


**Shout Out!** can support looked after Children/ Young People with anything they feel worried or strongly about or don't understand or wish to change .... "



-  **Relationships**
-  **Placement**
-  **School**
-  **Contact with those you care about**
-  **Anyone not listening to you!**



**We would like to hear from you!**

Referrals can be made by Social Care, Foster Carers or young people themselves. An advocate is always happy to meet with a Child/Young person to explain more about the service and how we may be able to help.

<http://www.offtherecord-banes.co.uk>  
click on our services - Shout Out!



You can contact Off the records advocacy service Shout out at any time by phoning, emailing or writing to us:

**Phone** 01225 312481  
**Email** [advocacy@offtherecord-banes.co.uk](mailto:advocacy@offtherecord-banes.co.uk)  
**FREEPOST RSZB-CZKY-YKTL**  
**Off the Record**  
Open House Centre  
Manvers Street  
BATH  
BA1 1JW



**SHOUT OUT!**

Advocacy for Looked after Children

**Information for Foster Carers**





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## What does a **Shout Out!** Advocate do for Looked after Children and Young people?

-  Meet Children/Young people when they first become looked after to explain their rights and how Shout Out! can support. Advocates can meet Children/Young People in school or at their foster placement or any other convenient location.
-  Meet Children/Young people to help them to prepare for and attend their reviews.
-  Feedback to Children/ Young people after meetings have taken place.
-  Help Children/Young people to speak with professionals about issues that are important to them.
-  Help Children/Young people to get information about being looked after and to understand it.
-  Support Children/Young people to complain about something they are not happy with.
-  Support Care Leavers with transitional decisions about their future.
-  For Children and Young People that are under BANES Social Care and aged between 0-17 years old, 18-21 year old Care Leavers or time education.

## What does a **Shout Out!** Advocate NOT do?

-  We work for Children and Young People! NOT your School, family or Social Care.
-  Discuss what Children/Young people have told us or asked us to do without their permission, unless there is a risk of serious harm to them or someone else. In this case we will discuss it with the Child/Young person first.

## Shout Out! Promises to Children and young people ....

-  **WE WILL PUT YOU FIRST:** We will listen to you and ask you what you want to happen and give you information for you to make choices.
-  **FREE:** You do not have to pay to use this service.
-  **CONFIDENTIAL:** We will keep anything you say private and safe. We will only pass things on if you or someone else may be hurt BUT not without you knowing.
-  **HONEST:** We will be honest about what we can and can't do.
-  **INDEPENDENT:** We work for you and you only. We are not part of the Health Service or Social Care.
-  **EASY TO UNDERSTAND:** We will make our information and the language we use easy to understand.
-  **EQUAL OPPORTUNITY:** We will treat all people fairly. We will provide the right support for each person.
-  **SUPPORT FOR ADVOCATES:** We help, support and train Advocates so they are good at what they do.
-  **ASK:** We will learn from what you tell us about Shout Out! e.g. how you think we can do things better or differently.



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