

Derby multi-agency response to domestic abuse: Business Process - Multi-Agency Safeguarding in Domestic Abuse Incidents

Standard Risk Dash Risk Assessments are Triaged twice weekly by Social Care (Health and Education to be consulted re: Triage)
 To agree if the threshold has been met for Social Care, Health or Education input. If open to Social Care or MAT/ Family Visitor referral to be forwarded and recorded

High & Medium and Triaged Standards DASH Risk Assessment received from the Police to Health, Named Education Welfare Officer and Social Care

High

If it is already, an open case CSO emails Team Email box and Social Worker, Manager or Duty Manager in localities to alert them. If open to a MAT or Family Visitor, the CSO emails the Team Manager and Worker and Duty Inbox or Duty Manager, as this will need escalating within the Locality. Locality Social Worker & Manager then lead the agency checks and strategy discussions With CRU and Health to determine if S47 needed. CSO Alerts Health and EWO if case is open and who Key Worker is. MASH CSO records DV alert on LCS and Passes contact onto Key Worker, MASH CSO Case notes who the alert has been sent to and Indexes within 24hrs of receipt.

If it's **NOT** an open case; CSO records a new 'Contact' for each child in the household and listed on the referral and indexes the notification onto LCS to all children. Emails are sent to MASH/Duty Manager on the day to alert them.

High-risk referral screened by Manager. Health to inform Named Midwife if the woman is pregnant.

TM holds strategy discussion with Police CRU and Health and agrees S47 (Single or Joint) or Other Action. (NFA, CIN, Early Help, Refer to other Agencies or Further Info Required.)

If required case is passed to the First Contact Team to complete agency checks, they input onto child's file / contact information from other agencies. This information is passed back to MASH Manager with the outcome. Mash Manager to update Police and Health with outcome of Agency checks and any further actions required. (See adjacent box)

If S47 is agreed, it is then sent to Duty Manager in Reception for immediate response. If relevant Team Manager in Reception holds further strategy discussion with the Police at Child Abuse Unit / Health to decide if Medical or video interview is required. If CIN is agreed, case is sent to Reception Teams for allocation. If Early Help passed to FCT to liaise with agencies and Early Help advisor.

Medium

If it is already an open case CSO emails Team Email box and Social Worker; Manager or Duty Manager in localities to alert them. If open to a MAT or Family visitor the CSO emails Team Manager and Worker and Duty Inbox or Duty Manager, as this will need to be addressed within the Locality. CSO Alerts Health and EWO if case is open and who Key Worker is. MASH CSO records DV alert on LCS and Passes contact onto Key Worker, MASH CSO Case notes who the alert has been sent to and Indexes within 24hrs of receipt.

If it is **NOT** an open case; CSO records a new 'Contact' for each child in the household and listed on the referral and indexes the notification and DASH onto LCS on all children and sends contact to Manager's work tray on LCS which is screened within 3 days.

Screening may lead to a strategy discussion with Police and Health to agree if S47 required. If needed Manager escalates to S47 or allocates to CIN Single Assessment.

If required case is passed to First Contact Team to complete agency checks, they input onto child's file / contact information from other agencies. Information is passed back to MASH Manager with outcome.

If not S47, or CIN. EH case will be discussed at weekly Triage meeting with Health and Education, and Police, to agree threshold and co-ordinate intervention and information sharing. Manager updates on Mediums that have been allocated for Single Assessment. Referrals discussed at Triage are agreed NFA or passed to Health and EWO to either complete EHA or other agreed actions. Health to inform Named Midwife if woman is pregnant.

Standard

If it is already an open case CSO emails Team Email box and Social Worker; Manager or Duty Manager in localities to alert them. If open to a MAT or Family visitor the CSO emails Team Manager and Worker and Duty Inbox or Duty Manager as this will need to be addressed within the Locality. CSO Alerts Health and EWO if case is open and who Key Worker is. MASH CSO records DV alert on LCS and Passes contact onto Key Worker, MASH CSO Case notes who the alert has been sent to and Indexes.

If required passed to First Contact Team to complete agency checks, they input onto child's file / contact information from other agencies. Passes back to MASH manager with outcome.

If needed Manager escalates to S47 may lead to a strategy discussion with Police and Health to agree if S47 required. Or allocates to CIN Single Assessment.

If Early Help passed to FCT to liaise with agencies and Early Help advisor. or taken to weekly Triage meeting to request Health or Education to complete EHA or provide further support.