Appendix 1 – IRO Escalation Flow Chart

Trigger – In conference or out of Conference

Stage 1 – Escalation to Team Manager

Stage 6 – Referral to CAFCASS

RESOLVED

Not resolved – no response or unsatisfactory

Stage 4 – Escalation to Director for People

RESOLVED

Not resolved – no response or unsatisfactory

RESOLVED

Not resolved – no response or unsatisfactory

Stage 5 – Escalation to Independent Chair of the LSCB

Stage 3 – Escalation to Head of Service

RESOLVED

Not resolved – no response or unsatisfactory

Stage 2 – Escalation to service Manager

Not resolved – no response or unsatisfactory

RESOLVED