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**SC397293**  
**Statement of Purpose**  
**March 2022**

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Introduction

The home is run by Derby City Council, People Services Directorate and is registered and inspected by Ofsted. Regular monitoring visits are carried out by Councillors and Children's Service Officers.

1. Quality and purpose of care

Who do we look after?

The home looks after children and young people who are diagnosed as being on the autistic spectrum and / or learning disabilities. These children and young people are unable to live with their families full time due to the complexity of their diagnosis and needs. They can be between 5 and 18 years of age and we take both boys and girls.

The home cares for a maximum of five children / young people at any one time.

Placements may be of any length. We can take young people who:

- Need support in all areas in their life.
- Need high levels of supervision to help them to stay safe.
- Need support with emotions and the ability to express them in a safe environment.

We can look after young people who are vulnerable or volatile and whose behaviour can be challenging. We make sure they have a framework of care and education that keeps them safe and gives them a chance to mature and develop.

How Do We Work

We aim to give young people a safe, secure and welcoming environment where staff are focused on meeting their needs through a person centred approach. We aim to promote positive attitudes based on self-respect, respect for others and equality of opportunity. We welcome feedback whether positive or negative in order to improve our service. We listen to what young people tell us about the home, observe behaviours and use communication tools to change things to reflect their views. We also work in partnership with parents, relatives and other agencies in order to meet high standards and provide the best care for young people.

At the home we always concentrate on the needs of the young people and how their behaviours can be a form of communication. We build positive relationships to help us to understand the individual needs.

We place a strong emphasis on providing fair and reasonable boundaries within an individual's understanding and capabilities. This is supported by providing a safe environment and predictability around daily routines that are sometimes missing from young people's lives.

Good relationships with consistent care-givers who are also good role models is key to everything we do. We challenge young people's behaviour but we always do this in a way which allows them to take charge of their own lives. Young People are given the opportunity to communicate with the Homes Manager about any concerns they may have about their working relationships with staff.

Each young person has an individual Placement Plan based on an assessment of their needs. We aim to involve the young people as much as possible to help us to write their plan. We do this by using their preferred method of communication. If the young people are unable to comment we use our knowledge, alongside parents and other care givers to advocate on their behalf. Where appropriate they are asked to sign it when it is finished to show they agree to it. We identify areas they need to work on when they are first placed with us and record their progress throughout their stay.

We aim to help them to progress and improve in all the identified areas. Typically this might include emotional well-being, self-confidence and self-esteem, family relationships and friendships, social skills, behaviour, self-care, health and education.

All young people living at the home have an Independent Reviewing Officer who makes sure that their interests are protected and supported by the home. We encourage all young people and families to attend their reviews and contribute to the meeting. We arrange regular meetings as well as statutory reviews. This enables us to monitor the progress of the young person and revise their care plans accordingly.

Accommodation provided

The home is a single story, purpose built children's home for children on the autistic spectrum and/or learning disabilities. There are five bedrooms for children and young people and one for staff. All young people will have their own bedroom with lockable doors for privacy.

As well as general bedroom furniture, all bedrooms have en-suite toilet and shower. The children and young people are encouraged to personalise their rooms with their own choice of colour, posters, photographs and personal possessions. The home has two garden areas, one with a recreation playground and the other has a grass play area which is in the process of turning into a sensory garden.

Restricted access to some parts of the property is planned as a matter of routine to minimise health and safety risks for the young people living at the home. Each young person will have an Education and Health Care Plan with details and reasons for these restrictions. This will include automatic electronic locks on the kitchen door and front door exit as well as the front gate to the street.

All children and young people share the homes assisted bathroom, laundry room, kitchen, lounge, computer room, soft play room, sensory room, independence room, meeting room, contact areas and garden.

Where we are?

The home is situated in a suburban housing estate in Derby.

A thorough assessment of the home's location has been completed and will be reviewed annually. Information was collected from many sources including Derbyshire Safeguarding Board and Derbyshire Police. The location of the home was judged to be suitable for purpose. As part of the assessment the Home's Manager also completed an action plan to ensure that the children positively benefit from living in the local area and are kept safe from harm.

How We Support Young People's Cultural, Linguistic and Religious Needs?

We encourage and support all young people to follow their religious beliefs. Religious and cultural needs are discussed at the referral stage and at pre-admission meetings to make sure that the young person's needs are considered and actions taken to meet recognised needs. We identify any dietary needs and ensure that we buy appropriate food and know how to prepare it. We encourage the young person to attend their place of worship and observe any religious festivals, and we help them to identify friends and community groups which will help them to maintain ethnic and cultural links and strengthen their sense of identity.

