

## Introduction Pack

### *Introduction:*

It can be worrying when children services first become involved with your family, please be assured we understand this.

This pack has been compiled to enable a brief overview of the role of children's services and hopefully this will help manage any anxiety the involvement may bring.

It is really important that there is partnership working, you are the experts in your own lives and social workers will need to work with you to understand the past and present and hopefully support the future.

Please don't hesitate to ask any questions you may have, at any time of our involvement with you.

Thank you for taking the time to read this pack, please keep it safe so you can return to it at any time.

**We look forward to working with you and your family.**

### *What is in the Pack*

1. Introduction Pack Leaflet (this one) which includes the social worker details
2. Guide to Social Work Teams
3. Guide to Child and Family Assessment
4. Consent form
5. Parental and Childrens Rights
6. Signs of Safety Intro Leaflets
7. Signs of Safety Map
8. My World Triangle
9. Genogram Page
10. One Page Profile
11. Compliments, Complaints and Feedback Leaflet
12. Access to Records guide and information
13. What is S17 of Children Act 1989
14. What is S47 of Children Act 1989
15. Guide to Information and Advice Services



*Who will be working with you?*

The allocated social worker will be your main support worker, and can be contacted should anything be required or if you have any worries or questions

**Social Worker is:** \_\_\_\_\_

**Mobile number is:** \_\_\_\_\_

**Landline number is:** \_\_\_\_\_

**Email Address is:** \_\_\_\_\_

Child and Family Worker from the team may also be required to offer some support or complete direct work.

**The child and family worker is:** \_\_\_\_\_

**Their number is:** \_\_\_\_\_

**Their email is:** \_\_\_\_\_

Should for any reason, you be not able to get hold of the allocated social worker, someone within the team will be able to assist,

**Team Manager is:** \_\_\_\_\_

**Their number is:** \_\_\_\_\_

**Their email is:** \_\_\_\_\_

***Key contacts/Notes:***

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