

# Signs of Safety Practice Framework and Expectations



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# **Contents**

Introduction and how to use this document	4
Glossary	5
Terminology	7
Types of Meetings: 'Nothing about us without us'	9
Practice Expectations and Bottom Lines	10
Family Wellbeing	11
MASH	13
R&A	14
Transfer of Cases	16
Preparing for a Child Protection Conference	17
Child Protection Conference	18
Family Support and Child Protection	19
Children with Disabilities	21
Looked After Children's Teams	23
Looked After Children's Reviews	25
Transfer between Looked After Children and Leaving Care	26
Leaving Care Teams	27
Fostering Assessment Team	29
Fostering Support and Supervision Team	30
Adoption Team	31
Bexley Signs of Safety Practice Framework Reflective Tool	33
References	33
Using Signs of Safety alongside statutory guidance	43

# Introduction and how to use this document



Bexley has adopted Signs of Safety as its practice framework. The purpose of this document is to set out the practice expectations for each part of the service so that everyone is clear about what good Signs of Safety practice looks like in Bexley and so that everyone knows what is expected of them as they carry out their work with children and families.

This document has been developed collaboratively with practitioners and managers, with the underlying philosophy that those closest to the front line are in the most unique position to inform the organisation about what works. Every front line team in the organisation has had the opportunity to use Bexley's 'Practice Framework Reflective Tool' (page 34) to discuss and reflect on what good Signs of Safety looks like in their particular team. The discussions and thinking from these conversations have been drawn together to inform this document. Front line managers have also had the opportunity to use the tool to reflect on their expectations and senior managers have been engaged in the process of setting clear, non-negotiable 'bottom lines' for their service areas. The result is a process that has involved many rich and engaging discussions about practice and a document that has been informed by practitioners and managers at every level and across all service areas.

Discussions with practitioners and managers throughout this process highlighted some specific areas of confusion. As a result, particular attention has been paid to terminology, plans and meetings in pages 8 to 10. Pages 11 to 35 go on to set out the expectations for practitioners working within the signs of safety practice framework by service area. It is anticipated that this section will be used by social workers and managers as a working document to guide them in their day to day practice. Pages 34 to 43 contain the reflective tool that was used to develop the expectations. This tool brings together the values and principles that underpin the work in Bexley, with questions that 'prompt' thinking and reflection on practice and tools that enable practitioners to carry out the work. It is anticipated that social workers and their managers will use this tool to reflect on case work individually or in individual or group supervision.

Whatever practice framework is in place, practitioners and their managers also work within the framework of The Children Act 1989 and must adhere to any associated statutory guidance. Pages 45 to 51 contain the flow charts from Working Together to Safeguard Children 2018 which have been annotated to provide clarity about how we can use signs of safety whilst we follow the statutory process required of us.

# Glossary

Appreciative Inquiry:	A line of questioning that purposefully focuses on what has gone well and brings about an understanding about how this has been achieved through reflective questioning in order to support learning and development for the future.
Bottom line:	A minimum set of conditions set by the social worker and their manager about how the safety goal should be achieved.
Cultural Genograms:	A genogram developed with the family that explores family relationships, history, values and beliefs.
Danger statement:	A clear, jargon free statement setting out what we are worried about and what will be the likely impact on the child if nothing changes, where there are worries about the child's safety.
Direct work plan:	A plan detailing the direct work sessions that will be completed with the child and family in order to support them to achieve the safety goals.
Family Finding:	A set of strategies and tools, values and beliefs developed by Kevin A Campbell. The approach is mandated by United States Federal Law for all children and young people in foster care or at imminent risk of placement in the care system and has been recognised as best practice when using the signs of safety approach.
Family Network Meeting:	A meeting attended by the family's naturally connected network whereby the social worker facilitates the family and their network to develop a safety plan for the child
Family Support Meeting:	A meeting in the Family Wellbeing Service that brings together the family and their network and professionals, in order to review the impact of the plan
Group Supervision:	A facilitator, supported by an advisor, leads a case holder and a number of observer/participants through the process of developing a genogram, sharing information about the case and developing danger statements, safety goals and best questions. The purpose of this is to reflect, practice skills and develop next steps
Harm Statement:	A statement of specific incidents of past or current harm to a child
Internal Case Mapping:	A process involving the case holding social worker, whereby information is considered and analysed across the 7 signs of safety analysis domains (harm, danger, complicating factors, strengths, safety, safety goals and next steps)
Mapping with a Family:	The assessment process whereby the social worker engages the family by asking questions in order to gather information and consider and analyse this with the family, across the 7 analysis domains

No order principle:	Section 1 of the Children Act 1989 states (5) where the Court is considering whether or not to make one or more orders under this Act with respect to the child, it shall not make the order or any of the orders unless it considers that doing so would be better for the child than making no order at all
Picture Exchange Communication System' (PECS):	A tool that enables people with little or no verbal communication to communicate using pictures. It enables people to communicate a thought, request or anything that can reasonably displayed or symbolised on a picture card.
Safety goal:	A clear, behaviorally specific, jargon free description of what we need to see to know the child is safe enough to close the case. What will the members of the family be doing that will tell us that the child is safe.
Safety Planning:	The process of engaging the family and their wider network through a series of questions in order to support them to develop a safety plan for the child. The safety plan must address each danger statement
Safety plan:	The plan that the family develops setting out what everyone in the family will do on a day to day basis to keep the child safe, even when things become difficult
Scaling Question:	A question that asks someone to rate something on a scale of 0 to 10, where the 0 and 10 are clearly defined
Solution Focused Questions:	A range of questions that enable conversations about problems/ difficulties to be discussed in a way that opens up possibilities for change by identifying the things that are working and the things that would need to be different for the problem to be resolved.
Three houses work:	A tool for working with children to help them identify their worries, the things they feel are going well and the things they would like to be different
Trajectory:	A clear, agreed timeline of what will happen between 'now' and case closure
Words and pictures work:	A specific way piece of work that helps children understand what the adults involved are worried about and what everyone is doing to sort out those worries, in the form of a story board for the child. The words and pictures story board is developed with the parents and the parent shares this with the child
Worry Statement:	A clear, jargon free statement setting what we are worried about and what will be the likely impact on the child if nothing changes, where there are worries about a child's wellbeing.
Wellbeing Goal:	A clear, behaviorally specific, jargon free description of what we need to see to know the child is healthy and well so that the case can close. Includes what the members of the family be doing that will tell us that the child is healthy and well.

# **Terminology**

Munro, Turnell and Murphy (2016) note that one of the most important developments in the Signs of Safety innovations protect has been to expand the approach to fit across the whole service from early help through child protection and looked after children. Table 1 shows the 'signs of' for each service and table 2 shows the terminology for the analysis categories in the different services.

# Table 1

Status	Signs of
Family wellbeing	Signs of Wellbeing
Child in need	Signs of Safety
Child protection	Signs of Safety
Looked after children	Signs of Success
and adoption	where there are safeguarding concerns about a looked after child, there will also be some Signs of Safety within the overall Signs of Success care plan
Children leaving care	Signs of Successful Independence
Fostering	Signs of Stability
Leaving Care	Signs of Stability
Children with Disabilities	
- review only	Signs of Safety
- child in need	Signs of Safety
- child protection	Signs of Safety
- children looked after	Signs of Success



Table 2

Assessment	What	What Are We Worried About?	orried	What's I We	What's Working Well?	What N Hap	What Needs To Happen?
Туре	Past	Future	Complicating Factors	<b>Existing Strengths</b>	Existing	Goals	Next Steps
Signs of Safety	Harm	Danger	Complicating Factors	Existing	Existing Safety	Safety Goals	Next Steps
Signs of Wellbeing	Wellbeing Concerns (past)	Critical Worries (future)	Complicating Factors	Existing Strengths	Existing Wellbeing	Wellbeing Goals	Next Steps
Signs of Success	Worrying Behaviour (past)	Critical Worries (future)	Complicating Factors	Existing Strengths	Existing	Success Goals	Next Steps

# Types of meetings

# 'Nothing about us without us'

The signs of safety approach emphasises the need to foster open, honest and respectful relationships with families. This means social workers and other professionals have to have difficult conversations with families in a compassionate and respectful way. In Bexley, when we convene meetings to discuss worries about a child, we will always involve family members in these meetings.

The only exceptions to this would be in relation to strategy meetings/discussions or legal planning meetings. There may be a need for a meeting to take place without the family when there are strong disagreements within the professional network that are impacting on interagency relationships and a meeting is needed to develop a more shared understanding of the worries and an improvement of working relationships. In these instances, the family should be aware that a meeting is taking place, unless this would place the child at further risk. The outcome of the meeting should be discussed with the family as soon as possible after it has taken place

Thought should be given to the timing of meetings to minimise the number of meetings that family members and social workers are attending. For example, a review family network meeting may take place at the start of a CIN or core group meeting, with the professionals joining at a later time.



# Practice expectations and bottom lines



# SOS principles Bexley values Family Wellbeing Practice Expectations and Bottom Lines

Working relationships at the heart of practice

Child-centered Family led



- We share the service leaflet when we first visit a family to enable families to understand and be clear about what the service offers and how we can provide help and support.
- We are always respectful towards children and their families
- At the initial visit, the family are supported to complete a genogram, enabling careful exploration of the family's wider family/support network.
- The family are encouraged to involve their wider network in developing the family support plan through a family network meeting and in reviewing it in ongoing family network meetings and/or family support meetings.
- We use the three houses (or equivalent) during the initial visit
  with the child to develop an understanding of the child's worries,
  the things the child feels are going well and the things they would
  like to be different.
- We use a variety of direct work tools from the direct work kit in our ongoing work with children and their families as part of the support to enable the family to move towards their wellbeing goals.
- Words and pictures explanations are developed with parents and used to help children understand what the adults are worried about and how everyone is working together to help sort out these worries.