What Services do we provide?

The following is provided as part of the service provided by the home but may sometimes depend on availability of staff:

- Outings, trips and activities
- Visits to teachers, schools, open days and evenings
- Support in school
- One to one key worker sessions
- Support with homework
- Access to a computer and internet
- One to one consultation with the young person and their family
- Preparation and support to attend statutory reviews and planning meetings
- Attendance at Child Protection and Child Risk of Exploitation (CRE) strategy meetings
- Young people's meetings (wishes and feelings)
- Liaison and joint work with Police, Youth Offending Service, Health, Education and other professionals
- Placement plans updated monthly
- Transport to school
- Educational activities if a young person does not have a school placement
- Increased supervision and support to manage assessed risks
- Action to ensure the safety of a child who goes missing
- Preparation for Independence-Life skills package

How we respond to Comments, Compliments and Complaints

We recognise the rights of young people and their families and value their compliments, comments and complaints.

Many complaints are of a relatively trivial or routine nature and can be sorted out quickly by the workers on duty. Responding to a complaint of this nature simply means listening to what the service user has to say, deciding what, if anything, needs to be done and feeding that back. Some complaints are more serious and need to be discussed with other people before they can be resolved. They will be clearly recorded in the electronic Record of Complaints and will be dealt with by the senior person on duty. If a complaint is not satisfactorily resolved by the home it will be investigated by an external line manager. Young people are told how to take their complaint further if they wish to and helped to do so. This is done by contacting:

The Complaints Officer
Derby City Council
The Council House
Corporation Street
Derby
DE1 2FS

Tel: 01332 711223

Or

Strategic Director for People Services
Derby City Council
Council House
Corporation Street
Derby
DE1 2FS

Tel: 01332 643556

All of the home's procedures, including Complaints, Child Protection and Behaviour Support, are stored on a regularly updated website and accessed electronically by a link on all staffs desk tops. Procedures can be made available to any appropriate body or person by printing a paper copy or providing them with the web address.

2. Views, wishes and feelings

How We Consult Young People

We try to be flexible and creative about how we involve young people in the running of the home through house meetings, team meetings and fun activities involving all the young people together as well as individual consultations. We aim to give young people the opportunity to have their views, opinions and ideas about the day-to-day running of the home listened to and acted upon. Young people and staff talk about what is going well, what isn't and how we can improve the way we work together. Staff are trained in 'Total Respect' and are experienced in a variety of communication methods including Makaton, PECS, Signs and Symbols and individualised communication systems that children may bring with them.

Our Approach to Anti-Discriminatory Practice

The home is committed to promoting equal opportunities, valuing diversity and tackling social exclusion. We take positive action to prevent any discrimination or disadvantage a young person may suffer because of their race, religion, culture, gender, sexual orientation or disability. We have a strong anti-bullying policy and work with both the victim and the perpetrator to ensure that any unacceptable behaviour or treatment of a young person is tackled early and not allowed to continue.

Our Approach to Children's Rights

The home works closely with the Children's Rights Service run on behalf of Derby City Council by SOVA. Through SOVA we also ensure that all young people know about and have access to independent visitors and advocates. SOVA staff work with us and attend occasional young people's meetings.

3. Education

How We Support Young People's Education and meet their Aspirations

We believe education is the key to future success and achievement. Staff at the home believe that school should be seen as a positive experience and education is always central to every young person's Placement Plan.

We expect all young people to attend school and will take pro-active steps to achieve and maintain full school attendance.

Staff have an important role in encouraging and supporting young people to fulfil their educational potential. Young people will be encouraged to read a wide range of material for both pleasure and learning.

We provide a room where the young person can do their homework, study or read quietly. We work closely with schools and other education staff to make sure there is appropriate education provision for all young people in our care. We work with schools and colleges to deal with any problems as quickly as possible

Whenever appropriate we keep parents involved in the education of their child and tell them about any developments. Care staff attend as many school events as possible, especially parents evenings and sports days.

If a young person is excluded from their educational placement, we will work with others to support the young person's return to education as soon as possible.

The home ensures that all schools follow the correct exclusion process.

We will collect study materials so that education continues while they are excluded.

