

## **If you have something to say**

If you have a compliment, comment or complaint about the service you have received we are keen to hear from you. You can contact the Team Manager 16+ Services in the first instance and if you are not satisfied then there is a formal complaints procedure you can follow.

If you need support to make a complaint you can contact the Children's Rights Service on 0800 085 6239 or you can contact the Complaints Resolution Service on 0161 218 1581 or visit the website

[www.stockport.gov.uk/complaintsresolution-service](http://www.stockport.gov.uk/complaintsresolution-service)

If you would like this information in **another language, Braille, LARGE PRINT or audio**, please contact your local Social Work office.

# LEAVING CARE TEAM

## Lifelong Champion

### Information for young people



**STOCKPORT**  
METROPOLITAN BOROUGH COUNCIL

## Introduction

Stockport Council recognises that once you leave care, anyone, at any age, might need extra support at some point in life. We want to be there for you, should you ever need our help and advice, no matter how long ago you left care.

We would also like to be able to stay in touch so we can let you know about new things happening for our care leavers and to be able to send you cards at Birthdays and Christmas/Festivals.

## Join our Keeping in Touch Register

Your Personal Adviser will invite you to join our Keeping in touch register just before our involvement statutorily ends with you from the Leaving Care team.

By joining the Keeping in Touch register we will be able to keep in contact with you from time to time about events and opportunities that may be of interest to you.

Once a year we will send you our annual care leaver's newsletter to keep you up to date about what's new, local events, any reunions etc. through our Care Leaver Forum.

More information will be available on the council website [www.stockport.gov.uk/leavingcare](http://www.stockport.gov.uk/leavingcare)

## Emergency advice, guidance and assistance

The Leaving Care Team will continue to be a point of contact for you at any age, if you need any advice and help such as emergencies, where to find the right support, who to speak to, any changes to your entitlements etc.

## If you would like to sign up what do you need to do?

Signing up only takes a few minutes. All you need to do is fill in your details and sign the short form giving us your permission to have your personal information (your name, birthday and address details) so that we can stay in touch with you.

## Signing up is Easy!

I agree for my details to be held by Stockport Council's Leaving Care Team for the purposes of continued keeping in contact as my lifelong champion.

Once completed, tear off and return this form in the envelope provided (no stamp needed).

Your Name.....

DoB .....

Address.....

.....

Email.....

Signed.....

Date .....

I understand I can withdraw my permission at any time if I change my mind, by contacting the Leaving Care Team to ask them to remove my contact details (*please tick*)

I would like more information about **Pure InSight**, a charity which provides a wide range of support to all care leavers up to 28 years in Stockport (*please tick*)