### **Family Network Meetings**

- 'Family finding' tools and techniques are used to help the family develop their naturally connected support network
- When the family wellbeing assessment confirms that there are
  worries about a child, a family network meeting is arranged at
  the earliest point and is attended by the people who are naturally
  connected to the child and their family
- At the family network meeting, the draft worry statements and wellbeing goals are shared and refined with the family and their network. Members of the family's network are asked to scale the situation from 0-10 in relation to each worry statement/ wellbeing goal
- Bottom lines are kept to a minimum and shared clearly with the family
- Family members and their informal network are invited to develop a plan that will address each worry
- We facilitate the process by asking questions that help to test out the wellbeing plan
- Everyone in the network gets a copy of the plan developed

SOS principles	Bexley values	Family Wellbeing Practice Expectations and Bottom Lines
Adopt a stance of critical inquiry	Evidence based Risk sensible	<ul> <li>We triangulate what children, parents and professionals are telling us, in addition to what we observe the child and parents doing</li> <li>At family support meetings the progress and impact of the family plan is mapped with the family and professionals</li> </ul>
Land grand aspirations in everyday practice	Solution focused Focused and purposeful	<ul> <li>We use scaling questions with the child and their family members to consider and understand the children's wellbeing and each person's view of the family situation/the impact the family plan is having.</li> <li>We carefully prepare our sessions with children and families</li> </ul>
	SOWTION FOCUSSED	The visits and family plans are clear about the next steps, the work that will be completed with the family, how and why.

- In all assessments the analysis will include reflection on the complicating factors, a clear worry statement with a paired wellbeing goal and clear next steps
- Words and Pictures explanations will be developed with all families to help children understand the worries and what the adults are doing to sort out the worries
- A case mapping will take place for all cases being considered for transfer to children's social care
- A brief case mapping will take place with the family during the family support meeting
- Family support meetings will use scaling questions to understand the views and experiences of children and their families to help understand how the support offered is helping to make a difference

### SOS Bexley MASH Practice Expectations and Bottom Lines principles values Child-centred We look carefully through the history and consider what life is like for the child Working relationships Family led We check it is convenient to speak with family members when they call at the heart of practice We always speak with family members respectfully We don't leave voicemail messages on a Friday for parents to worry about over the weekend We carefully go through each part of the concern with parents, seek to understand their view about this and record their response We always ask for consent to speak with other professionals about the child/family, unless to do so would place the child at risk of harm. We always consider carefully the implications to the child and to the parents if we are considering overriding parental consent to talk to other professionals. When a decision has been made to allocate to the R&A team for an assessment. practitioners in the MASH explain to parents that in Bexley we will work with them and their wider network and will support them and their network to identify solutions to the difficulties. The MASH practitioner will encourage the parents to start thinking about who in their network they would like to involve. Adopt a **Evidence** We always check the basic details to make sure they are correct and make sure we are based aware of any previous addresses that the family have lived. stance of critical Risk sensible We map referral information into what's working well and what we are worried about. inquiry We ensure that when we are speaking with professionals that we ask questions that help us to be clear about the specific, observable behaviours of the parents/children/ others that we are worried about. We ensure that we are clear about what is fact and what is judgement and that any fact is accurate. We always ask questions to find out about the strengths and safety that exists within the family. We always speak to the people/professionals that know the child/family best. If the case is going to progress to the assessment team, we always create draft danger statements and safety goals and share these with the parents in order to explain clearly to the parents why we are progressing to assessment. We always share with the referrer our next steps. Land grand Solution We ensure we are clear about what information we need to get before we make aspirations focused contact with a parent or professional. in everyday Focused and practice purposeful SOUTION FOCUSSED

- Social Workers ask referrers questions that help us to understand the past and current harm; i.e. 'what specifically are the
  parents doing,' how often 'how severe,' when was the last time 'what was the worst time 'what is the impact on the child?
- Social Workers deliberately ask questions to the referrer and parents that enable us to understand the strengths and the safety that exists in the family
- Social Workers develop danger statements for cases that transfer for assessment and share these with the parents, in order to explain clearly why we are progressing to assessment
- We always feedback the outcome of the referral to the family and to the referrer.

# SOS Bexley principles values

# **R&A Practice Expectations and Bottom Lines**

Working relationships at the heart of practice

Child-centred Family led



- On the first visit to a family, we introduce ourselves and the way that we
  work with families in Bexley and what they can expect from us. On this visit
  we use the draft danger statements that MASH have developed to explain
  why we are starting an assessment.
- From the first visit to a family, we complete a cultural genogram with the family and start to map out the worries/strengths and safety together with the family
- We carefully plan and undertake three houses (or equivalent) with the children as part of the assessment in order to understand their worries, the things they feel are going well, and the things they want to be different
- We spend time understanding the child and members of their family's' beliefs, values, religion, family history and culture and what these mean to them personally
- The work we do with the children is captured in the assessment and shared with the parents
- When children are very young, we observe how they look, behave and interact with others in order to understand what they are telling us
- When parents say they have no one in their naturally connected network, we sensitively but persistently ask questions to explore this further, use the 'family finding' tools and work with parents to help develop the informal network of support around the family

# **Family Network Meetings**

- 'Family finding' tools and techniques are used to help the family develop their naturally connected support network
- When the initial visit to the family confirms that there are worries about a child's safety, a family network meeting (FNM) is convened and is attended by the people who are naturally connected to the child and their family
- At the family network meeting, we share and refine the draft danger statements and safety goals with the family and invite family members to scale the situation from 0-10 in relation to each danger statement/safety goal
- Bottom lines are kept to a minimum and shared clearly with the family
- Family members are invited to develop a plan that will address each worry
- We facilitates the process by asking questions to help test out the safety plan
- Everyone in the network gets a copy of the safety plan
- The safety plan is incorporated into the child in need or child protection plan.

### **Rapid Family Network Meetings**

- In an emergency situation where the child's immediate safety is a worry, a strategy meeting takes place. Once the strategy meeting has taken place, the social worker and their manager do their upmost to convene a rapid family network meeting on the same day (which could be in the office/at a hospital). The family network meeting focuses on what needs to happen to keep the child safe for the next....days
- Contingency planning takes place to identify a foster placement in the event that the network are unable to identify a satisfactory safety plan

### SOS **Bexlev R&A Practice Expectations and Bottom Lines** principles values Adopt a Evidence The first thing we do when we are allocated a case is to make time to read stance of based the file and understand the history and the likely impact of this on the child. Risk sensible critical A chronology is developed to support this understanding. inquiry We triangulate information from the mapping with the family, with the information about harm/strengths and safety from the professionals that best know the child, what the child is saying and what we observe the family doing. When other professionals are worried, we help them to be clear and specific about their observations, clarifying how often, over what period and how serious these worries are. We purposefully ask family members and professionals questions to find the things that are going well and the things the family are doing that keep the child safe, even when things are difficult We always map the information across the 7 analysis domains We use research about what increases or mitigates the risks (e.g. in relation to domestic violence, mental health, attachment, drug and alcohol misuse, CSE, sexual abuse) to inform the analysis across the 7 domains and to provide evidence to support our thinking about how worried we should be. In strategy meetings/discussions and legal planning meetings, information is considered across the 7 analysis domains. We create danger statements that are clear, specific and jargon free and these are shared with families so they are clear about why we are involved. Every danger statement has a linked safety goal that is clear and specific and describes what we need to see in order to close the case (or return the children to the parents care) and these are shared with families so they are clear about what they need to do. Land grand Solution Before a visit or meeting, we have made time to think through and be clear about what we are trying to achieve, how we will achieve it and how we will aspirations focused know we have been successful. in everyday Focused and practice purposeful We prepare solution focused questions before mapping with families or SOUTION FOCUSSED facilitating family network meetings.

- Social Workers use mapping with families as the basis of their assessment
- Family network meetings take place within 15 working days of an assessment being started on cases where
  the initial visit has confirmed that there are worries about the child's safety
- Social Workers always use the three houses or equivalent to carefully explore children's worries, the things
  they feel are going well and the things they want to be different
- Social Workers always use the / analysis domains to gather and analyse the information

SOS principles	Bexley values	Transfer of Cases Practice Expectations and Bottom Lines
Working relationships at the heart of practice	Child-centred Family led	When we are handing a family over to another team or worker, we will always explain to the child and the family why this is happening
	REMAINING CHILD-CENTRIC	When we are handing a family over to another team or worker we introduce the new worker to the child and family, go through the danger statement and safety goals with the family and new worker and invite the family to talk through the safety plan
Adopt a stance of critical	Evidence based Risk sensible	The danger/worry statements, existing strengths and safety, safety/ wellbeing goals and the safety/wellbeing plan will be shared at transfer panel
inquiry	Try cloud Critical Transition of The Critical Tr	The first thing the new we do when we are allocated a new child and family, before making contact with the family is to book in some time in our diary to read the file and understand the family history. This includes reading chronologies and previous assessments
Land grand aspirations in everyday practice	Solution focused Focused and purposeful	When we are allocated a new family, we ensure that we are clear about the safety goal and how the plan aims to achieve this goal
	SOWTION FOUNSED	

- When families transfer between services there will always be a safety plan that has been developed with the family and their wider network via a family network meeting
- When families transfer between services, there will always be a clear trajectory of work that has beer developed and shared with the family

SOS principles	Bexley values	Preparing for a child protection conference Practice Expectations and Bottom Lines
Working relationships at the heart of practice	Child-centred Family led	The mapping we have completed with the family for the assessment/S47 enquiry is brought to the ICPC
		Three houses (or equivalent) that we have completed with the child(ren) for the assessment is brought to the ICPC
	REMAINING CHILD-CENTRIC	A family network meeting takes place prior to the ICPC and a safety plan is developed. The safety plan is brought to the ICPC
		We explain to the child and the family what a child protection conference is and what will happen in this meeting
		The CP chair has a pre-meeting with the family before the conference starts in order to check their understanding of what is happening, why the conference is taking place and to understand their views
		When children or young people attend the initial or review conference, the CP chair meets with them before the conference starts to find out what has been happening from their perspective and to understand their views
Adopt a stance of critical inquiry	Evidence based Risk sensible	<ul> <li>Social Workers and their managers always have a consultation with a CP chair, prior to convening a CP conference. In this consultation, CP chairs will always check that danger statements have been developed with the family, that the assessment (mapping) has been developed and shared with the family and that the Social Worker has engaged the network to develop a safety plan</li> <li>The CP chair facilitates a discussion in the consultation about how the harm/danger, strengths and safety have been analysed in order to arrive at</li> </ul>
Land grand	Solution	<ul> <li>a judgement</li> <li>The CP chair develops questions for the conference based on the case</li> </ul>
aspirations in everyday practice	focused Focused and purposeful	mapping (assessment), the family safety plan and the discussions with the social worker and their manager

