

### LEARN HILLINGDON ADULT COMMUNITY EDUCATION CONFLICT OF INTEREST POLICY

#### Introduction and purpose

Learn Hillingdon is part of the London Borough of Hillingdon and delivers adult learning within a contract with the Education Skills Funding Agency. This policy aims to define and describe a conflict of interest and outline the roles and responsibilities of staff in managing conflicts of interest.

#### **Definition and scope**

All staff at Learn Hillingdon have loyalties and interests outside of work and conflicts of interest arise when these loyalties or interests have the potential to influence decision making and actions at Learn Hillingdon. It is important that potential conflicts of interest at Learn Hillingdon are identified and appropriately managed in order that they do not affect judgement and decision making. If not managed, conflicts of interest have the potential to adversely affect Learn Hillingdon and/or create the impression that Learn Hillingdon has acted improperly.

Each individual at Learn Hillingdon has a responsibility to declare any potential conflicts of interest. Potential conflicts of interest at Learn Hillingdon could include:

- A staff member holding a position or having an affiliation with another organisation that is in conflict with their interests at Learn Hillingdon.
- A staff member holding personal interests in conflict with their professional position at Learn Hillingdon.
- A staff member makes decisions about a learner when the learner is a friend or member of their family.

If a staff member is also a user of the service, or the carer of someone who uses the service, they should not be involved in decisions that directly affect the service that they, or the person that they care for, receive(s).

#### Roles and responsibilities

All staff must be aware of the potential for conflicts of interest to arise and any potential conflicts of interest must be disclosed in order that a decision can be made on an appropriate action. Where in doubt, it is important to err on the side of caution and disclose as early as possible.

Disclosures are to be made to line managers who will report them to the senior leadership team and. All potential conflicts of interest are recorded, and decisions made on conflict of interest may be as follows.

- In some cases, no action, other than disclosure and recording, will be necessary.
- In the case of decision making, staff members may need to withdraw from discussion in instances in which they have an interest in the outcome.



- Ongoing external interests which have the potential to create a conflict of interest may need to be recorded on a register. This information will be processed in accordance with data protection principles and processed only to ensure that staff act in the best interests of the service and the council.
- In other cases, additional checks may need to be put in place. In the case of
  qualifications, this may be ensuring that internal verification takes place on any
  portfolio in which a potential conflict of interest could affect decision making.
- Where necessary, responsibilities will be delegated to others with no vested interest.
- Where unsure, any conflict of interest involving qualifications will be referred to the qualification body and the decision of the awarding body takes precedence.

Please see attached for current year risk management of staff undertaking qualification.

Current RAG rated risk management of staff currently undertaking qualifications within the service as part of their CPD 2022-2023

Name of staff	Position	RAG rating	Course	Mitigation
Lahkbir Randhawa	Sessional Tutor	Low	Mental Health Level 3 Cert	To maintain integrity:- Assessed by Elise Cooper, IQA'd by Zoe Allen Overseen by Zoe Wilson, Quality Manager
Louise O'Leary	PAL – H&SC	Medium	Mental Health Level 3 Cert	To maintain integrity:- Assessed by Elise Cooper, IQA'd by Zoe Allen Overseen by Ann McTaggart, Quality Manager
Ginette Watson	Established LSA	Medium	SpLD Level 2 Cert	To maintain integrity:- Assessed by Paul Wilson, IQA'd by Thoria King and countersigned by Tracey Donnelly. Overseen by Ann McTaggart
Deirdre Shaughnesy	Sessional LSA	Low	SpLD Level 2 Cert	To maintain integrity:- Assessed by Paul Wilson, IQA'd by Thoria King, Overseen by Ann McTaggart Quality Manager
Joanna Komorowska Capik		Low	SpLD Level 2 Cert	To maintain integrity:- Assessed by Paul Wilson, IQA'd by Thoria King, Overseen by Ann McTaggart Quality Manager



