Partner agencies from both the Derby Safeguarding Children and Safeguarding Adults Boards have come together to form a Multi-Agency Safeguarding Hub (MASH).

The MASH aims to:
- Provide a co-ordinated partnership response to safeguarding issues for both adults and children within Derby City
- Ensure a “Think Family” approach to Safeguarding
- Improve consistency, co-ordination and responsiveness for safeguarding

All concerns about **children** should be raised with the First Contact Team on **01332 641172**. The First Contact Team will pass all new cases which meet the s.47 criteria (Child Protection - at risk of significant harm) to the Children and Young People Social Care team in the MASH.

There is also a professional’s advice line which operates between 10am and 1pm, Monday to Friday, which can be contacted on 07812 300329 - please note this is not a referral line.

The MASH is a single point of access for all Safeguarding **Adults** referrals, and can be contacted Monday to Friday, 9am to 5pm, on **01332 642855**. The Adult Social Care team will provide information and advice about Safeguarding Adults issues, and will process a referral as needed.

For any out of hours safeguarding concerns please contact **Careline on 01332 786968**.