



Derby City Children's Social Care Reception Service

If you have a safeguarding concern about a child or young person in Derby, this is what happens

Multi Agency Safeguarding Hub (MASH)

MASH is an umbrella term for the Initial Response Team, Domestic Abuse Triage and Child Protection strategy meetings. The MASH is multi agency and make decisions on threshold so that the most appropriate intervention is agreed in response to children's identified needs. As a result, the agencies are able to act quickly, in a coordinated and consistent way, ensuring that vulnerable children and families are kept safe.

Careline

.....is our social worker Out of Hours service operating Monday to Friday between 5pm till 9am and 24 hour cover at weekends, 7 days a week, 365 days a year. 01332 956606.

Initial Response Team

We have Social Workers, Children's practitioners, Police, Health, & Early Help in the team. They have links to Education, Youth Offending and Probation who have access to information from other agencies.

Domestic Abuse Triage

Concerns about domestic abuse are considered by the triage team in twice weekly meetings of social workers, police, education and health. A social worker, senior practitioner and manager screen all referrals and support the MARAC process.

Child Protection Strategy Meetings

Serious child protection concerns, where a child is felt to be at risk of significant harm, are considered through strategy meetings. These include social care, police, health, education and other relevant agencies.

Outcomes of MASH

- Children to receive a faster, more co-ordinated and consistent response to safeguarding concerns
- An improved 'journey' for the child.
- Signposts to a range of other services to meet identified needs
- There is a greater emphasis on early help enabling intervention at the right time at the right level
- A clearer process for the professional or member of the public raising a concern
- Closer partnership working, clear accountability and improved multi-agency communications

Where the threshold is met for a S17 assessment or a S47 enquiry the child and their family are referred to one of our three assessment teams

Assessment Teams

There are three teams of social workers undertaking a duty system.

- Carry out children and family assessments, which may lead to a Child in Need plan, a 'step down' to early help services or no further action
- Carry out S47 enquiries and progress to Initial Child Protection Conferences where required
- Initiate care proceedings in very urgent situations.

Online form at
www.ddscp.org.uk

Telephone
01332 641172

Professionals Consultation
07812 300329, 10am - 4pm



Derby City Council