- A family network meeting will have always taken place prior to conference and a safety plan developed with the parents and wider network
- Prior to an initial child protection conference, time will have always been spent with the child exploring what
  they are worried about, what is going well and what they want to change via the three houses worksheet, or
  equivalent. And this will have been shared with the parents

SOS principles	Bexley values	Child Protection conference Practice Expectations and Bottom Lines
Working relationships at the heart of practice	Child-centred Family led	A safe, accessible, confidential setting is provided for the Conference to take place
		We always speak respectfully with family members throughout the conference
		We (CP chairs) ensure that the child's voice is clear in the conference, either through encouraging their attendance or through sharing the direct work that has been done with the child (3 Houses or other).
		CP chairs ask questions that encourage the family to identify what they currently do to protect and look after their child
		Parents are invited to show their understanding of professional worries
		Next steps always include the social worker working with the family to develop a words and pictures version of the safety plan for the child (if this has not been completed already)
Adopt a stance of critical inquiry	Evidence based Risk sensible	The case is mapped, building on the previous/existing mapping with the family
		The Social Worker presents the harm statements and the existing strengths and safety, the current danger statements and safety goals
	It's about CRITICAL THINKING+	The CP chair checks the facts with the family
	DECISIONS /	CP chairs use a questioning approach to probe for concrete evidence of the impact of events on the child in order to test that the assessment is proportionate and risk-sensible
		Where families do not agree there is a problem, CP chairs use their authority skilfully to ask families to provide evidence that things are not as they seem e.g. by using a "same but different" approach: e.g. would you be worried if you were me? What can you do to reassure people/so other people are not worried?
		CP chairs use questions to explore the current safety plan and people's confidence in the plan in keeping the child safe in relation to the dangers
Land grand aspirations in everyday	Solution focused Focused and purposeful	The SOS framework is used to keep focused within the Conference; using the danger statement and safety goals to inform the process: moving from where we are now to where we all want to get to for the child.
practice		The time in Conference is used primarily to test out the robustness of the safety plan; questioning is used to help everyone to feel satisfied that it will work, especially at trigger times/ stress points.
		A focus on the safety goals is maintained.

- Child protection chairs use scaling questions to understand the views of the family and to decide the level of help and support needed
- The child protection chairs summary report will use the 7 domains to demonstrate the decisions made at conference
- I here will be a clear safety plan reviewed at every child protection conference to help us understand how the children are being kept safe

### SOS **Bexlev** Family Support and Child Protection Practice Expectations and Bottom Lines principles values Child-centred We always speak with children and family members respectfully Working relationships Family led We continue to listen and understand the situation from each individual at the heart family member's point of view. We spend time understanding the child and of practice their family's beliefs, values, religion, family history and culture and what these mean to each of them personally We spend time with children and seek to understand the things they feel are going well, the things they are worried about and the things they want to be different We complete words and pictures work with families so that all children have a clear explanation of why we are involved and what the adults are doing to keep them safe/sort out the worries When new assessments are started, we use case mapping with families as the basis of this assessment Family network meetings 'Family finding' tools and techniques are used to help the family develop their naturally connected support network We continue to work with the whole family network; the effectiveness of the safety plan is reviewed through regular family network meetings. Where possible, review family network meetings are arranged to fit in with core groups and CIN meetings (i.e. first half is family and their network with professionals to join) to minimise the number of meetings that families have to attend. In review family network meetings, questions are prepared and used to explore what the family have done well in order to keep the children safe and to dig into the detail of how they managed to do this In review family network meetings we explore any worries (family or professional) about the safety plan and what needs to happen to address these worries Adopt a Evidence The first thing the we do when a child and family is allocated to us is to based stance of make time to read the file and understand the family history, including Risk sensible critical reading previous assessments inauiry We continue to triangulate information from family members with information about harm/strengths and safety from professionals, with what the child is saying and what we observe the family doing. When other professionals are worried, we help them to be clear and specific about their observations, clarifying how often, over what period and how serious these worries are. We purposefully ask family members and professionals questions to find the things that are going well and the things the family are doing that keep the child safe, even when things are difficult In CIN meetings and core groups, we use scaling questions to measure the progress towards the safety goal and the impact of the safety plan In strategy meetings/discussions and legal planning meetings, information is considered across the 7 analysis domains Danger statements are clear, specific and jargon free, and are shared with families so they are clear about why we are involved.

Danger statements are reviewed as the case progresses

# SOS Be principles va

# Bexley values

# Family Support and Child Protection Practice Expectations and Bottom Lines

Land grand aspirations in everyday practice Solution focused Focused and purposeful



- We work with the family and professionals to develop a trajectory so everyone knows what will happen and when, up to the point of case closure
- Before a visit or meeting, we have made time to think through and be clear about what we are trying to achieve, how we will achieve it and how we will know we have been successful
- We check with the effectiveness of the safety plan when visiting children and their families
- Scaling questions are used in all meetings to check our progress towards the safety goal
- We always make sure there is a clear contingency plan in place detailing what will happen if the family are not able to carry out or sustain the safety plan

- For each case there is a clear trajectory recorded, setting out the end point (case closure) and detailing work (including the direct work plan) that will be undertaken with the child and parents and the points at which the safety plan will be reviewed within family network meetings
- All safety plans should be developed with the family taking the lead and the social worker facilitating the process
- All plans should be clear, jargon free, connected to the danger statements and safety goals and should define what the family will do on a day to day basis to keep the children safe as well as what professionals will do
- For every family we work with the parents to develop words and pictures explanations of why we are involved
  and what the safety plan is, and these are shared with the child or young person and the wider network
- Group supervision takes place at a minimum of monthly

SOS principles	Bexley values	Children with Disabilities Practice Expectations and Bottom Lines
Working relationships at the heart of practice	Child-centred Family led	When we first visit a family, we will always spent time explaining clearly to the family what our role is and what can be expected from us
	7 TH	<ul> <li>We make use of observations of children in different settings; i.e. school and home, paying attention to what they are telling us through their behaviours and interactions</li> </ul>
	REMAINING CHILD-CENTRIC	We observe children's interactions with their parents, peers and other significant people in their lives
		<ul> <li>We use communication aid tools such as 'Picture Exchange Communication System' (PECS) for children with limited speech</li> </ul>
		We use team iPads with picture aids to help children communicate
		When there are worries about the safety of a child, a family network meeting is convened
		For any new referral, a family network meeting is convened
		Family Network Meetings
		<ul> <li>'Family finding' tools and techniques are used to help the family develop their naturally connected support network</li> </ul>
		The family network meeting is attended by the people who are naturally connected to the child and their family
		At the network meeting, the draft danger statements and safety goals are shared and refined with the family. The family is invited to scale the situation from 0-10 in relation to each danger statement/safety goal
		Bottom lines are kept to a minimum and shared clearly with the family
		Family members are invited to develop a plan that will address each worry
		<ul> <li>The social worker facilitates the meeting by asking questions to help test out the safety plan</li> </ul>
		Everyone in the network gets a copy of the safety plan
		The safety plan is incorporated into the overall plan for the child
		<ul> <li>We continue to work with the whole family network; the effectiveness of the safety/wellbeing plan is reviewed through regular family network meetings</li> </ul>
		In review family network meetings, questions are used to explore what the family have done well in order to keep the children safe/well and how they managed to do this
Adopt a stance of critical inquiry	Evidence based	<ul> <li>Every case has a chronology that sets out the significant events and the impact on the child and highlights the patterns.</li> </ul>
	Risk sensible  Thy about CRITIAN THANKING, MARCH THANKING, MAR	<ul> <li>When a decision needs to be made on a complex case, a case mapping takes place, including the family</li> </ul>
		<ul> <li>We triangulate what professionals say, what parents say and what the child is saying (either verbally or through their behaviours and interactions)</li> </ul>
		We consider whether the child is enjoying and achieving and succeeding in line with their potential
		We use research to review and make decisions about whether packages should be amended
		We use the Munro decision making tree to help consider the options available to us when making decisions
		We will always consider when making decisions; what is the risk, how can this risk be managed, what support is available and what will be the impact if we do or don't put this support in

### SOS **Bexlev** Children with Disabilities Practice Expectations and principles values **Bottom Lines** Land grand Solution We use scaling questions to measure progress/confidence in the care aspirations focused package in everyday Focused and Appreciative inquiry takes place regularly in team meetings in order to purposeful practice learn from good practice Before visiting a family, we always consider what we want to achieve from SOUTION FOCUSSED this visit, what we need to know and how we will know we have achieved the goal for the visit

- Family network meetings take place for all new cases coming into the children with disabilities service, within 15 working days of allocation
- We are always clear about the actual support being provided, the outcome we are aiming to achieve in
  providing this support and who will be providing the support. This is recorded clearly in the assessment
- All active child in need cases have danger statements and safety goals that have been shared with parents and these will be incorporated into the case summary
- Every child should have a version of their plan that they can understand, in line with their age and level of
  understanding. For those children who are more able, a words and pictures version of the plan is developed
  with the parents and shared with the child
- Group supervision takes place at a minimum of once per month

# SOS Bexlev **Looked After Children's Teams Practice Expectations and** principles values **Bottom Lines** Child-centred We always speak with children, young people and their families respectfully Working relationships Family led We spend time with children, getting to know them and ensure that the at the heart conversations we have with them help us to understand the things that of practice are going well for them, the worries they have and the things they want to happen/change We spend time understanding the child or young person's beliefs, values, religion, family history and culture and what these means to them personally When we tell a child we will do something, we always ensure we follow through and do so in a timely way We always ask questions that help understand the things that are going well Where a child's immigration status is unclear, we are pro-active in contacting the home office to clarify this We ensure that each child has a version of their care plan that they understand and that this is an active, living document that is regularly used and updated When there are worries about contact, family network meetings are used to enable the family to find solutions to these worries When there are worries about kinship placements, family network meetings are used to enable the family network to develop a safety plan When we are planning to return a child or young person home, family network meetings enable the network to develop a safety plan When there are worries about children/young people who are going missing, family network meetings are used to enable the child/young person's network to develop a safety plan **Family Network Meetings** 'Family finding' tools and techniques are used to help the family develop their naturally connected support network At the family network meeting, the social worker shares and refines the draft danger statements and safety goals with the family/carers and their network and invites everyone to scale the situation from 0-10 in relation to each danger statement/safety goal Bottom lines are kept to a minimum and shared clearly with the network