The home is supported by a dedicated education welfare officer and 'Virtual Head Teacher' who is available to advise staff to improve educational achievement. This is supported by an education champion at the home.

The home support young people, where appropriate, to attend work placements to experience a working environment.

4. Enjoyment and Achievement

Staff at the home encourages and help the children and young people follow their own interests, activities and hobbies. During evenings, weekends and school holidays. staff will organise outings and activities for example, going to the park, swimming, Rollerworld, Soft Play Centres, bowling, the cinema or any other interest shown.

Staff try to vary the activities as much as possible and introduce any new ideas that the children and young people would like. Staff will also celebrate achievements within these areas along with supporting at the appropriate level required. We also provide at least one holiday a year which all young people are encouraged to join in.

We work with partners in sectors such as creative arts, sports and leisure to get young people engaged in specific projects. Young people are supported and encouraged to access the Plus One project which gives disadvantaged young people free opportunities and experiences with four leading arts organisations here in Derby; Déda, Derby Theatre, QUAD and Baby People. The home has a Plus One Champion who promotes the initiative with young people and staff.

5. Health

Young people in care may have had a chaotic life style and as a result their health needs may have been overlooked. The h o m e is supported by a Children in Care Nurse who can, if necessary, have access to a named community paediatrician.

The home makes sure that the health and development needs of all young people get a high profile. It makes sure that all medical records are brought up to date and that medical, dental and ophthalmic examinations are provided. The named nurse takes responsibility for the child's healthcare plan and liaises with health professionals.

All young people's immunisations are checked to ensure they are up to date.

We can register young people with the local General Practitioner to oversee their health during their stay.

Health and development issues are raised regularly with young people through one to one consultation and at young people's meetings.

A specialist Children in Care Nurse visits the home to discuss in an informal setting any health concerns the young people may have. She also provides advice for both young people and staff on promoting good health.

The home has good links with the Complex Behaviour Service(CBS) and also “The Keep” Emotional Health and Wellbeing Service for children and young people in Derby. The Keep aims to support our most vulnerable children and young people in improving their outcomes and building resilience. We are also supported by this service in delivering training and reflective practice to key staff and partners on the use of brief interventions. We also work with The Enhanced Care Programme (ECP) in supporting young people’s educational and emotional well-being.

We try to educate young people about the dangers of substance misuse. Staff confront the problem as it arises and establish, through group meetings and individual counselling, an education package which makes clear the homes anti-drugs stance. We have good links with the Young People’s Substance Misuse Service.

Staff will also make sure residents know about the dangers of smoking, issues surrounding sexual health and other issues that may affect their well-being. Neither staff nor young people are allowed to smoke in the home.

6. Positive Relationships

Subject to any restrictions which may be on the Care Plan we encourage contact with family. Where there are no restrictions on the family visiting a child or young person at the home, arrangements should be made by phone. This is to make sure that the child or young person will be in at the time of the visit. Home contact visits are scheduled each week where appropriate to the young person.

Large numbers of family visitors can be difficult to accommodate so, when making arrangements, these should be discussed with the manager and staff.

Staff aim to keep parents and families as involved as is practically possible in the care of the children and young people. We encourage parents to visit the home and school and, whenever possible, to accompany their child or young person to Health appointments and on shopping trips. We also support contact by taking the young people home if families struggle with travelling. We consult parents and other significant adults about all major decisions concerning a child or young person.

There is a phone provided for the children and young people to use and assistance will be given for each individual's ability. If a child or young person is able to use the phone unassisted the phone can be taken into an area of their choice so they can use it in privacy, all requests and assistance given will be recorded.

A child or young person is welcome to have visitors at the home, however this needs to be planned in advance and arranged with staff. This is to ensure that all residents at the home are supported appropriately during the visit.

The home support positive relationships with peers by enabling attendance to birthday parties / invitations.

7. Protection of Children

How we Safeguard Young People

The home has a Child Protection Policy, which has been approved by the Derby Safeguarding Children's Board and is available on request. Staff have an important role in protecting young people living at the home.

This role includes:

- Enabling young people to disclose abuse
- Protecting them from further abuse
- Reporting abuse appropriately
- Working with the young person, their family and other agencies to keep them safe.
- We also have at least one member of the team who is specifically trained as a Child Risk of Exploitation (CRE) Champion

Self-harm

The Home's Manager will personally monitor all incidents of self-harm and threats of suicide and will notify senior line managers as appropriate and engage the assistance of other agencies as necessary.

