

Agreement to Request Early Help by Someone with Parental Responsibility

Aide Memoir for Professionals Making a Request for Early Help

It is important that families know what they are agreeing to particularly when their information is being shared.

Please ensure that they fully understand the following:

The Early Help Assessment/Form is designed to support practitioners to understand a child or young person's needs when families consent and:

- You will need to share the worries you/they have as well as what is working well with an Early Help Triage Worker who may be able to provide advice/guidance or signpost/re-direct you to an appropriate service who can offer support to the family.
- Sometimes when it might not be clear of what support is best to offer the family, you (the professional) will be invited to a Locality Early Help Conversation with partners who can help you to help the family and offer their services, support, advice or guidance. Partners include Health, One Point (Early Help Service), Education and possibly others. Only if appropriate would 'other' specialist partners be called on who may be best placed to help the family e.g. Drug and Alcohol Service, Housing etc.
- It maybe that during the Locality Early Help Conversation a professional has information on the support they may have offered or provided the family in the past. It is important to share this so that the best support/service offer can be made knowing what may or may not have helped the family previously.
- Partners may need to record on their systems that they have offered the family support or that the family have been discussed at a Locality Early Help Conversation.

Please Note: Only verbal agreement is required initially and you, as the professional, will confirm that you have this from someone with Parental Responsibility at the time of you requesting early help whether it be via telephone to the Early Help Triage Worker or via the on-line digital form.

Additional written consent maybe required later should the family need a more formal service offer e.g. referral into One Point Intensive Family Support Team.