- Members of the network are invited to develop a plan that will address each worry
- The social worker facilitates the process by asking questions to help test out the safety plan
- Everyone in the network gets a copy of the safety plan
- The safety plan is incorporated into the overall signs of success plan for the child
- The safety plan is reviewed and refined through review family network meetings

### SOS **Bexlev** Looked After Children's Teams Practice Expectations and principles values **Bottom Lines Fvidence** When making any decision about a change in a child's care arrangements. Adopt a we will map and analyse information across the 7 analysis domains stance of based critical Risk sensible We continue to triangulate information from carers/family members with inquiry information from professionals and with what the child is telling is (verbally and through their behaviours) Court statements always spell out harm and danger statements, complicating factors and the existing strengths and safety. When other professionals are worried, we help them to be clear and specific about their observations, clarifying how often, over what period and how serious these worries are. Land grand Solution We spend time preparing our visits to children and young people and are clear about what we want to achieve from this visit, how we will achieve focused aspirations Focused and this and how we will know we have achieved this outcome in everyday practice purposeful We have a clear trajectory/timeline of the direct work we are completing with the child, that is linked to their individual care plan SOUTION FOCUSSED Scaling questions are used with children and young people to monitor change and to explore their perspectives When a decision has been made to return a child home, there is a clear trajectory setting out what will happen, up to the point of case closure For children who are looked after long term, there is a clear trajectory for them through adolescence and into adulthood

- We always work on the basis that children are best living with their families, so long as it is safe for them to
  do so. If we are thinking about applying to the courts for an order, we always consider the 'no order principle'
  (see glossary) and carefully ask ourselves and each other, 'what would be better for this child if an order was in
  place?'
- For all children for whom care proceedings are issued, we will work with the family to create a words and
  pictures explanation of why we are worried and what is happening to sort out these worries and will share this
  with the children. The words and pictures work will be filed with social workers statement
- A permanence plan is developed for every child by the child's second looked after children's review. The
  child is clear about this plan and it is reviewed at every review with every option being carefully considered
  including the child returning home/or to someone within their naturally connected network
- A safety plan will always be developed through a family network meeting when there is a plan for
  reunification. If a child returns themselves home unplanned, a family network meeting will always take place at
  the earliest opportunity to support the family and their network to develop a safety plan
- A safety plan will always be developed through a family network meeting when there is a plan for a
  supervision order along with a clear, agreed trajectory setting out what will happen from the point the order is
  granted to the point of case closure
- When there is a plan for a reunification, there will always be a clear, agreed trajectory so everyone knows
  what will happen and when until the point of case closure
- All children must have a version of their plan that they understand
- Group supervision takes place in every team at least one per month
- Children and young people are encouraged to chair their reviews
- IRO's check that family finding work is being done for all children and young people who are looked after so
  that we can be re-assured that we are prioritising children's right to be connected with their natural networks

SOS principles	Bexley values	Looked after children's reviews Practice Expectations and Bottom Lines
Working relationships at the heart of practice	Child-centred Family led	<ul> <li>We talk with the child about their review ahead of the review and go through their care plan with them</li> <li>We ask the child who they would like to attend their review and encourage them to chair their own review</li> <li>The IRO meets with the child ahead of their review</li> <li>Any family member that the child has contact with has input into the review, if they are not able to attend we will contact them to obtain their views</li> </ul>
Adopt a stance of critical inquiry	Evidence based Risk sensible	<ul> <li>The looked after review considers how well we are working towards the success goal; scaling questions are used to measure progress and gain differing views</li> <li>Changes to the care plan are based on information/observations from the carer, the family, the child, other professionals who know the child and the social worker</li> </ul>
Land grand aspirations in everyday practice	Solution focused Focused and purposeful	IRO's ask solution focused questions to explore how the care plan is helping

- The pre-meeting report for the review is written primarily for the child/young person and is written in a way that they can understand
- The looked after review is the child's meeting; they are the most important person at the meeting and hearing what they have to say is central to the review

SOS principles	Bexley values	Transfer between looked after children and leaving care Practice Expectations and Bottom Lines
Working relationships at the heart of practice	Child-centred Family led	<ul> <li>From the age of 14 years old (at the latest) we start to talk with the young person and their carer about developing independence skills i.e. through learning how to cook basic recipes, managing money, helping with the shopping, using the washing machine and cleaning their bedrooms</li> <li>Between the age of 14 and 16 years old, we talk with the young person to understand their aspirations for their education, career and housing. We think carefully with them about what would need to happen for them to achieve these aspirations and plan for this in their care plan and then pathway plan</li> <li>We pay particular attention to building and strengthening the young person's informal networks from the age of 16 years old.</li> <li>The pathway plan is in the young person's own words</li> </ul>
Adopt a stance of critical inquiry	Evidence based Risk sensible	<ul> <li>Pathway plans are unique and specific to each particular young person and are based on their individual needs, strengths, areas of development and aspirations</li> <li>We have high aspirations for our young people and put everything possible in place during this transition period to support our young people to achieve in all areas of their life.</li> <li>We discuss, agree and develop contingency plans with young people in the event that they don't quite manage to achieve what they were hoping in relation to their hopes and aspirations</li> </ul>
Land grand aspirations in everyday practice	Solution focused Focused and purposeful	<ul> <li>We use scaling questions to help the young person identify the areas of independence they feel confident in and the things they feel they need more help with</li> <li>We facilitate the pathway planning process through a questioning approach but let the young person take the lead in developing their pathway plan</li> <li>We develop a clear trajectory of what will happen throughout this transition period in order to support our young people to flourish and develop into a confident, independent, young adult</li> </ul>

- Young people take the lead in developing their pathway plans and the pathway plan is written in the young person's own words
- Safeguarding is at the heart of everything we do. We try to help young people make the right choices and when they make a mistake we are there to help them
- We never give up on someone

SOS principles	Bexley values	Leaving Care Teams Practice Expectations and Bottom Lines			
Working relationships at the heart of practice	Child-centred Family led	We see the young person/young adult on a regular basis and have an open line of communication through text/email and WhatsApp			
	REMAINING CHILD-CENTRIC	We talk to the young person about their relationships and the people in their lives who are important to them			
		We spend time understanding the young person/young adult that we are supporting's beliefs, values, religion, family history and culture and what they mean to them personally			
		Where a young person/young adult's immigration status is unclear, we are pro-active in contacting the home office to clarify this			
		We support young people/young adults to link into local community groups to help them to develop their networks			
		When young people/young adults are reluctant to accept our help and support, we keep persisting and trying different ways to build a relationship with them and offer support			
		We help care leavers support each other by linking them in with 'positive journeys'			
		Where there are worries about a young person/young adult, advisors work hard to engage the network around the young person/young adult in a network meeting with the young person/young adult's consent			
		We the family finding tools to explore and build the young person/young adults connection to their natural network			
		Network Meeting			
		At the network meeting, we share and refine the draft danger statements and safety goals and invite members of the young adult's network to scale the situation from 0-10 in relation to each danger statement/safety goal			
		Network members are invited to develop a plan that will address each worry			
		The personal advisor facilitates the process by asking questions to help test out the safety plan			
		Everyone in the network gets a copy of the safety plan			
		The safety plan is incorporated into the overall plan (see page 8)			
Adopt a stance of	Evidence based Risk sensible	We always ask questions that help us understand the things that are going well			
critical inquiry		When there are worries about a care leaver, personal advisors map these out with the young person/young adult			
	Try obout CRITICAL HINNING CONTRACT PECISIONS	<ul> <li>When there are worries about a care leaver, a case mapping takes place and we map the information across the 7 analysis domains</li> </ul>			
		When there are worries about a care leaver clear, jargon free danger statements and paired safety goals are created and shared with them			
		When there are worries about a young person/young adult about their safety or wellbeing, we will always consider a referral to adults safeguarding and make a referral if required. We use our danger statements to explain to the young person/young adult why we are worried and why we are referring to adult safeguarding			

### SOS **Bexlev Leaving Care Teams Practice Expectations and** principles values **Bottom Lines** Land grand Solution We help care leavers identify their own goals in the pathway planning aspirations focused process in everyday Focused and We help care leavers develop clear trajectory's for achieving their goals practice purposeful We use scaling questions to help care leavers assess their progress towards their goals We ensure pathway plans are clear and jargon free and are written by/in the words of the young person/young adult. We prepare for our visits so that we are clear about what we want to achieve before we meet the young person/young adult and how we will know that we have achieved what we hoped

- When there are critical worries about young people/young adults in relation to mental health, substance
  misuse or domestic violence, personal advisors and their managers will always work hard to support the
  young adult/young person and their naturally connected network to attend a network meeting and develop a
  safety plan
- If a care leaver loses their accommodation unexpectedly, personal advisors and their managers will always
  work hard to get their naturally connected network together to help them to develop a plan
- When a young person/young adult that we are working with makes a mistake; we are there for them

SOS principles	Bexley values	Fostering assessment team Practice Expectations and Bottom Lines					
Working relationships at the heart of practice	Child-centred Family led	<ul> <li>Fostering assessments are clear, straight forward and jargon free</li> <li>Abbreviations are not used in our fostering assessments or literature</li> <li>We carefully explore the potential carers support network</li> <li>When we have worries about a potential foster carer/special guardian, we are honest and clear about these from the start so that people have as much chance as possible to make changes</li> <li>When vulnerabilities or worries about a potential special guardian arise during an assessment, we arrange a family network meeting with the potential carer and their network to support the network to develop a plan that addresses these worries.</li> <li>In family network meetings we share danger statements, safety goals and scaling questions, invite the network to scale and support the network to develop a plan. Bottom lines are kept to a minimum</li> </ul>					
Adopt a stance of critical inquiry	Adopt a stance of critical inquiry	<ul> <li>We explore how family members have parented their own children</li> <li>We always observe the carers with the child when completing SGO assessments</li> <li>We obtain references for potential foster carers and special guardians</li> <li>We observe potential foster carers interactions with each other within the training group work to inform their assessment</li> </ul>					
Land grand aspirations in everyday practice	Solution focused Focused and purposeful	<ul> <li>We carefully prepare questions before we meet with the potential carers we are assessing</li> <li>We explore and draw out strengths with potential cares and these are reflected in the foster carers assessment</li> <li>We explore how potential carers have used strengths and resources to get through different situations</li> <li>There is a clear trajectory from first visit to panel and carers know about this process</li> <li>In the skills to foster training, we check in with the group regularly about any worries and seek feedback at the end</li> </ul>					