Monitoring and Surveillance

Due to the nature of autistic and disabled children and the health implications that the children and young people have who live at the home, we need to ensure their safety and do this with as little intrusion on their privacy as possible. This is assisted by the Blic system, which discretely monitors the location of the young people via bedroom door alerts and detection of movement and noise. The Blic system has sound box in each young person's bedroom which allows staff to listen in on each bedroom when required.

Going Out

Residents can only go out when accompanied by a member of staff or as risk assessments state and due their understanding of dangers in the community.

Should a young person go missing, staff will do everything they can to make sure they are safe and get them back safely. Where there are sufficient concerns they will be reported to the police as a missing person. Derby City Council has a policy formally agreed with the police on dealing with children who go missing.

Young people who are reported missing are seen by a person independent of the home shortly after their return. Derby has specialist Runaways workers who support young people who go missing. If there is particular concern about a young person who was missing we would call a risk strategy meeting to agree what actions were to be taken to try to find them.

Staff also asks young people who have stayed away from the home without permission if they too would like the opportunity of seeing an independent person.

How we Manage Risk

The home has CRE Champions who works closely with the CRE Strategy Manager to obtain resources and intelligence for the team. We are alert to the dangers young people face and work closely with Social Workers, Police and other agencies to ensure any risks they face are carefully managed.

We support young people to enjoy themselves but to make sensible decisions and take responsibility for their own safety.

Bullying

We do not tolerate bullying and if bullying does occur we work with the bully and the victim to make sure it stops.

Health and Safety

The home has a Health & Safety Champion who gives a high priority to Health and Safety issues. There is a fire precaution procedure which includes daily, weekly, monthly and six- monthly checks and practice evacuations. Staff receive regular fire training and all fire fighting equipment is regularly maintained.

The Children's Home has a designated Health and Safety Officer who carries out Health and Safety checks every six months. A Health and Safety report is then sent to the departments Health and Safety Office. All staff receive first aid training. The cook has a Food Hygiene Certificate and care staff also receive training in this area.

How We Support Young People With Their Behaviour

Staff at the home are trained to understand young people's emotional and developmental needs and provide good, positive care and control.

We believe that a settled environment is best achieved by building and maintaining good, caring relationships with young people. Staff are trained to intervene proactively to divert young people from negative behaviours and promote positive behaviours. They work in a flexible way, making sure that young people are able to express anger and frustration without feeling rejected and without impinging on the rights of others.

We work with young people to identify how their behaviour needs to change and our incentive scheme enables them to earn rewards for achieving their goals.

Incentives

We prefer to reward positive behaviour than to impose sanctions for negative behaviours. Each young person will have an incentive scheme agreed with them. Through this they will be able to earn extra rewards by achieving their agreed behavioural aims.

Sanctions

If a young person's behaviour is unacceptable, staff may impose a sanction. This enables residents to see a connection between their poor behaviour and loss of privileges. Staff explain all sanctions imposed to the young person and log them. We have systems for senior managers, both internal and external, to monitor this.

Holding & Restraint

If a young person shows extreme behaviour, which could cause physical injury to themselves or others, or serious damage to property, staff may physically intervene to stop the behaviour. We see controlled holding, or 'restraint', as a last resort, once a range of measures have been tried to defuse the situation. All physical intervention is fully recorded and monitored.

All our staff are trained to defuse aggressive situations and avoid the need for restraint through a training programme called Proact SCIP. They also learn how to safely restrain when absolutely necessary. Staff and the young person are fully debriefed afterwards and their comments recorded.

The building is designed with fob controlled doors. This is designed to enable staff to remove themselves from an area and provide a safe space for young people to calm and monitor from a distance when appropriate.

8. Leadership and Management

Registered Manager

DS - application pending

Address on request with authorisation

Line Manager

CH

Address on request with authorisation

Responsible Individual

Sharon Green

Derby City Council

The Council House

Corporation Street

Derby

DE1 2FS

Tel 01332 642740

Registered Provider

Derby City Council

People Services Directorate

The Council House

Corporation Street

Derby

DE1 2FS

Tel 01332 640000

Staffing Matters

All the staff at the home have had an Enhanced Disclosure and Barring Service check to make sure that residents are not at risk.

Our staff value and respect the privacy, dignity and confidentiality of residents.

They are committed to raising the self-esteem of young people by identifying and building on their strengths.