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Louisa John	Sessional	Low	SpLD Level	To maintain integrity:-
	LSA		2 Cert	Assessed by Paul Wilson, IQA'd
				by Thoria King, Overseen by
				Ann McTaggart Quality Manager
Madhavi	Established	Medium	SpLD Level	To maintain integrity:-
Panchal	LSA		2 Cert	Assessed by Paul Wilson, IQA'd
				by Thoria King and
				countersigned by Tracey
				Donnelly. Overseen by Ann
				McTaggart Quality Manager
Maucha	Sessional	Low	SpLD Level	To maintain integrity:-
Ribeiro	LSA		2 Cert	Assessed by Paul Wilson, IQA'd
				by Thoria King, Overseen by
				Ann McTaggart Quality Manager
Philippa	Established	Medium	SpLD Level	To maintain integrity:-
Clegg	TC ALDD		2 Cert	Assessed by Paul Wilson, IQA'd
				by Thoria King and
				countersigned by Tracey
				Donnelly. Overseen by Ann
				McTaggart Quality Manager
Zoe Allen	Sessional	Low	SpLD Level	To maintain integrity:-
	Tutor		2 CertA	Assessed by Paul Wilson, IQA'd
				by Thoria King, Overseen by
				Ann McTaggart Quality Manager
Amandeep	SSO	Low	MH 1 <sup>st</sup> Aid	To maintain integrity:-
Sinji	(reception		& MH	Assessed by Elise Cooper,
Kochhar	team)		Advocacy	IQA'd by Zoe Allen, Overseen by
	,		L2 Cert	Zoe Wilson Quality Manager
Carman	Sessional	Low	MH 1 <sup>st</sup> Aid	To maintain integrity:-
Charles	Tutor		& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Zoe Wilson Quality Manager
Fiona Felton	PAL – Digital	Medium	MH 1 <sup>st</sup> Aid	To maintain integrity:-
	and CL		& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Zoe Wilson Quality Manager
Inga	Sessional	Low	MH 1 <sup>st</sup> Aid	To maintain integrity:-
Kovaliova	Tutor		& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Zoe Wilson Quality Manager
Isha Arora	LEO	Low	MH 1 <sup>st</sup> Aid	To maintain integrity:-
			& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Zoe Wilson Quality Manager
Nicola	MIS	Medium	MH 1 <sup>st</sup> Aid	To maintain integrity:-
Taylor	Manager		& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Ann McTaggart Quality Manager
			LZ OUIL	Thin wordyddi Quality Mariager



Rajia Bangar	Sessional	Low	MH 1 <sup>st</sup> Aid	To maintain integrity:-
, 3	LSA		& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Zoe Wilson Quality Manager
Thoria King	PAL – ALDD	Medium	MH 1 <sup>st</sup> Aid	To maintain integrity:-
			& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Ann McTaggart Quality Manager
Tracey	PAL –	Medium	MH 1 <sup>st</sup> Aid	To maintain integrity:-
Donnelly	Childcare		& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Ann McTaggart Quality Manager
Zoe Wilson	Quality	High	MH 1 <sup>st</sup> Aid	To maintain integrity:-
	Manager		& MH	Assessed by Elise Cooper,
			Advocacy	IQA'd by Zoe Allen, Overseen by
			L2 Cert	Debbie Scarborough Head of
				Service
Carina	PAL-	Low	Dementia	To maintain integrity:-
Cross	Community		Awareness	Assessed by Elise Cooper,
	Engagement		L2 Cert	IQA'd by Zoe Allen, Overseen by
				Zoe Wilson Quality Manager
Susanne	Sessional	Low	Dementia	To maintain integrity:-
Mills-	Tutor		Awareness	Assessed by Elise Cooper,
Darrington			L2 Cert	IQA'd by Zoe Allen, Overseen by
				Zoe Wilson Quality Manager

Name of Policy:	Conflict of Interest
Date Issued:	September 2020
Date Reviewed:	September 2022
Date Reviewed:	February 2023