- Assessment of potential foster carers and special guardians always uses the 7 domains to analyse the information
- Special Guardian support plans are developed using the principles of safety planning
- Group supervision takes place fortnightly

SOS principles	Bexley values	Fostering Support and Supervision team Practice Expectations and Bottom Lines
Working relationships at the heart of practice	Child-centred Family led	<ul> <li>We provide a welcome book to the child's social worker to give to the child. This provides information, mainly in picture form about the carers and their home</li> <li>In all planned moves, we will speak to the child's social worker and foster carer to arrange a visit to the placement</li> <li>We visit carers on a monthly basis</li> <li>Whenever difficulties arise that might impact on stability, a placement stability meetings is arranged as soon as possible to ensure that these difficulties don't escalate</li> <li>Placement stability meetings will always involve the child and will involve their wider birth family wherever possible</li> <li>Within permanency planning meetings, the option of returning home will always be considered</li> <li>Foster carers birth children are appreciated through an annual event and have regular group activities to talk about fostering and how it is affecting them. Birth children have opportunities to participate in developing forms such as the annual review feedback form</li> <li>The team arranges an annual appreciation event for foster carers and provides regular coffee mornings</li> <li>Foster carers are spoken with as part of the collaborative audit</li> </ul>
Adopt a stance of critical inquiry	Evidence based Risk sensible	<ul> <li>All foster carers will have a chronology on their file that includes any allegations, placement breakdowns, significant events and changes of approval in order to notice patterns</li> <li>Within the placement stability meetings, information is mapped and analysed across the 7 domains with the carers, the child and the birth family whenever possible</li> <li>Once the child is placed in a new placement, we develop a 'safe care' plan with the child's social worker, foster carer and the child. We work through the individual safe care plan document, identifying any safety concerns and developing a plan with the foster carer about how these will be managed in the child's day to day care.</li> <li>Whenever there is a stability meeting, we update the safe care plan to reflect this</li> <li>Group supervision takes place fortnightly in the team</li> </ul>
Land grand aspirations in everyday practice	Solution focused Focused and purposeful	<ul> <li>We ensure that regular permanency planning meetings take place for all looked after children 11 years plus from eight weeks after they become looked after</li> <li>Visits are planned and have a clear purpose, linked to the safe care plan</li> <li>We use scaling questions with foster carers in their visits to scale stability/ specific issues. We ask solution focused questions to identify what's working well and what we are worried about.</li> <li>All placement stability meetings will have clear danger statements and stability</li> </ul>

- All placement disruption/maintenance meetings use the SOS framework and map across the 7 domains
- Supervisory visits to foster carers use a scaling question to scale the stability and explore the reasons for the
  number scaled at/what needs to happen to move up the scale. These visits explore what's working well and
  what everyone is worried about against the 5 outcomes

goals that are stated in a way that children and carers can understand

- Words and pictures work is used to explain transitions or disruptions
- Words and pictures work is always used to provide an explanation to the child of a change in their care arrangements
- Group supervision takes place at a minimum of fortnightly

# SOS principles

# Bexley values

# **Adoption Practice Expectations and Bottom Lines**

Working relationships at the heart of practice

Child-centred Family led



- We quality assure child permanence records and offer support to social workers to ensure the children's views and wishes are sought in respect of their birth family, contact and understanding of the care plan and these are included in the Child Permanence Report.
- When placing a child in a foster to adopt placement, birth families are given a clear understanding of what this means; they are provided with the Fostering to Adopt birth family leaflet and given the opportunity to ask questions and meet the carers.
- When assessing prospective adopters, we work alongside the family to build a relationship and create an experience that enables learning and sharing. We work with openness, honesty, respect and empathy, drawing together strengths and vulnerabilities in a safe setting. At the start of the assessment a plan is agreed between the family and the worker around areas for discussion and timescales.
- As chair of all Permanency Planning meetings for children 10 and under, the adoption lead will ensure a full discussion is held within the meeting around the views of the child and their understanding of our involvement and record if this work is being carried out.
- We support applicants to think about who in their network can support them and in what way. We also encourage applicants to consider who in the event of serious illness or death would take on the role of guardian for their adopted child the same as if it was a birth child. Family members will be seen and interviewed as part of the assessment process.
- When a plan for adoption has been agreed for a child, we will ensure the birth family receive the Bexley leaflet "has adoption been identified as a plan for your child?" and offer independent counselling
- We compile all words and picture explanations and any other direct work on file to use as basis for a life story book. The family finding social worker will liaise with the foster carer and engage with the birth family to gather further information and photographs to produce a full life story book
- All adopted young people at age 18yrs are provided with a "services for adopted adults who want to trace birth relatives" leaflet.
- Post adoption support for the family can include therapeutic life story work which will provide the young person with a better understanding of their life history and their identity.
- We make young people aware of the opportunity to attend the local Adoption social club.

SOS principles	Bexley values	Adoption Practice Expectations and Bottom Lines
Adopt a stance of critical inquiry	Adopt a stance of critical inquiry  The about PRIMARY PRIMARY TO PECISIONS:	When assessing prospective adopters we use a range of tools to enable the family to share their personal experiences, reflect and gain an understanding of the impact of this experience on them and others.
		<ul> <li>When assessing prospective adopters, information is gathered from several sources to ensure the assessor gains a holistic view of the family's strengths and vulnerabilities.</li> </ul>
		Prospective adopter reports will include information from a range of sources, applicants, family, friends, employers, health and other professionals. Tools used to gain this information will include Coram BAFF Prospective adopter report, genograms, eco maps and attachment style interview questioning. We will analyse information gathered and give a clear recommendation that will include strengths and vulnerabilities as part of the summary.
		When there are complicating factors with adopter assessments or where issues have arisen during assessment, we explore this further through case mapping and group supervision. This helps to identify strengths and vulnerabilities and highlight the area of concern which can then be shared with the family.
		When working with prospective adopters we work in an open, honest and transparent way. If concerns arise before or through assessment, applicants are made aware of the concerns and discussions held on how the issues can be resolved
		We do not look for perfect parents but adopters who are resilient, committed and open to learning. Assessing social workers will explore fully with adopters any negative experiences and the impact this has had upon them and others, how they managed this experience and how this will playout in their role as adoptive parents
Land grand aspirations in everyday practice	Solution focused Focused and purposeful	We complete a stage 2 agreement with families before starting the assessment; this will include a predicted date for panel. This provides the applicants with a clear understanding of dates/times and what each session will entail. We ensure that we are being open and transparent with the family and explain the reason for any deviation from the existing plan or need for further exploration of a certain area
	(3)	We are clear with prospective adopters from the very beginning around bottom line requirements, these can be found on our recruitment literature and sated again at open evenings. If these cannot be met then families will be informed immediately and given clear reasons why we are unable to proceed with their applications.

# Bexley Signs of Safety practice framework reflective tool

The practice framework reflective tool is based on Marie Connolly's (2007) 'Practice Frameworks: Conceptual Maps to Guide Interventions in Child Welfare'. The tool was developed in Bexley and brings together the principles that underpin our work in Bexley with clusters of reflective questions that aim to support reflection on the quality of practice relating to each principle. Linked to each section are the tools that practitioners can use to support work that is underpinned by the relevant principles. The tool is in two parts; the first is a poster that summarises the tool on a single page and can sit on the workers desk partition (pg. 35). The second is a more detailed outline that's links the principles, reflective questions and tools/ techniques in more depth.

It is anticipated that practitioners use this section to guide them to access the tools they need and reflect on the quality of their practice. It is expected that managers will use it to support reflection in individual or group supervision and to reflect on the quality of practice and decision making in their teams and services.

Connolly M (2007) 'Practice Frameworks: Conceptual Maps to Guide Interventions in Child Welfare' British Journal of Social Work (2007) 37.825–837

Our principles	Engagement and assessment	Seeking solutions	Securing safety and belonging	Becoming an adult	Looking after myself
Child/Young person centered	Are we building a relationship with the child within which we are clear about their views and experiences?	Is the child clear why we're involved and have they been actively involved in identifying solutions?	Do we continue to obtain the child's views and understand their experiences as the case evolves?	Is the young person fully informed and making their own choices about their future?	Am I thinking about what I need from supervision?
Family led	Is all contact with the family respectful and do we understand the views of everyone in the family?	Is the family taking the lead in identifying the plan?	Do the plans recognise and make use of all the people who are naturally connected to the child?	Are we supporting the young person to develop their independent network of support?	Am I accessing work and professional networks to improve my practice?
Solution focused	Are we carefully crafting questions to enable us to be clear about the strengths and resources within the family?	Are we using solution focused questioning to help families reflect and build on existing safety?	Are we using solution focused questions to review safety, wellbeing and success and to reinforce positive change	Are we using solution focused questions to help the young person identify their aspirations and how they will reach these?	Am I clear about my own strengths, goals and what I need in order to achieve my goals?
Evidence based	Are our judgements based on specific, observable behaviours and is the weight given to the worries and strengths supported by research?	Are the safety plans rigorously tested out in relation to trigger points/signs of relapse etc?	Are judgements about safety, wellbeing and success based on specific observable behaviours and on the child's voice?	Are the young person's aspirations grounded?	Am I continuing to learn from research, from my own successes and mistakes and from others?
Risk sensible	Do we have a clear and rigorous understanding of past harm, likely future danger, strengths and safety within the family?	Does the safety plan ensure safety for the child in those moments when parents make mistakes/ relapse/get things wrong?	Are we managing the tension between giving the family every opportunity vs the child's timeframe?	Are we managing the balance between independence and support?	Am I taking steps to maintain a healthy work/life balance?
Focused and purposeful	Are we clear about what we are trying to achieve each time we have contact with the family?	Is there a clear, understood trajectory setting out what will happen at every stage until case closure?	Are we continuing to ensure that all our activity is helping to drive things towards the child's safety, wellbeing or success goal?	Do we have a clear, agreed timeline for each young person's transition into independence and adulthood?	Am I clear about my personal work objectives and priorities?