Our staff support each other in the very demanding task of providing first class care for young people. They also try to put right the problems that young people are experiencing in their daily lives, with health or in education.

We aim to provide a flexible service, balancing individual needs and the safe management of risks. Staff numbers vary according to the numbers of young people, and their identified support needs, in order that we utilize resources in the most effective way for young people.

There are always at least two staff on duty. Adjustments are made to staffing levels where risk assessments and behaviour management plans indicate a higher level of need. All work rotas are organised to try and make sure that there is a senior member of staff or manager on duty at all times.

During the night, there is one on-call member of staff sleeping on site from 10pm to 7am and, as a minimum, one waking night staff. The waking night staff are responsible for conducting checks on each young person as identified in their individual plans.

There are an additional 4 support staff, whose responsibilities include the domestic upkeep of the building, the preparation and serving of meals and administration duties.

For more details about our staff, please see the structure chart appendix 1.

Staff at the home have monthly, planned and structured supervision with their managers so that they can discuss their achievements, problems and personal development needs.

All staff have the opportunity to develop their skills and knowledge by attending relevant in-house training programmes, external short courses and relevant vocational courses. All our staff hold or are working towards the Level 3 Diploma or equivalent.

Management and Staffing Structure

Interim Homes Manager

DS

NVQ 3 in Health & Social Care children and young people
NVQ level 5 in Health and social care in management and leadership
Experience of working with young people since 2012

Deputy Homes Manager

Residential Child Care Workers - Level 3

Residential Child Care Workers - Level 2

JC- P/T

Working towards Diploma level 3 in child care
Experience of working in childcare since 2016

SC

Experience of working in childcare since 2019

NE - P/T

BTEC III National Diploma In Care
BA (Hons) Applied Community & Youth Studies
Level 3 Diploma for Residential Childcare (England)

JH

NVQ 3 in Social Care

NM - P/T

BA Degree in Health & Social Care with Health and Wellbeing 2.1
NVQ 3 in Health & Social Care, also working towards Level 3 Diploma
Experience of working in childcare since 2014

JO - P/T

Diploma level 3 in Children & Young People's Workforce

TR

Master of Arts in Counselling, BS in Psychology
Experience of Working in Childcare since March 2020

HR - F/T

NVQ level 3 in Early Years Child Care
Experience of working in childcare since 2016

DS

Diploma level 3 in Children & Young People's Workforce

LT

Diploma level 3 in Children & Young People's Workforce

LW

Certificates in managing challenging behaviours
Experience of working with children & young people in an education setting since 2008 YS
NVQ level 3 in Health & Social care

YS

NVQ level 3 in Health & Social care

Night Care Assistants

MC

Experience of working with children & young people with learning disabilities since Dec
2019 FD

Currently studying towards Access to Health Care Professions at Derby University
3 years experience of working in child care

TN

Experience of working in child care since 2019

Weekday Cook In Charge - JC - P/T

Level 3 Food Hygiene Certificate

Worked in various catering establishments since 1986

Weekday Domestic - SW

NVQ level 2 in Housekeeping

Has experience of working in a child care position and has been with the home since 2009

9. Care Planning

Referrals and Admissions

A referral form, which can be obtained from the Residential Services Business Support Officers based at Sinfin Children's Centre, should be emailed to the Head of Service, the Home's Service Manager and to the Home's Manager. Urgent referrals should also be made by telephone. Referrals will also be accepted on the placement request form used by Derby's fostering and commissioning teams.

The agreement of the Residential Panel should be obtained before making a referral. If the referral is urgent the referral should have been approved by a Head of Service and referred to the next available Residential Panel.

A child or young person will only be admitted if the home can meet their needs. An assessment of the young person's needs is completed to determine whether or not the home can meet the young person's requirements. If the home can't meet the young person's needs, it will not be able to offer a placement and a more suitable placement will need to be found.

Planned Admissions

The young person's social worker must provide the home's registered manager with all the information available about the young person before an offer of a placement can be made. We will also obtain further background information from the young person's record.

The manager of the home will then arrange a number of pre-admission visits by the child or young person, and their family if appropriate, to have a look around and meet the staff as well as discuss the routines and rules. During these visits the child or young person is then given a booklet, describing the living arrangements at the home. The booklet is designed for the child or young person and their family and outlines daily routines, rights and responsibilities.

