</p>	<p>Exploitation of a person at risk for recruitment or radicalisation into terrorist related activity.</p> <p>Cuckooing – where a person at risk has had their home taken over by others, for drug dealing or other illicit purposes.</p> <p>Radicalisation of 'vulnerable' persons.</p>
<p>Type of harm and abuse</p>	<p>None Reportable <i>consider other responses</i></p>	<p>Requires Consultation</p>	<p>Reportable concern to be raised</p>		
<p><u>MODERN SLAVERY</u></p> <p>Can include (but not exhaustive):</p> <ul style="list-style-type: none"> • Trafficking • Forced marriage 	<p>ALL CONCERNS ABOUT MODERN SLAVERY ARE DEEMED TO BE OF A SAFEGUARDING NATURE AND MUST BE REPORTED TO THE POLICE.</p>		<p>Withholding of medical attention and continually accompanied to professional or medical meetings.</p> <p>Signs of injury, ill treatment, poor state of</p>	<p>Holding identification ID but not wishing to engage, plus - (see other factors).</p> <p>Domestic servitude, skivvyng.</p>	<p>Identification documents held by another person, who is controlling the individual.</p> <p>Holding identification ID but not wishing to engage, plus - (see other factors).</p>

<ul style="list-style-type: none"> • Denial of access to health or social care in the context of slavery • Labour exploitation • Domestic servitude • Forced criminal and sexual exploitation 		<p>health (including dental).</p> <p>Reluctance to engage in any form of contact. Distrust of support services.</p> <p>Found living in poor conditions alone/with others – believed under duress.</p> <p>Excessive working hours.</p> <p>Disregard for health and safety.</p>	<p>Previously came to the area to work in another vocation but managed into other position.</p> <p>Debt bondage.</p> <p>Frequently moved to avoid detection.</p>	<p>Working within an area of criminality (sex work, cannabis cultivation, fraud, theft etc) but with the combination of additional factors mentioned.</p>	
<p>Type of harm and abuse</p>	<p>None Reportable <i>consider other responses</i></p>	<p>Requires Consultation</p>	<p>Reportable <i>concern to be raised</i></p>		
<p><u>DOMESTIC ABUSE</u> Can include (but not limited to):</p> <ul style="list-style-type: none"> • Physical abuse • Sexual abuse 	<p>Isolated report of harm and abuse low level threat.</p> <p>Person has capacity and no vulnerabilities identified.</p>	<p>Ongoing report/ incidents of domestic abuse.</p> <p>Person has care and support needs, but needs do not prohibit access to advice, and self-protection.</p>	<p>Person subjected to coercive and controlling behaviour.</p> <p>Frequent reports of verbal and physical assaults.</p>	<p>Person subjected to severe controlling behaviour e.g. financial/locked in property/withholding of medical treatment/ deliberately isolated.</p>	<p>Person subjected to violent assault(s).</p> <p>Threats to kill.</p> <p>Rape.</p>

<ul style="list-style-type: none"> • Financial abuse / deprivation • Psychological abuse • Stalking • FGM • Honour based violence <p>REFER to MASH if CHILDREN are present in household.</p>	<p>(Refer to Domestic Abuse Services for early intervention and support).</p>	<p>(Refer to Domestic Abuse Services for early intervention and support).</p>	<p>Person subjected to stalking/ harassment.</p> <p>Person assessed as not having capacity.</p>	<p>Assault-physical or sexual causing serious harm.</p>	<p>Female Genital Mutilation.</p> <p>Honour Based Abuse and/or Forced Marriage.</p>
<p>Type of harm and abuse</p>	<p>None Reportable <i>consider other responses</i></p>	<p>Requires Consultation</p>	<p>Reportable concern to be raised</p>		
<p>SELF NEGLECT</p>	<p>Click here to see separate Policy and Pathway</p>				