# **Engagement and Assessment: Principles and Reflective questions** How are we building a relationship with

the child?

How are we clear about the child's views and experiences?

How have we understood how the child is making sense of their experiences?

How have we considered the vulnerability of a very young child or a child with additional needs?

Who has the child said are the important people in their lives and how do they help them?

How do our recordings demonstrate that we have we kept the child as the primary audience?

# **Tools**

The three houses

The fairy/wizard

NSPCC solution focused practice toolkit Safety House

What are we doing to ensure we are respectful towards family members?

How are we being clear with families the reasons we have become involved, what our role is and how we want to work with them?

What have we done to encourage the family to involve their natural network of support?

How are we seeking to explore and understand the experiences, views and perspectives of all family members?

How have the family decision-making processes been utilised early?

What are we doing to ensure we speak and write using language that the family speak and understand?

How are we actively seeking to understand the family's cultural or religious beliefs and values and what these mean to individual family members?

Family leaflet

Family Led

Solution

Focused

Completing genograms with the family Case mapping with the family and their network

Family network meetings

What are we doing to rigorously explore strengths and existing safety with referrers?

How are we making sure we are clear about how everyone in the family views the worries?

How are making sure we are we clear about how professionals view the worries?

What have we done to help us be clear about the strengths, resources and existing safety within the family?

How are we helping the family to reflect and look at the worries from different perspectives?

What are we doing to ensure we are 'enquiring more than 'requiring'

What are we doing to enable our conversations to open up possibilities and create hope and opportunities? How do we know? Scaling questions Alternative perspective questions **Exception questions** 

Appreciative Inquiry

# Engagement and Assessment: Principles and Reflective questions

How are we sure that our judgements based on specific, observable behaviours?

How do we know that the judgements of other professionals based on specific, observable behaviours?

How are we triangulating what the child is saying, what professionals are saying and what we are observing?

How are we ensuring that the weight given to the worries and strengths is supported by what research says about what elevates and mitigates the risk in this child's situation?

How are we ensuing that strengths and existing safety as well as past harm and future danger inform decision making at the point of referral?

How are we clear about the existing safety in the family; the times where the problems have been dealt with safely or when the children have been kept safe despite problems occurring? How is this informing our risk assessment? How is this being considered carefully in multi-agency meetings/strategy discussions? How is this reflected in our assessments/S47 enquiries

Where past harm has occurred, how have we gleaned a clear and rigorous understanding of the adult behaviour that has caused the harm to the child; its severity, frequency, duration and impact on the child? How is this informing our risk assessment? How is this being considered in multi-agency meetings/strategy discussions? How is this reflected in our assessments/S47 enquiries?

What have we done to carefully think through the likely future impact on the child both immediately and in the longer term if there is no change? How have we engaged other professionals in this thinking process? How is this reflected in our assessments/S47 enquiries?

How do our bottom lines equally reflect the seriousness of the harm and the resources and existing safety within the family network?

What have we done to help the family to be clear about our best hopes (safety goals) and worst fears (danger statement) for the child? How do we know they are clear?

**Tools** 

Clear, behaviourally specific danger statements

Research in Practice

Using specific assessment tools wherever relevant: e.g.

Bexley's Neglect toolkit

Barnardos DV risk matrix

CSF toolkit

NSPCC Reunification Framework

Signs of Safety Assessment and Planning Framework

7 analysis domains

Harm analysis matrix

Group supervision

How are we ensuring we are clear about what we are trying to achieve each time we have contact with the family?

What are we doing to ensure we spend time preparing questions/preparing the time we spend with families?

What are we doing to carefully plan our direct work with children?

purposeful

How are we ensuring that the work we are doing with children is feeding into the work we are doing with the parents?

Where there are other professionals involved; how do we know that everyone is clear about each other's role?

SoS assessment and planning form

Group case supervision to help the worker plan their next steps

Coaching from individual supervision

Direct work pack (flip chart paper/ pens/ etc...)

# **Seeking Solutions:** Mechanisms/Tools **Practice Principles and Prompts** How are we helping the child to be clear about Safety house why we are worried and why we are involved? Words and pictures work How do we know they are clear? How has the child or young person been actively involved in identifying solutions? Does the child/young person have an advocate or someone they can talk to? How are we helping the child's relationships with their key attachment figures to be maintained? How are the things that are important to the child being understood and recognised? How do our recordings demonstrate that we have we kept the child as the primary audience? What are we doing to attempt to work with all Family network meetings the people who are naturally connected to the Family Led Safety planning child, right from the second visit to the family? Where parents are reluctant to involve family members, how are we respectfully but persistently exploring why, and helping parents to reflect on this and consider this from different perspectives? How are we sharing danger statements and safety goals with family members so they are clear about our worries? How are we spelling out bottom lines and then letting the family identify the 'rules' of the safety plan? How are we ensuring that the family and their network is considered as the most important people at the CP conference? How do we know that the family is clear about Safety goals linked to each danger Solution statement shared with the family what we need to see in order to be able to return the child home/end the CP plan/close Focused Scaling questions and appreciative inquiry the case? How are we reviewing our progress towards the safety/wellbeing/ success goal? How are we continuing to notice and reinforce positive change/

success?

that fosters change?

and opportunities?

How do we know that the worker has a relationship with the family

How do our conversations open up possibilities and create hope

# Seeking Solutions: Practice Principles and Prompts

What have we done to help the safety network think through what will happen if key safety people are unwell or unavailable?

Evidence based

How have we helped the safety network to identify key trigger points (i.e. significant anniversary's/family occasions/stressful points of the

How have we helped the safety network identify signs/red flags that the problem may be about to occur, how this will be noticed and who will do what?

day/other stressors) and account for these in the safety plan?

How have we helped the safety network identify that the problem is already happening, how this will be noticed and who will do what?

How are we continuing to triangulate what the child is saying, what professionals are saying and what we are observing?

How are we continuing to ensure that our judgements are based on specific, observable behaviours?

How are we continuing to ensure that the weight given to the worries and strengths is supported by what research says about what elevates and mitigates the risk in this child's situation?

# Mechanisms/Tools

Family network meetings/safety planning Safety object

Safety journal

The three houses/safety house

How are we ensuring we perceive mistakes/ 'failures' by the parents as opportunities for reflection and learning? How do we know that mechanisms are in place in the safety plan to

Risk sensible

ensure that when parents make mistakes/'fail', the children are not harmed?

How does the safety plan equally reflect the seriousness of professional concerns and the strengths and resources within the family network?

How do we know that the child clear about the safety plan?

How does our recording help us with our thinking and reflection?

How are we ensuing that new information about strengths and existing safety as well as harm and future danger as the case progresses informs our most current risk assessment/ decision making?

Safety plan

Safety journal

Safety objects

Network meetings

Words and pictures

Mapping across the 7 domains Harm matrix

How are we clear about what we need to see in order for the child to return home/ for the CP plan to be ended or for case closure?

Focused and purposeful

How do we know that the family is clear about what we need to see in order for the child to return home/the CP plan to be ended/ or for case closure?

How are we being clear about our bottom line requirements?

How do we know that the family are clear about our bottom line requirements?

How do we know that everyone is clear about how the safety plan will be monitored?

What have we done to set out/agree a clear trajectory setting out what will happen at every stage until either the child(ren) has returned home/the CP plan can end/the case can close? How has this been shared/agreed with other professionals? How has this been shared with the family? How does this feed into our multi-agency/CIN meetings/core groups?

Safety goals

Network meetings

Trajectory

# Securing Safety and Belonging: **Practice Principles and Prompts**

How are we continuing to obtain the child/ voung person's views as the case evolves?

How are the child's views informing our decision making?

How have the full implications for the child/ young person been carefully considered in relation to their current and future care arrangements?

How have we helped the child to understand the decisions about their care and what is happening? How do we know they have understood?

How are transitions in care arrangements being carefully planned and supported?

How do we know whether this child has a sense of belonging in their care arrangement?

How does the plan address this child's care, safety, wellbeing and sense of belonging?

How is the child actively involved in their care planning/the reviewing of their care plans? How do we know they feel an ownership of their care plan?

What are we doing in order to keep the child as the primary audience for all of our recording?

# Mechanisms/Tools

Three houses

Safety house

Words and pictures

Scaling questions in care planning work with children

What have we done to make every effort to keep the child safely within their naturally connected network?

Family Led

Solution

Focused

How have we made reunification a practice priority?

How are we continuing to be respectful towards the family and how are we carefully working through resistance/challenges with them?

Where a safety plan is in place for a child living at home; how are we enabling the family members to become the main people monitoring the plan?

How are we viewing difficulties/challenges/resistance as opportunities to engage the family network in thinking more deeply about the worries?

If the child/young person is in care; how are we enabling family members and key people in the network to have regular contact with the child/voung person?

How are the family's views continuing to be sought and influencing decision making?

What have we done to ensure the child has family mementos such as photographs/letters?

Clear safety/wellbeing/success goals Solution focused questions Network meetings

Safety journals

Safety objects

How are we reviewing our progress towards the safety/wellbeing/success goal?

How are we continuing to notice and reinforce positive change/success?

What are we doing to ensure that the way we engage with the family, gives them the best opportunity to learn and change?

How do our conversations open up possibilities and create hope and opportunities?