The visits also give staff the opportunity to gather background information, reports and agreements to help set up a residential file. We will encourage the child or young person to visit the home for meals and join in activities so that they can meet the other residents and become familiar with the home. An admission date will then be agreed and a member of staff identified as their Keyworker to welcome the young person to the home and monitor / support their progress.

On Admission

The young person should be accompanied by their families / carers if appropriate and their social worker. All the necessary agreements and information needed to admit the young person should be provided on or before admission. The 5 day planning meeting should be arranged when the young person is admitted.

When arriving, the young person will be made to feel at ease and given useful information about the home and how it works. They will be given a children's guide if they have not received one previously.

At the 5 day planning meeting, the homes staff, parents and carers, teachers and social workers make plans with the young person. The young person is assigned a key worker who will write a placement plan with them to make sure all their needs are met. Their key worker will talk to the young person regularly to check their progress and help them meet their goals.

The placement plan will include specific arrangements to meet any needs the young person may have, including dietary needs or religious observance.

Urgent Admissions

Occasionally, the home may have to admit a young person at short notice when there is only limited time for prior planning. Although we prefer to avoid admissions like this, the immediate needs of the young person come first.

Urgent placements are requested by the young person's Social Worker through the Head of Service or Deputy Head of Service during office hours, or by an out of hours social worker directly to the home.

As much information as possible must be available before the young person is placed. When considering an urgent referral, the home will assess how it will meet the needs of the young person and how the other young people living in the home will be affected.

When the referral has been accepted the home will identify who will be bringing the young person to the home and what further information, consent, agreements and risk assessments are required.

The home will make arrangements with the social worker to welcome the young person to the home. They will want to know who is to be responsible for the young person's plan after their admission. Any urgent admission will be followed by a planning meeting to take place within 5 days.

What happens when a Young Person is ready to leave?

Preparing to leave is an important part of a young person's placement plan and we aim to give them all the help and support they need to make the transition successfully to the next stage in their life.

The focus is to enable the homes staff team to support children and young people to cope with the process of change. The programme includes building self-esteem and confidence to equip the young person to cope with the challenges and setbacks they will encounter. This includes acquiring the skills to build and maintain relationships and networks which will support the young person as they make the transition to adulthood. We then teach the young person practical skills like food-shopping, cooking, doing the laundry, doing basic household jobs and safety in the home.

This plan also focuses on mobilising others significant to the child to do the same (parents, relatives, carers, teachers, friends and other professionals).

A transition group meets bi-monthly to discuss children and young people who are coming up to adulthood in order to try to facilitate a smooth transition to adult services. The group has representatives from children's and adult social care, health and education.

10. Photos of the home



We can give you this information in any other way, style or language that will help you access it. Please contact us on **01332 640000** or **derby.gov.uk/signing-service/**

Punjabi

ਇਹ ਜਾਣਕਾਰੀ ਅਸੀਂ ਤੁਹਾਨੂੰ ਕਿਸੇ ਵੀ ਹੋਰ ਤਰੀਕੇ ਨਾਲ, ਕਿਸੇ ਵੀ ਹੋਰ ਰੂਪ ਜਾਂ ਬੋਲੀ ਵਿੱਚ ਦੇ ਸਕਦੇ ਹਾਂ, ਜਿਹੜੀ ਇਸ ਤੱਕ ਪਹੁੰਚ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਸਹਾਇਤਾ ਕਰ ਸਕਦੀ ਹੋਵੇ। ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਇੱਥੇ ਸੰਪਰਕ ਕਰੋ: **01332 640000** ਜਾਂ **derby.gov.uk/signing-service/**

Polish

Aby ułatwić Państwu dostęp do tych informacji, możemy je Państwu przekazać w innym formacie, stylu lub języku. Prosimy o kontakt: **01332 640000** lub **derby.gov.uk/signing-service/**

Slovak

Túto informáciu vám môžeme poskytnúť iným spôsobom, štýlom alebo v inom jazyku, ktorý vám pomôže k jej sprístupneniu. Prosím, kontaktujte nás na tel. č.: **01332 640000** alebo na stránke **derby.gov.uk/signing-service/**

Urdu

یہ سہولتیں آپ کو کسی بھی زبان اور انداز، اسٹائل یا زبان میں اس معلومات کو پہنچانے میں مدد دے سکتی ہیں جو آپ کو اس میں سہولت دے سکتی ہیں۔ اس کے لیے رابطہ کرنے کے لیے **01332 640000** یا **derby.gov.uk/signing-service/** پر رابطہ کریں۔