Scaling questions Appreciative Inquiry Safety journal Network meetings

# Securing Safety and Belonging: Mechanisms/Tools **Practice Principles and Prompts** How are we ensuring judgements about changes Case mapping in safety, wellbeing and success are based on Scaling specific observable behaviours? Harm matrix How are these observations triangulated with questions what the child is saying and with what other professionals are saying? How have we made every effort to involve the Family network meetings child's naturally connected network and give Trajectory them every opportunity to identify and Scaling questions implement a safety plan Case mapping Is trajectory for this work within this child's timeframe? Is there clear contingency planning in the event the family are unable to demonstrate safety for the child; is this transparent and clear to the family? Is placement stability being closely monitored? Where there are plans for transitions in care, has the impact on this child's wellbeing been fully considered, understood and accounted for? If the plan is for reunification, how are being Safety/wellbeing/success goals clear about what we need to see in order to Scaling questions know the child to return home? Trajectory How do we know that the family are clear about this? If the plan is for the child to remain in care, what do we need that will tell us that the child feels settled and secure and has sense of belonging?

How are we ensuring that each visit we make to the child or family has a clear purpose that is directly tied to the safety, wellbeing or success

How are we reviewing and monitoring activity on the case against the

planned trajectory?

Becoming and Adult: Practice Principles and Prompts	Mechanisms/Tools
How are we building a relationship with this young person/young adult?  How do we know this young person/young adult's interests, aspirations, hopes and dreams?  What are we doing to inform this young person/young adult of their rights and opportunities?  How is this young person/young adult being supported to make the own choices about their future?  How are we helping this young person/young adult have a sense of ownership of their pathway plan? How do we know that they do have a sense of ownership of their pathway plan?	Scaling questions Solution focused conversations Appreciative Inquiry
What are we doing to support this young person/young adult to develop their own independent network of peer support?  What are we doing to reconnect this young person/young adult wit their wider family?  What are we doing to support this young person/young adult to develop their own independent support through relevant cultural/community groups?  Does this young person/young adult understand what healthy relationships look like? What are we doing to support this person/young adult to foster healthy relationships in their life?	Solution focused conversation/questions
What are this young person's strengths/ talents/resources?  How are we helping this young person identify their strengths and resources?  How are we helping this young person to identify their aspirations?  How are we helping this young person to identify what they will do and what they need in order to reach these aspirations  How do our conversations open up possibilities and create hope an opportunities?	

# **Becoming and Adult:** Mechanisms/Tools **Practice Principles and Prompts** How do we know that the plans this young Mapping with young person person/young adult have are helping him/her Solution focused questions to reach their potential? How do we know whether the young person's aspirations are grounded in his/her strengths/talents/abilities? How are the plans for this young person grounded in what research tells us assists good outcomes for care leavers? How are we managing the balance between Case mapping independence and support? Danger statements/safety goals If there are worries about a young person/young adult; how are we clear about any harm that has been caused, the behaviour that has caused this harm, the severity, frequency, duration and the impact on the young person/young adult both immediately and in the longer term if there is no change? How are we clear about the strengths and resources of the young person/young adult? How are we clear about the strengths and resources within the young person/young adult's naturally connected network, including times where the young person has dealt with/been supported by people in their naturally connected network to deal effectively with difficulties? What have we done to ensure there is a Trajectory clear timeline, created with the young Focused and person for their transition into independence? How are we ensuring moves/transitions are carefully planned with the young person/young adult? How are young people/young adults being prepared for these transitions How are we ensuring that each time we spend time with a young person, we are clear what we want to get out of this time and we are clear what the young person/young adult wants to get out of the time?

# Using Signs of Safety alongside statutory guidance

Signs of Safety provides us with a relationship based approach to working with children and families that does not minimise or dismiss the harm that children have or may experience. However, we must always work within the requirements of the law and its associated statutory guidance. Working Together to Safeguard Children 2018 is issued under the Local Authority Social Services Act 1970 and The Children Act 2004 and therefore must be followed. This chapter sets out how to use Signs of Safety alongside the statutory requirements of Working Together to Safeguard Children 2018. In essence, Working Together to Safeguard Children 2018 sets out what we must do and the Signs of Safety approach helps with how to do it. Careful consideration has been given to how the two align and this chapter aims to help practitioners and their managers understand how to use Signs of Safety whilst also meeting the statutory requirements.



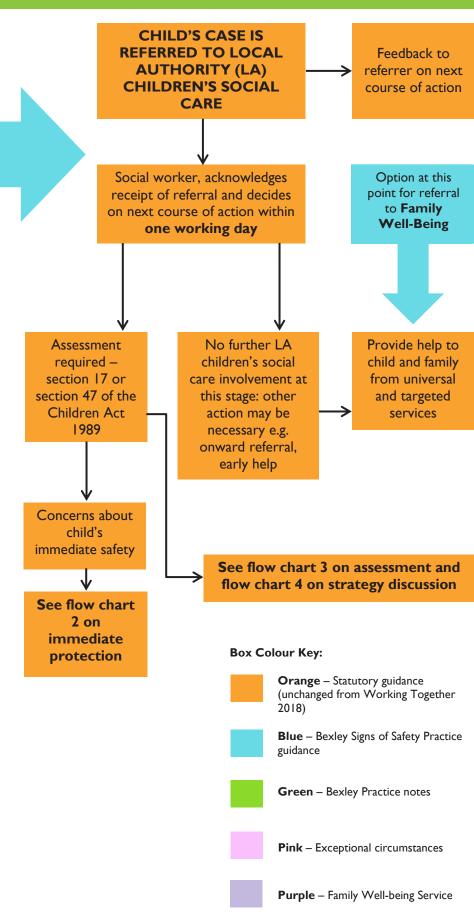


# Flow chart 1: Action taken when a child is referred to local authority children's social care services

Case Mapping on information from referrer and family \*\*
MASH enquires into past harm (action/behaviour; severity, incidence and impact), existing strengths and existing safety in discussions with referrer, family members and other professionals as required. Information is mapped across the 7 Signs of Safety analysis domains in order to inform a decision about next steps

### \*\* PRACTICE NOTE

Referrals received and accepted into the local safeguarding hub will be case mapped with information that is provided. Families will always be asked for consent for the local authority to seek and to share further information where this is needed unless to do so increases any risk of or actual harm to a child or children. Where the referral information indicates that a child or children are at risk of significant harm or are being harmed and action is required in accordance with section 47 (CA89), consent to seek and share further information should be sought but in the event that it is not given, we would proceed to share in order to inform next steps







# Flow chart 2: Immediate Protection

Information about present and/or past harm indicates serious/immediate danger to the child

Three houses

or other direct

work completed

with the child to

ascertain what

they need and

want in order to

feel safe

Decision made by an agency with statutory child protection powers (the police, the local authority (LA) or NSPCC) that emergency action may be necessary to safeguard a child

Immediate strategy discussion between LA children's social care, police, health and other agencies as appropriate, including NSPCC where involved

Relevant agency seeks legal advice and outcome recorded

Immediate strategy discussion makes decisions about:

- I. Immediate safeguarding action; and
- 2. Information giving, especially to parents.

Relevant agency (taking emergency action) sees child and outcome recorded

No Strategy emergency **Appropriate** discussion action and section emergency required action taken 47 enquiries initiated With family and Child in need other professionals, agree plan for ensuring child's See flow See flow future safety chart 4 \*\* chart 3 \* and welfare and

Multi-agency discussion takes

place between Children's Services, Police, Health and any other relevant agency. Discussion to include past harm, future danger, complicating factors, existing strengths, existing safety, safety goal and next steps followed by scaling the risk - 0 (no safety) - 10 (safety) to inform the strategy discussion. Professionals consider the need for an immediate family network meeting and who would need to do what in order to arrange this.

Social Worker
begins an
assessment which
comprises of
mapping the
information with
the family, the
professionals and
the child and
analysing across the
7 sub domains.

Discussions take place with parents about who in their naturally connected network with us/them

Family network meeting takes place. Danger statements and safety goals shared and bottom lines set out. The family develops the initial child in need \* or child protection \*\* safety plan with clear next steps which will show everyone how the safety goals will be achieved to improve the child's everyday lived experience

record

act on it

decisions, and

# Using Signs of Safety alongside statutory guidance: Working Together 2018



goal

# Flow chart 3: Action taken for an assessment of a child under the Children Act 1989

Social Worker begins (or continues from Section 47) an assessment. Information from the family, the child and other professionals is mapped and analysed across the 7 sub domains in order to make decisions about next steps (practitioners may also consider the three domains of the assessment framework 'triangle').

Three houses or other direct work is completed with the child to ascertain what they need and want in order to feel safe

Danger statement and safety goals (including for child in need) shared and further developed with the family. Discussions with family about who in their network will work with them/us to develop a child in need safety plan

Family network
meeting takes place;
draft danger
statements and safety
goals and bottom lines
set out and family
develops the child in
need safety plan to
meet the safety goals

## Words and pictures

safety plan/house and/or explanation takes place with the child

Trajectory setting out timeline to case closure agreed with family and professionals

Assessment, led by a social worker, Feedback to completed in line with the local protocol, referrer including a decision on course of action within one working day of referral \*\* PRACTICE NOTE followed by a timely assessment based on In Bexley, we work for timeliness in the needs of the child within 45 accordance with the presenting risk. Managers will agree accordingly but working days\*\* of the point of referral we aim to understand families into LA children's social care through the assessment (case mapping) in a timeframe that is in the child's best interests. No LA children's social LA children's care support required social care \*\*\* PRACTICE NOTE but other action may be support In Bexley, following a serious case necessary e.g. onward required review in 2018, we learned that social workers and team managers referral for help to child must carefully consider how often a and family; referral for an child in need plan is reviewed and early help assessment that this must be in accordance with the degree of uncertainty about a child's safety and welfare. No actual Actual or or likely likely significant significant harm harm Social Worker discusses next See flow steps including chart 4 review/decision points\*\*\* with child, family and colleagues Suspect significant harm Assessment continues: services provided if appropriate Social worker with family/other professionals agrees next steps within 45 \*\* working days e.g. could agree the Children in Need (CIN) **Review Family** plan or Child Protection (CP) plan. Coordinates network provision of appropriate services meetings review safety and scale 0-10 for safety against progress Review plan and outcomes for child and when towards the safety appropriate refer to non-statutory services e.g.

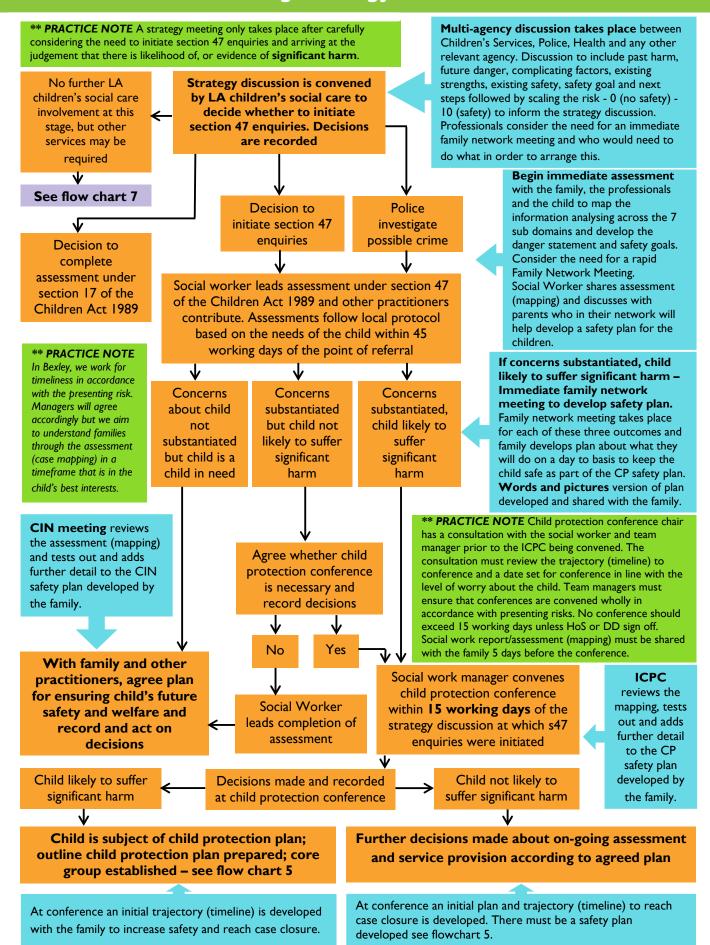
'step down'; or refer for section 47 enquiries or

close the case





# Flow chart 4: Action following a strategy discussion



47





# Flow chart 5: What happens after the child protection conference, including the review?

Child Protection Safety Plan refined, understood and made 'fridge friendly' by the core group.

Trajectory (timeline) set out by the core group; timeline for the case agreed by family and professionals to the point of closure.

Family network meetings regularly test and refine the safety plan and offer the family opportunities to reflect and learn.

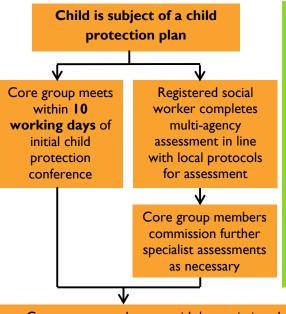
Words and pictures work developed further with the family.

Danger statements/safety goals reviewed in core groups and scaling 0-10 used to review progresses towards the safety goals.

Child is actively engaged in giving feedback about their safety and this informs our thinking and planning throughout.

### \*\* PRACTICE NOTE

The work following the child protection conference is the crucial part of the work. It involves skilfully using our authority to build relationships with the family and their network that creates hope and inspires change. We are not looking for perfect parenting but are seeking at every interaction, to engage the family and their network in a process that helps them to think more deeply, more intelligently and more compassionately about the problems, to identify what action they need to take as a network to create lasting safety for their children and to be supported to sustain these changes. See Practice Framework and expectations for expectations of how this is achieved in practice.



### \*\* PRACTICE NOTE

This is a CHILD PROTECTION SAFETY PLAN
\*In Bexley, all children who are assessed as being in need or subject to a children protection plan have a safety plan that incorporates what professionals will do to support the family to increase safety for the child, and what the family network will do on a day to day basis to increase safety for the child.

In addition to the child protection safety plan, there must also be a 'fridge friendly' version for children that is produced with them and shared with the family network.

If a child subject of a child protection safety plan becomes looked after, the child protection safety plan must be reviewed at the placement planning meeting / first review, incorporated into the care safety plan and amended as necessary e.g. 'foster carer will...' instead of 'mother will...' This should also be reviewed at the first review. All children must understand and contribute to any revised plans.

Core group members provide/commission the necessary interventions for child and/or family members

Child protection plan developed by lead social worker, together with core group members, and implemented

First child protection review conference is held within **three months** of initial conference

# \*\* PRACTICE NOTE

The conference process must follow the principles outlined in Bexley's Signs of Safety Practice Framework and Expectations N:\Everyone\Everyone\Signs of Safety\For bractitioners

A judgement about increased safety and the impact of the plan cannot be completed until the child's feedback is heard and fully considered. What does the child say is different about their experience at home? Are they safe enough? And are the family and network receiving enough support to enable the family to stay safely together?

Case mapping exercise from the ICPC should be displayed, and a newly mapped assessment undertaken during the review conference in order to compare the progress made and evaluate the impact of the plan.

Danger statements/safety goals are reviewed in light of

**Safety scale** used to review progress and make judgement on level of safety. **Next steps** agreed.

this.

No further concerns about significant harm

Review

conference

held

Child no longer the subject of a child protection plan and reasons recorded

Further decisions made about continued service

**∀**See flow chart 7

Some remaining concerns about significant harm

Child remains subject of a child protection plan which is revised and implemented

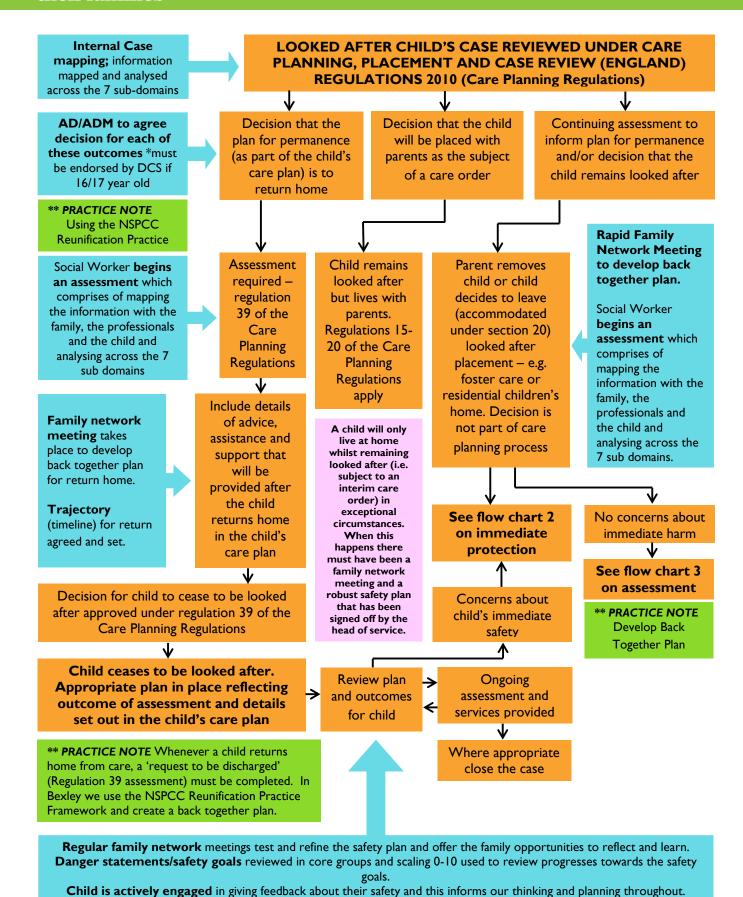
Review conference held within six months of initial child protection review conference. Decisions required in the best interest of the child

## \*\* PRACTICE NOTE

If the plan is likely to continue beyond six months, refer to the Case Management Review. The CMR panel should be built into the trajectory (timeline) and will review the plan and trajectory (timeline) in advance and in parallel with scheduled review conferences and core groups.



# Flow chart 6: Children returning home from care to their families







# Flow chart 7: Family Wellbeing Process

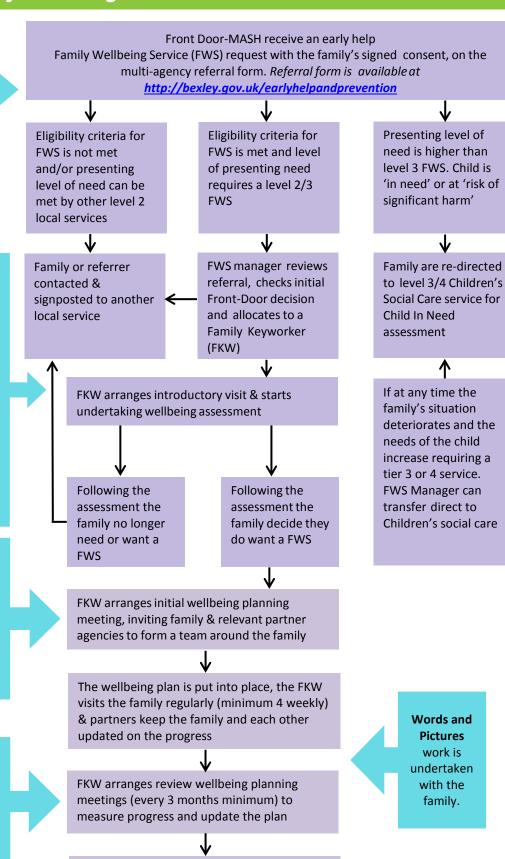
Case Mapping on information from referrer and family. MASH enquires into past harm, existing strengths and existing safety in discussions with the referrer and family.

The FKW begins an assessment. For cases that have come directly to FWB, this comprises of mapping the information with the family, professionals and child and analysing across the 7 sub domains. For cases that have been open to CSC, this comprises of updating the CSC mapping.

Three houses work is completed with the child to understand what they need and want.

FKW develops worry statements and wellbeing goals with the family. Scaling questions are developed and everyone is invited to scale and give their narrative for how they have scaled. The family start to develop the wellbeing/safety plan with the FKW.

The wellbeing/safety plan continues to be refined, reviewed and developed through ongoing family network meetings and family support meetings.



The family reach their goals and no longer need or want a FWS. An ending meeting is held, the case is closed and closure letter is sent to the family and partners are informed.

(Episode closed on EHM)

# Follow us







